

Audio System

Error Message	Potential Effects	Recommended Action
SiriusXM Updating...	Audio may mute.	Allow SiriusXM some time to complete updating.
Loading...	Audio may mute. Content may be temporarily unavailable while loading.	No action necessary. If loading time is longer than usual, See Satellite Radio Settings (page 393).
SiriusXM Loading...	Audio may mute. Content and controls may be temporarily unavailable.	No action necessary. Allow SiriusXM some time to finish loading.

Center Display Overview

CENTER DISPLAY PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CENTER DISPLAY LIMITATIONS

Speed-restricted Features

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 mph (8 km/h).

STATUS BAR

The bar is on top of the display and indicates the status of your vehicle's features.

Audio System



Audio system muted.

Connected Device



Cell phone microphone muted.



Phone call in progress.



Media player connected using **Bluetooth®**.



Cell phone network signal strength.



Cell phone roaming.



Text message received.



Unread email message.



Automatic crash notification system off.



Cell phone battery status.

Vehicle Data



Wi-Fi available.



Wi-Fi connected.



Vehicle data sharing on.



Vehicle data sharing off.



Vehicle location sharing on.



Vehicle data and vehicle location sharing on.

Center Display Overview

Vehicle Software Update

See **Software Update Indicators** (page 428).

Wireless Accessory Charger



Wireless accessory charger active.

HOME SCREEN

Features, such as navigation, audio and phone, are located in the main portion of the display. The icons located on the side of the display allow you to access other vehicle features and settings.



Press to adjust system settings.



Press to view features.

Note: The icon may be different depending on your vehicle.



Press to search for and use compatible apps on your iOS or Android device.


FAVORITE



Press the button on the instrument panel to turn a feature on or off.

Assigning a Feature

If there is no feature assigned:

-  Press the button on the instrument panel.
- Follow the prompts on the touchscreen.

To change the assigned feature:

- Press **Features** on the touchscreen.
- Press **Edit Favorite**.

Note: If you assign an exhaust mode to the favorite button, pressing the button activates the exhaust mode, and pressing it again restores the previous exhaust mode.

INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.

You can swipe up or down to view a different card.

Note: On some screens, you can swipe a card toward the center of the screen to move the content into the main screen.

CENTER DISPLAY SETTINGS

Adjusting the Display Brightness

- Press **Settings** on the touchscreen.
- Press **Center Display**.
- Press **Brightness**.
- Drag the slider left or right.

Valet Mode

Valet mode allows you to lock the system. No information is accessible until the system is unlocked with the correct PIN.

When you select valet mode, a pop up appears informing you that a four digit PIN must be entered to enable and disable valet mode. You can use any PIN you choose, but you must use the same PIN to disable valet mode. The system asks you to input the code.

Center Display Overview

Note: *If the system is locked and you cannot remember the PIN, please contact the customer relationship center.*

To enable valet mode, enter your chosen PIN. The system then asks to confirm your PIN by reentering it. The system then locks.

To unlock the system, enter the same PIN. The system reconnects to your phone and all of your options are available again.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

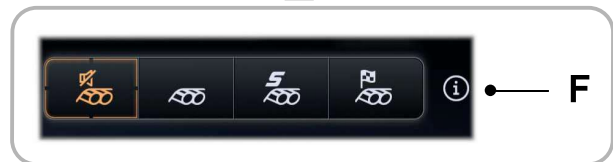
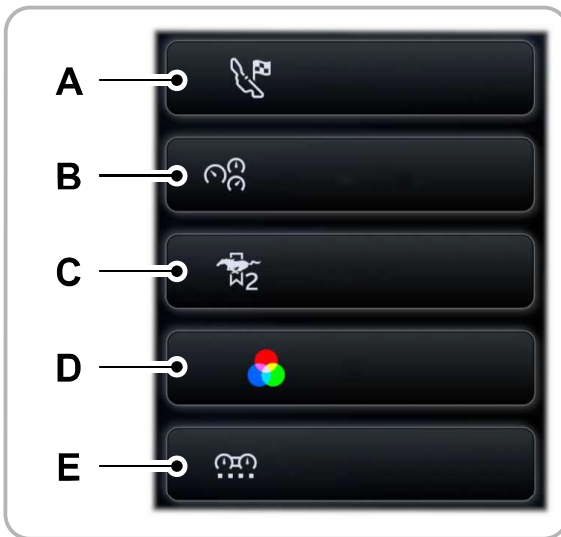
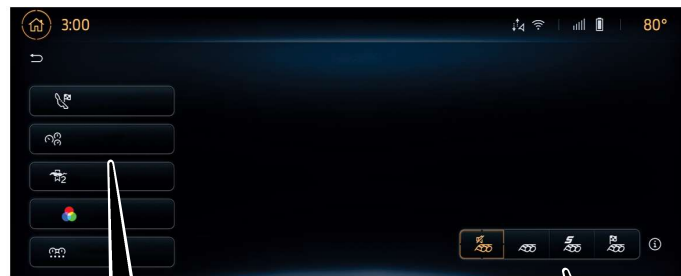
1. Simultaneously press and hold the seek forward and audio system power button for 10 seconds.

My Mustang

MY MUSTANG OVERVIEW



Press the button on the instrument panel.



- A Track apps.
- B Auxiliary gauges.
- C Custom mode.
- D My color.
- E Cluster theme.
- F Exhaust mode. See **Selecting a Drive Mode** (page 226).

My Mustang

TRACK APPS

TRACK APPS PRECAUTIONS



WARNING: *Track Apps™* is for track use only. Remember that even advanced technology cannot defy the laws of physics. It is always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose

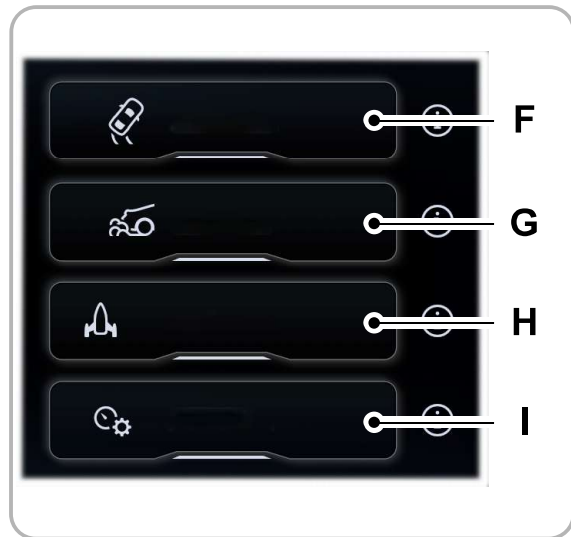
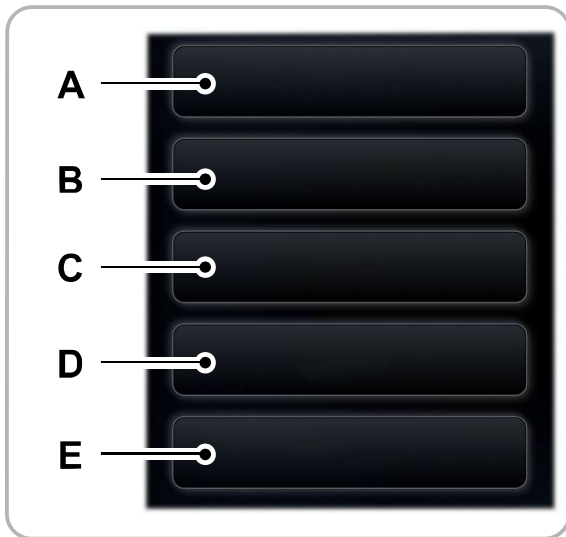
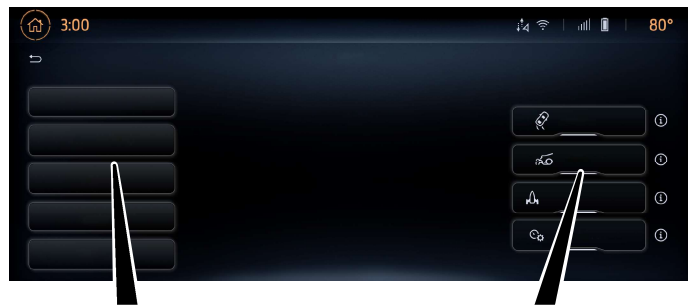
control of your vehicle increasing the risk of personal injury or property damage.

Note: *Track apps are for track use only. Do not use them under any other driving conditions.*

Note: *The pre-collision assist system turns off when using Track apps or when you switch off your stability control system.*

TRACK APPS OVERVIEW

From the My Mustang menu, press **Track Apps**.



- A Acceleration timer.
- B Brake performance.
- C Lap timer.
- D Launch settings.

My Mustang

- E Performance shift indicator.
- F Drift brake.
- G Line lock.
- H Launch control.
- I Rev match.

ACCELERATION TIMER

Displays your vehicle's rate of acceleration for a given speed or distance range.

Note: *Test events vary depending on the measurement unit conventions selected.*

Using Acceleration Timer

1. From the Track Apps menu, press **Acceleration Timer**.
2. Select a drive type.
3. Select a start type.
4. Press **Start**.

Note: *The start button is not available until a drive type and start type are selected.*

5. Press the OK button on the steering wheel to start the timer.

When finished, press OK for more options.

Results

To view your timer results:

1. From the acceleration timer menu, press **Results**.

To clear results without clearing all-time best:

1. Press **Clear**.
2. Press **Yes**.

To clear all results.

1. Press **Clear All**.
2. Press **Yes**.

BRAKE PERFORMANCE

Displays your vehicle's rate of deceleration for a given speed range.

Note: *Test events vary depending on the measurement unit conventions selected.*

Using Brake Performance

1. From the Track Apps menu, press **Brake Performance**.
2. Select a speed range.
3. Press **Start**.
4. Press the OK button on the steering wheel.

When finished, press OK for more options.

Results

To view your results:

1. From the brake performance menu, press **Results**.

To clear results without clearing all-time best:

1. Press **Clear**.
2. Press **Yes**.

To clear all results.

1. Press **Clear All**.
2. Press **Yes**.

MANUAL LAP TIMER

Gives you the ability to record lap times at three separate tracks.

My Mustang

Note: Test events vary depending on the measurement unit conventions selected.

Using Lap Timer

1. From the Track Apps menu, press **Lap Timer**.
2. Select a track.

Note: You can edit the track names.

3. Press **Start**.
4. Press the OK button on the steering wheel.

Note: You can interrupt a session at any time by holding the OK button on the steering wheel.

When finished, press OK for more options.

Results

To view your results:

1. From the lap timer menu, press **Results**.

To clear results without clearing all-time best:

1. Press **Clear**.
2. Press **Yes**.

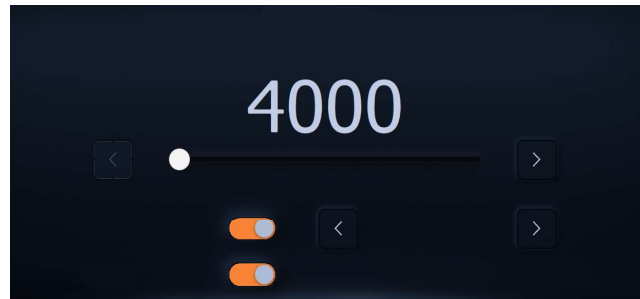
To clear all results.

1. Press **Clear All**.
2. Press **Yes**.

PERFORMANCE SHIFT INDICATOR - MANUAL TRANSMISSION

The performance shift indicator allows you to set the point at which you want to be alerted to shift gears, through audible and visual alerts. You can choose different graphic themes that represent the engine's rotation.

1. From the Track Apps menu, press **Performance Shift Indicator** to reach the menu.



2. From the menu, you can:
 - Set the light mode between off, tach, track and drag.
 - Set a shift point within the allowable RPM range in increments of 100.
 - Enable or disable the shift tone, based on the set shift point.

Note: To enable or disable the feature, you must choose a light mode.

LINE LOCK

Line lock maintains brake force at the front wheels, allowing the rear wheels to spin with minimal vehicle movement. It is intended to condition the rear tires to maximize traction prior to track use.

Note: Line lock is a feature intended for use at tracks only and should not be used on public roadways.

Note: Use of this feature could result in significantly increased rear tire wear.

There are three line lock stages:

- Initiated.
- Engaged.
- Off.

My Mustang

Initiating Line Lock

The initiation stage verifies that the vehicle is ready for line lock function, and confirms driver intent.

1. From the track apps menu, press **Line Lock**.

The following conditions must be met to initialize line lock:

- The vehicle is on a level surface.
- The engine is running.
- The vehicle is traveling less than 25 mph (40 km/h).
- Selectable drive mode is not in wet mode (if equipped).
- There are no electronic stability control faults.
- A spare tire is not installed.
- The parking brake is not applied.
- Auto hold is turned off.
- Adaptive cruise control is not active.
- Both doors are closed.

If you want to cancel line lock once it is initialized, press the OK button on the steering wheel. Once initiated, line lock is prepared for activation and remains initiated up to 25 mph (40 km/h). If vehicle speed exceeds 25 mph (40 km/h), line lock automatically cancels.

Engaging Line Lock

Follow the prompts in the instrument cluster display to engage line lock after it is initialized. To engage, firmly apply the brakes. Then press the OK button. Once engaged, release the brake pedal. The front brakes remain applied and the rear brakes release. At this point, the engagement timer is initiated and shown on the instrument cluster display.

The following conditions must be met to engage line lock:

- The vehicle is on a level surface.
- The engine is running.
- The vehicle is stopped.
- The parking brake is not applied.
- Both doors are closed.
- The transmission is in a forward gear.
- There are no electronic stability control faults.
- The steering wheel is in the straight ahead position.
- A spare tire is not installed.
- Auto hold is turned off.
- Adaptive cruise control is not active.

Releasing Line Lock

While line lock is engaged, you can exit (release) the feature using the OK button. When you press the OK button, line lock releases immediately and normal vehicle function resumes. When line lock engages, a countdown timer shows the remaining time before line lock is released automatically. If you exceed the time limit, or another vehicle condition requires line lock to release, the system safely disengages and normal vehicle function resumes.

Note: *If you apply the brake pedal or parking brake while line lock is engaged, line lock automatically cancels and normal brake function resumes.*

My Mustang

REV MATCH - MANUAL TRANSMISSION

This feature provides a smoother driving experience, particularly during a downshift event. Rev Match commands a quick engine RPM match to the selected gear during a clutch pressed gear shift. You can switch this feature on and off through the touchscreen.

LAUNCH CONTROL - MANUAL TRANSMISSION

Temporarily holds the engine RPM at a set point and maximizes traction to the wheels for a more aggressive start.

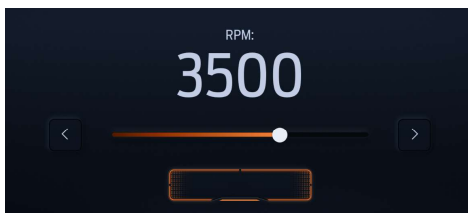
Enabling or Disabling Launch Control

1. From the Track Apps menu, press **Launch Control**.

To set the RPM hold point:

1. From the Track Apps menu, press **Launch Settings**.

Note: You can also enable or disable the feature from this screen.



2. Use the slider bar or arrows to set the RPM value.

Using Launch Control

1. Make sure launch control is enabled.
2. Bring your vehicle to a complete stop.
3. The indicator illuminates white in the instrument cluster when launch control is ready.
4. Fully press and hold the clutch pedal.

5. Shift the transmission into first gear.
6. Fully press the accelerator pedal and keep it pressed. Allow the tachometer to settle at the RPM that you selected and wait for the indicator to turn green.
7. Release the clutch pedal.

Improving Your Launch

If launch control is not available when you come to a stop:

- Wait for the engine to come to operating temperature. If the engine is too hot or cold, launch control is not available.
- Make sure the drive mode is not set to Slippery.

If the vehicle did not launch effectively:

- Adjust the RPM and practice releasing the clutch. It may take practice to get a feel for how quickly to release the clutch.
- Switch traction control on, this can reduce excessive wheel spin.

Keep in mind that weather, road surface, and tire conditions can also affect your launch.

Launch Control Indicators

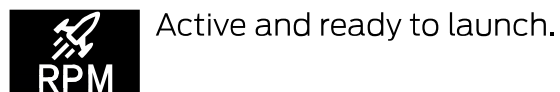
With Traction Control Off



Not ready.



Ready to use.



Active and ready to launch.

With Traction Control On



Not ready.

My Mustang



Ready to use.



Active and ready to launch.

DRIFT BRAKE (If Equipped)



Allows you to lock up the rear tires to enable drift maneuvers.

Before drifting, make sure you are on a track, and have the necessary safety equipment including a certified helmet and approved neck restraint device. Work up to your limit while drifting, do not expect to be an expert right away.

Note: *Drift brake is for track use only. Do not use it under any other driving conditions.*

Note: *Using this feature may result in significantly increased rear tire wear.*

Switching Drift Brake On or Off

1. From the Track Apps menu, press **Drift Brake**.
2. Confirm the selection. This enables track mode.

Note: *If track mode is already enabled, there is no confirmation message.*

Note: *Switching drift brake on automatically enables track mode. If you change to a different drive mode, drift brake disables.*

3. Press **Drift Brake** again to switch it off.

Note: *When you switch drift brake off, track mode remains on.*

Note: *When the feature is on, the brake handle applies braking to the rear wheels only and locks up the rear wheels. When the feature is off, the brake handle works like the foot brake and applies braking to all four wheels.*

Note: *The system may exit track mode if it reaches certain threshold limits. If this happens, Drive Mode Not Available or Service AdvanceTrac messages display in the instrument cluster display screen. You can reset the system by switching your vehicle off and back on, driving normally up to 15 minutes and reaching 45 mph (73 km/h). After the system is re-calibrated, drive modes will be available through the button on the steering wheel.*

Drift Brake Driving Hints - Vehicles with: Automatic Transmission

Two important things to note when driving a vehicle with an automatic transmission:

- Keep the RPM high when drifting to prevent unintentional engine stall. The engine RPM drops rapidly when locking the rear wheels, so it is best to be on the throttle prior to and after pulling the handle to prevent stalling.
- Using the paddle shifters or manual shift mode enhances your ability to keep the vehicle in the power band. This way when you release the drift brake you can quickly get back on the throttle and maintain your drift.

As your drifting skills develop, it may be beneficial to turn off other vehicle control systems such as traction control and electronic stability control. See **Traction Control** (page 197). See **Stability Control** (page 198). Before returning to public roads, re-enable both systems.

Drift Brake Driving Hints - Vehicles with: Manual Transmission

Drifting in a manual transmission gives you more control over the chosen gear, which allows you to make sure you have correct application of power to maintain the drift.

My Mustang

Two things to note while drifting in a manual transmission vehicle:

- Make sure to disengage the clutch immediately prior to pulling the drift brake. This prevents fighting engine torque and prevents unintended stalls.
- After releasing the drift brake, rapidly engage the clutch and get back on the throttle to maintain your drift.

As your drifting skills develop, it may be beneficial to turn off other vehicle control systems such as traction control and electronic stability control. See **Traction Control** (page 197). See **Stability Control** (page 198). Before returning to public roads, re-enable both systems.

AUXILIARY GAUGES



Auxiliary gauges are available in the touchscreen.

From the My Mustang menu, press **Auxiliary Gauges**.



Press the button to switch between three or five-gauge view.



To edit the gauges:

1.



Press the button.

2. Use the arrows on the screen to select the gauges you prefer.

Auxiliary gauges:

- Cylinder head temperature.
- Engine oil temperature.
- Transmission oil temperature.
- Axle temperature.
- Engine oil pressure.
- Inlet air temperature.
- Manifold charge temperature.
- Intercooler coolant temperature.
- Vacuum or vacuum/boost.
- Voltage.

Note: Depending on your vehicle configuration, not all gauges are available.

CUSTOM DRIVE MODE

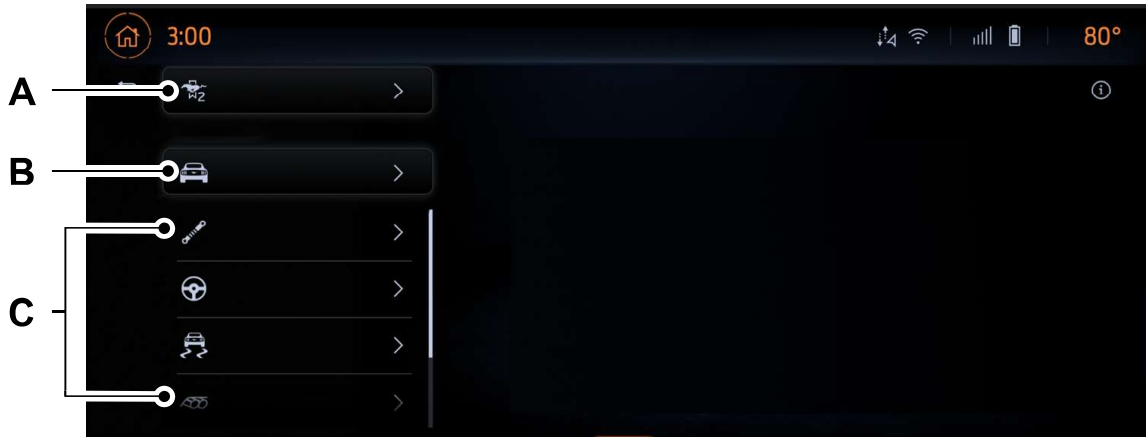
Allows you to create your own drive mode experience. Choose a drive mode to use as a starting point and then mix and match settings to tailor the experience to your preferences. You can create up to six custom modes.



You can set one of the six custom modes as the active mode. The active mode appears as an available mode when selecting a drive mode. See **Selecting a Drive Mode** (page 226).

My Mustang

Creating a Drive Mode



- A Profile selection.
- B Base drive mode.
- C Adjustable settings.

1. From the My Mustang menu, press **Custom Drive Mode**.
2. Press the profile button to select a profile to edit.
Note: *Selecting a profile also sets it as the active mode.*
3. Select the base drive mode you prefer.
4. Press each option and select the setting you prefer.

CLUSTER THEME



You can change the style of the display behind the steering wheel.

1. From the My Mustang menu, press **Cluster Theme**.
2. Select a theme.

Note: *If you choose **Match Drive Mode**, the instrument cluster style changes according to the drive mode you select.*

MY COLOR



Allows you to customize the colors of the instrument cluster and touchscreen.

You can also adjust the ambient lighting. See **Ambient Lighting** (page 101).

1. From the My Mustang menu, press **MyColor**.
2. Adjust the primary and secondary colors to the setting you prefer.

EXHAUST MODE (IF EQUIPPED)

Allows you to change how loud your exhaust is. You can choose from one of four settings.

Quiet Mode



Lowers the noise of the exhaust.

My Mustang

Quiet Start

Minimizes exhaust noise when you start the vehicle. You can set a schedule for when you want quiet start to be on.

To access the quiet start menu:

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Quiet Start**.

From the menu, you can do the following:

- Switch quiet start on or off.
- Set the schedule.

Normal Mode



Default factory setting.

Sport Mode



Raises the noise of the exhaust.

Track Mode



Loudest level of exhaust noise.

Note: *The track exhaust mode setting is only for use at tracks and not for use on public roadways. Use of this setting results in increased exterior noise, which may not meet state and local laws and regulations. It is the obligation of the driver to operate the vehicle in a manner that complies with state and local requirements. Only use the track exhaust mode setting at a competition track or an off-road course where increased exterior vehicle noise is acceptable.*

Voice Interaction

FORD ASSISTANT

USING FORD ASSISTANT

The digital assistant allows you to control vehicle features using conversational requests.

To begin a voice interaction using the wake word, say the selected wake word, then say your command.



Press the voice interaction button on the steering wheel. A tone sounds before you can say your command.

Note: You may need to enable your vehicle's modem to use certain voice commands. See **Enabling and Disabling the Modem** (page 383).

Note: When you are not driving, additional commands are available by using popular chat applications. Use FordPass to setup a conversation with your Ford assistant.

Voice Command Examples

To see examples of what voice commands you can use with different features:



Press the button on the touchscreen.

1. Press **Ford Assistant**.
2. Press **Voice Command Help**.
3. Select a feature.

FORD ASSISTANT SETTINGS

To access the settings menu:



Press the button on the touchscreen.

1. Press **Ford Assistant**.

From the settings menu you can do the following:

- Switch listen for wake word on or off.
- Set the preferred wake word.
- Switch advance mode on or off.
- Switch phone confirmation on or off.
- Switch the commands list on or off.
- View the commands help menu.



Press the button next to a menu option for more information.

FORD ASSISTANT – FREQUENTLY ASKED QUESTIONS

Why does the system not understand what I am saying?

- You are speaking too soon. When using the button of the steering wheel, wait for the tone before you speak.

Why does the system not understand the name of a track or artist?

- **Bluetooth®** does not support voice commands. Connect your device to a USB port.
- You are not saying the name exactly as it appears on your device. Say the name of the track or artist exactly as it appears on your device. Spell out any abbreviations in the name.
- The system does not recognize some special characters contained in the name of a song or artist, for example *, - or +. Rename the files on your device or use the touchscreen to select and play the track.

Voice Interaction

Why does the system not understand the name of a contact in the phonebook on my device and calls the wrong contact?

- You are not saying the name exactly as it appears on your device. Say the first and last name of the contact exactly as it appears on your device. Spell out any abbreviations in the name.
- The name contains special characters, for example *, - or +. Rename the contact on your device or use the touchscreen to select and call the contact.

Why does the system not understand foreign names of contacts in the phonebook on my device?

- The system applies phonetic pronunciation rules of the selected language to the names of contacts in the phonebook on your device. Select the name of the contact on the touchscreen and use the Hear it option to get an idea of how the system expects you to pronounce it.

Why do the system voice prompts and the pronunciation of some words not seem accurate?

- The system uses text-to-speech technology and a synthetically generated voice rather than a pre-recorded human voice.

Alexa Built-In

WHAT IS ALEXA BUILT-IN

Allows you to use Alexa in your vehicle for auto-specific use cases on the road and gives you access to an ever-evolving number of skills that help to make your life more productive, entertaining, and connected while using your vehicle.

ALEXA BUILT-IN REQUIREMENTS

To use Alexa, all of the following must occur:

- Your vehicle modem is enabled.
- You are signed in to an existing Amazon account.
- Vehicle location services are enabled.
- Vehicle connectivity and vehicle data sharing is enabled.

SIGNING IN TO YOUR ACCOUNT



Press the button in the status bar and follow the on-screen prompts.

To sign in using the settings menu:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Get Started**.
4. Sign in to your account by either scanning the QR code or entering the on-screen code into the Amazon website.
5. Once signed in, follow the on-screen prompts.
6. When complete, the vehicle informs you that Alexa is ready to be used in the vehicle.

Signing Out of Your Account

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Sign Out**.

USING ALEXA BUILT-IN

To use Alexa, say “Alexa” or press the voice interaction button on the steering wheel and then say “Alexa” to invoke Alexa to start listening.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

You can use Alexa for the following and more:

- Entertainment.
- Hands-free calling.
- Traffic and navigation.
- Vehicle controls.
- Smart home device control.
- Weather and news information.

ALEXA BUILT-IN SETTINGS

Enabling the Wake Word

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Switch **Listen for Wake Word** on or off.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

Contact List

Displays a list of connected phones and contact sharing status for each phone.

To change the contact sharing status:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Contact List**.

Alexa Built-In

4. Enable or disable sharing for each phone.

Note: *You can share contacts from more than one phone at a time.*

Things to Try

Learn more about what you can do with Alexa by browsing the things to try.

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Things to Try**.

Phone

PHONE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CONNECTING YOUR PHONE

Go to the settings menu on your device and switch **Bluetooth**® on.



Press the phone option on the home screen.

1. Press **Add Phone**.

Note: A prompt alerts you to search for your vehicle on your cell phone.

2. Select your vehicle on your cell phone.

Note: A number appears on your cell phone and on the touchscreen.

3. Confirm the number on your cell phone matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your cell phone.

4. Download the phonebook from your cell phone when you are prompted.

Note: If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.

PHONE MENU

This menu becomes available after pairing a phone.

Recent Call List

Display and select an entry from a list of previous calls.

Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

Favorites

Display the list of favorite contacts that are set up on your phone.

Messaging

Displays the list of text messages to read, listen to, or respond to.

Email

Displays the list of emails to read, listen to, or respond to.

Phone List

Display the list of paired or connected devices that you can select.

Note: Up to 12 devices can be stored.

Do Not Disturb

Reject incoming calls and switch ring tones and alerts off.

Phone Keypad

Directly dial a number.

Phone

Voice Control

Press the button and say a command to use the Google or Siri voice assistant available on your connected phone to access supported features.

Note: *Some features under the phone menu may not be available if the feature is not supported through the phone.*

Phone

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent Call List	You can then select an entry that you want to call. The system begins the call.

To call a number from your favorites, select:

Menu Item	Action and Description
Favorites	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

To accept the call, select:

Menu Item
Accept

Note: You can also accept the call by pressing the phone button on the steering wheel.

To reject the call, select:

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

Phone

Item	
End Call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.

Item	
Mute	You can switch the microphone off so the caller does not hear you.
Privacy	Transfer the phone call audio to the cell phone or back to the touchscreen.

SENDING AND RECEIVING A TEXT MESSAGE

Menu Item	Description
Hear It	Hear the text message.
View	View the text message.
Call	Call the sender.
Reply	Reply to the text message with a standard text message.

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

The settings on your device must be enabled to receive text message notifications on the center display. Check your device settings to enable these features.

Bluetooth®

CONNECTING A BLUETOOTH® DEVICE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press **Settings** on the touchscreen.
3. Press **Connectivity**.
4. Press **Bluetooth**.
5. Press **Add a Bluetooth Device**.

Note: A prompt alerts you to search for your vehicle on your device.

6. Select your vehicle on your device.

Note: A number appears on your device and on the touchscreen.

7. Confirm that the number on your device matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your device.

The **Bluetooth®** word mark and logos are registered trademarks owned by **Bluetooth SIG, Inc.** and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners.

PLAYING MEDIA USING BLUETOOTH®



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any

hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device.



Press the audio button on the home screen.



Press **Sources**.



Press the **Bluetooth®** option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind through the track.

Apps

APP PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

APP REQUIREMENTS

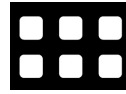
When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps will work with no setup. Others require you to configure some personal settings before you can use them.

ACCESSING APPS



Select the apps option on the home screen.

ENABLING APPS ON AN IOS DEVICE



Select the apps option on the home screen.

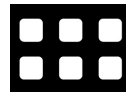
1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select the app that you want to use on the touchscreen.

Note: Some apps may run through Apple CarPlay if it is enabled.

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

ENABLING APPS ON AN ANDROID DEVICE



Select the apps option on the home screen.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select **Find Mobile Apps**.
5. Select the app that you want to use on the touchscreen.

Note: Some devices may lose the ability to play music over USB when Mobile Apps are enabled.

Note: Some apps may run through Android Auto if it is enabled.

Apps

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select *Mobile Apps List* under *Mobile Apps Help*.

SWITCHING APPLE CARPLAY ON AND OFF

Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on your device and the touchscreen.

Note: Selecting *Enable Wireless CarPlay* on your device prepares the device for wireless Apple CarPlay when you re-enter the vehicle.

Enabling Apple CarPlay with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Disabling Apple CarPlay



Select the settings option on the home screen.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Apple CarPlay



Select the settings option on the home screen.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Apple CarPlay.

SWITCHING ANDROID AUTO ON AND OFF

Enabling Android Auto with USB (If Equipped)

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: Certain features of the system are not available when you are using Android Auto.

Enabling Android Auto with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Note: Certain Android devices do not support Android Auto Wireless. Check your Android OS version for compatibility.

Disabling Android Auto



Select the settings option on the home screen.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Android Auto



Select the settings option on the home screen.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Android Auto.

Personal Profiles

HOW DO PERSONAL PROFILES WORK

This feature allows you to create multiple personal profiles enabling users to personalize vehicle's settings such as seats and mirrors, as well as non-positional settings like radio, navigation and driver assist. Positional settings are saved by holding a memory seat button. Non-positional settings are saved when you change a setting while a profile is active. You can create one profile for each preset memory seat button along with a guest profile.

Recalling and Changing a Profile

You can recall a profile using the touchscreen or the preset button you selected when you created your profile. You can also link a remote control and a mobile device to your profile, to recall the profile.

ENABLING OR DISABLING PERSONAL PROFILES

When you switch on the Personal Profiles feature:

- Unlocking a door with a remote control or mobile device that is not linked to a driver profile does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile but is saved to a preset setting does not change the active profile, but remains in the last known profile. It recalls the positional settings that you saved to that memory seat button.

When you switch off a Personal Profiles feature:

- Unlocking a door with a remote control or mobile device does not recall any non-positional settings but still recalls positional settings from the driver profile which the remote control or mobile device is linked to.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the positional or non-positional settings.
- Pressing a memory seat button that is linked to a driver profile or has saved to a preset setting recalls the positional settings that you saved to that memory seat button.

Personal Profiles

CREATING A PERSONAL PROFILE

Use the touchscreen to create a personal profile.

1. Switch the vehicle on and leave the vehicle in park (P).
2. Select the Personal Profiles button under Settings.
3. Follow the instructions on the display.

LINKING OR UNLINKING A PERSONAL PROFILE TO A REMOTE CONTROL

You can save Personal Profiles, including preset memory positions, for up to three remote controls by assigning a remote control to a personal profile using the touchscreen.

Use the touchscreen to link a remote control to a personal profile.

1. Switch the vehicle on and leave the vehicle in park (P).
2. Select Personal Profiles under Settings.
3. Touch the arrow for the profile you want to link to a remote control.
4. Select remote control.
5. Follow the instructions on the display.

Note: *If more than one linked remote control is in range, the memory function moves to the settings of the first key to initiate a memory recall.*

Note: *The guest profile consists of existing settings when there is no driver profile created. After you create a driver profile, the guest profile serves as an additional driver profile.*

Note: *You cannot link a remote control to a guest profile.*

LINKING OR UNLINKING A PERSONAL PROFILE TO A DEVICE

Use the touchscreen to link a mobile device to a personal profile.

1. Switch the vehicle on and leave the vehicle in park (P).
2. Select the Personal Profiles button under Settings.
3. Touch the arrow for the profile you wish to link to a mobile device.
4. Select mobile device.
5. Follow the instructions on the display.

Note: *To successfully link a mobile device, the mobile device must be in your vehicle, and must have previously been setup as a remote control for your vehicle.*

Note: *The guest profile consists of existing settings when there is no driver profile created. After you create a driver profile, the guest profile serves as an additional driver profile.*

Note: *You cannot link a personalized name to a guest profile.*

Navigation (If Equipped)

CONNECTED NAVIGATION (IF EQUIPPED)

Your vehicle may be equipped with connected navigation. Depending on your version, you are given a 90 day or 3 year trial. After the trial period, you need to sign up to continue the experience. For additional information, visit ford.com/connectedservices.

Note: *If you do not sign up or renew your subscription, you can still use navigation through a connected device.*

ACCESSING NAVIGATION



Press the button to access Navigation.

Note: *As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.*

NAVIGATION MAP UPDATES

To update your map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact dealers at 1-866-462-8837 in the United States and Canada, or 800-557-5539 in Mexico.

Note: *If you find map data errors, you may report them by going to www.here.com/mapcreator.*

ADJUSTING THE MAP

ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and bring them together to zoom out.

CHANGING THE FORMAT OF THE MAP



Press the Menu button.

1. Press the Map Orientation tile.
2. Select a map orientation.

LIVE TRAFFIC

WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

SWITCHING LIVE TRAFFIC ON AND OFF



Press the Menu button.

1. Press the Traffic on Map tile.
2. Press Traffic on or Traffic Off.

SETTING A DESTINATION

SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press the search bar at the top of the screen.

Navigation (If Equipped)

2. Enter your destination using the keyboard.
3. Press Search.
4. Select a destination from the list.
5. Press Start to begin navigation.

SETTING A DESTINATION USING THE MAP SCREEN

Press and hold on the map to place a pin at that location. Information about the location of the pin appears on the screen.



Press the button to begin navigation to the pin.

SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Press the predicted destination card on the screen to navigate to it. These appear when the navigation system has learned your driving habits.

SETTING A DESTINATION USING A RECENT DESTINATION

1. Press the Recents tile.
2. Select a destination from the list.

SETTING A DESTINATION USING A SAVED DESTINATION

1. Press Saved Places.
2. Select a saved destination.

Note: Press the star icon next when viewing location details to save the location.

SETTING A DESTINATION USING A POINT OF INTEREST

Press a point of interest icon on the map. Information about the location of the point of interest appears on the screen.



Press the button to begin navigation to the point of interest.

WAYPOINTS

ADDING A WAYPOINT



Press the Add Waypoint button when in an active navigation session.

1. Select a category or enter your waypoint on the keyboard and press Search.
2. Select a waypoint from the list.
3. Press Add to Trip.

EDITING WAYPOINTS

1. Press the waypoint you would like to edit.
2. Select an option to reorder or delete the waypoint.

ROUTE GUIDANCE

ADJUSTING THE GUIDANCE PROMPT VOLUME

Turn the volume control when a guidance prompt plays to adjust the volume.

CANCELING ROUTE GUIDANCE



Press the button to cancel route guidance to the selected location.

Vehicle Software Updates

These software updates introduce new features or provide updates to vehicle software systems. To receive updates, we recommend you switch Automatic Updates on, set a recurring update schedule and connect your vehicle to Wi-Fi. Updates could take longer when not connected to Wi-Fi or could not download at all. See **Connecting the Vehicle to a Wi-Fi Network** (page 383).

Your vehicle may be able to receive drivable software updates, non-drivable software updates or both. Drivable software updates happen during normal vehicle usage. If Automatic Updates is switched on, updates happen without any input from you. If Automatic Updates is switched off, a software update icon displays on the touchscreen and customer acceptance is required.

Non-drivable software updates require you to input a scheduled start time. You are notified on your touchscreen and connected device prior to a non-drivable update.

Most updates complete in less than 30 minutes, although some updates could take up to a few hours.

You are notified of the status of the software updates on the top left part of the touchscreen and on your connected device. See **Software Update Indicators** (page 428).

Vehicle Software Update Requirements

Non-drivable software updates do not install if any of the following occur:

- Your vehicle is running.
- Your vehicle is switched on.
- Your vehicle is not parked.
- The 12 V battery charge is too low.
- The hazard indicators are switched on.
- The alarm is sounding.

- The doors are open.
- The parking lamps are switched on.
- You are pressing the brake pedal.
- An emergency call is in process.
- Your vehicle is in limp home mode.

Vehicle Software Update Limitations

Once you begin a non-drivable software update, you cannot:

- Cancel the update.
- Enter your vehicle unless you have a key blade.
 - You can open the doors using the mechanical latch if child locks are not on.
- Use the remote control to lock, unlock or start your vehicle.
- Drive your vehicle.
- Charge your vehicle.
 - Charging resumes once the update completes.

SOFTWARE UPDATE SETTINGS

To access the Software Updates menu:

1. Press **Settings** on the touchscreen.
2. Press **Software Updates**.

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

Vehicle Software Updates

Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. Where Automatic Updates is set to 'On' in your vehicle, you agree that software updates may be automatically delivered without any further notice or additional consent from you.

Note: *Software updates require approval to download or install with Automatic Updates switched off.*

Scheduling and Installing Software Updates

Scheduling Software Updates

From the Software Updates menu:

1. Press **Schedule Updates**.
2. Select the days and time for updates.
3. Press **Save**.

The more days that updates are scheduled, the more frequently your vehicle installs new updates. We recommend selecting a time you normally do not need your vehicle.

Note: *The schedule you set is recurring. If Automatic Updates is on, every time a non-drivable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-drivable update, with an option to reschedule it.*

Installing Software Updates

Using the Status Bar

1. Press a Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

Using the Touchscreen

From the Software Updates menu:

1. Press **Update Details**.
2. Press **Update Now**.

Viewing Software Update Details

From the Software Updates menu:

1. Press **Update Details**.

SOFTWARE UPDATE INDICATORS

You can press the indicators in the status bar when they appear for more information.



Vehicle software update reminder, schedule required, confirmation of default schedule required, or consent required.



Vehicle software update canceled, update not successful, or precondition not met.



Vehicle software update successful.

Vehicle System Reset

PERFORMING A SYSTEM RESET

Performing a system reset allows you to remove all personal information and restore settings to their factory defaults.

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Reset**.
4. Press **Factory Reset**.
5. Follow the prompts on the screen to complete the reset.

Accessories

For a complete listing of the accessories that are available for your vehicle, please contact your authorized dealer or visit the online store web site:

Web Address (United States)

www.Accessories.Ford.com
--

Web Address (Canada)

www.Accessories.Ford.ca
--

We will repair or replace any properly authorized dealer-installed Ford Original Accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessories.

We will warrant your Ford Original Accessory through the warranty that provides the greatest benefit:

- 24 months, unlimited mileage.
- The remainder of your new vehicle limited warranty.

Contact an authorized dealer for details and a copy of the warranty.

Ford Licensed Accessories are the accessory manufacturer's designs. The manufacturer develops and therefore warrants Ford Licensed Accessories, and does not design or test these accessories to Ford Motor Company engineering requirements. Contact an authorized Ford dealer for the manufacturer's limited warranty details, and request a copy of the Ford Licensed Accessories product limited warranty from the accessory manufacturer.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety Compliance Certification label). Ask an authorized dealer for specific weight information.
- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems that are equipped with radio transmitters, for example two-way radios, telephones and theft alarms. Any such equipment installed in your vehicle should comply with Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulations and should be installed only by an authorized dealer.
- An authorized dealer needs to install mobile communications systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized Ford dealer add any non-Ford electrical or electronic accessories or components to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of other electrical systems in the vehicle.

Ford Protect

WHAT IS FORD PROTECT

Protect yourself from the rising cost of vehicle repairs with a Ford Protect extended service plan.

Ford Protect Extended Service Plans - United States Only

Ford Protect extended service plans mean peace of mind. Extended service plans are backed by Ford Motor Company, and provide more protection beyond the New Vehicle Limited Warranty coverage. When you visit your Ford Dealer, insist on the Ford Protect extended service plan.

Ford Protect Can Quickly Pay for Itself

One trip to the service center could easily exceed the price of your Ford Protect extended service plan. With the Ford Protect extended service plan, you minimize your risk for unexpected repair bills and rising repair costs.

Up to 1,000+ Covered Vehicle Components

There are four mechanical Ford Protect extended service plans with different levels of coverage. Ask your authorized dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete it is probably easier to list what is not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.
4. PowertrainCARE - Covers 29 critical components.

Ford Protect extended service plans are honored by all authorized Ford dealers in the United States, Canada and Mexico.

That means you get:

- Reliable, quality service at any Ford or Lincoln dealership.
- Repairs performed by factory trained technicians, using genuine parts.

Rental Car Reimbursement

First Day Rental Benefit

If you bring your car into your dealer for service, we will give you a rental vehicle to use for the day.

Extended Rental Benefits

If your vehicle is kept overnight for covered repairs, you are eligible for rental car coverage, warranty repairs, and field service actions.

Roadside Assistance

Exclusive 24/7 roadside assistance, including:

- Towing, flat-tire change and battery jump starts.
- Lock-out assistance.
- Travel expense reimbursement for lodging, meals and rental car.
- Assistance for taxi, shuttle, rental car coverage or other transportation.

Transferable Coverage

If you sell your vehicle before your Ford Protect extended service plan coverage expires, you can transfer any remaining coverage to the new owner. This should give you and your potential buyer peace of mind.

Ford Protect

Less Cost to Properly Maintain Your Vehicle

The Ford Protect extended service plan also offers a Premium Maintenance Plan that covers all scheduled maintenance, and selected wear items. The coverage is prepaid, so you never have to worry about the cost of your vehicle's maintenance.

Covered maintenance includes:

- Windshield wiper blades.
- The clutch disc (if equipped).
- Brake pads and linings.
- Shock absorbers.
- Struts.
- Cabin air filter replacement every 20,000 mi (32,000 km).

Interest Free Finance Options

Just a 5% down payment provides you with an affordable, no interest, no fee payment program allowing you all the security and benefits Ford Protect extended service plan has to offer while paying over time. You are pre-approved with no credit check or hassles. To learn more, call our Ford Protect extended service plan specialists at 800-367-3377.

Ford Protect Extended Service Plan
P.O. Box 321067
Detroit, MI 48232

Ford Protect Extended Service Plan (Canada Only)

You can get more protection for your vehicle by purchasing a Ford Protect extended service plan. Ford Protect extended service plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Protect extended service plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Protect extended service plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase Ford Protect extended service plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

Note: *Repairs performed outside of Canada and the United States are not eligible for Ford Protect extended service plan coverage.*

This information is subject to change. Visit your local Ford of Canada dealer or www.ford.ca to find the Ford Protect extended service plan that is right for you.

Scheduled Maintenance

GENERAL MAINTENANCE INFORMATION

Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

We have established regular maintenance intervals for your vehicle based upon rigorous testing. It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes; one is to maintain the reliability of your vehicle and the second is to keep your cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual. See **Capacities and Specifications** (page 363).

Failure to perform scheduled maintenance invalidates warranty coverage on parts affected by the lack of maintenance.

Why Maintain Your Vehicle at Your Dealership?

Factory-Trained Technicians

Service technicians participate in extensive factory-sponsored certification training to help them become experts on the operation of your vehicle. Ask your dealership about the training and certification their technicians have received.

Genuine Ford and Motorcraft® Replacement Parts

Dealerships stock Ford, Motorcraft and Ford-authorized branded re-manufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use Ford authorized parts they may not meet our specifications and depending on the part, it could affect emissions compliance.

Convenience

Many dealerships have extended evening and Saturday hours to make your service visit more convenient and they offer one stop shopping. They can perform any services that are required on your vehicle, from general maintenance to collision repairs.

Note: *Not all dealers have extended hours or body shops. Please contact your dealer for details.*

Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle and its emission control systems, make sure you have scheduled maintenance performed at the designated intervals.

Your vehicle is equipped with an intelligent oil-life monitor that determines oil life based on engine operating conditions.

Scheduled Maintenance

- Under normal operating conditions, a message appears in the instrument cluster display to indicate the regular oil change interval.
- Under severe operating conditions, the oil change interval may reduce, and the message interval may adjust.

High performance vehicles can be driven in such a way that may lead to higher oil consumption (this includes extended time at high engine speeds, high loads, engine braking, hard cornering maneuvers, and track use). Under these conditions, oil consumption of approximately 1 quart per 500 miles (1 liter per 800 km) is possible. As a result, the engine oil level needs to be checked at every refueling and adjusted to maintain proper level to avoid engine damage.

Note: *Oil level should not exceed the maximum mark on the indicator. See **Checking the Engine Oil Level** (page 299).*

Your vehicle can be driven in such a way that dilutes and increases the level of oil by short trips that do not allow the engine to get to operating temperature, extended idling, and low speed driving for long periods of time.

When the oil change message appears in the instrument cluster display, it is time for an oil change. Make sure you perform the oil change within two weeks or 500 mi (800 km) of the message appearing. Make sure you reset the Intelligent Oil-Life Monitor after each oil change.

If your instrument cluster display resets prematurely or becomes inoperative, you should perform the oil change interval at six months or 5,000 mi (8,000 km) from your last oil change. Never exceed one year or 10,000 mi (16,000 km) between oil change intervals.

Your vehicle is very sophisticated and built with multiple, complex, performance systems. Every manufacturer develops these systems using different specifications and performance features. That is why it is important to rely upon your dealership to properly diagnose and repair your vehicle.

Ford Motor Company has recommended maintenance intervals for various parts and component systems based upon engineering testing. Ford Motor Company relies upon this testing to determine the most appropriate mileage for replacement of oils and fluids to protect your vehicle at the lowest overall cost to you and recommends against maintenance schedules that deviate from the scheduled maintenance information.

We strongly recommend the use of only genuine Ford, Motorcraft or Ford-authorized re-manufactured replacement parts engineered for your vehicle.

Additives and Chemicals

This owner's manual and the Ford Workshop Manual list the recommended additives and chemicals for your vehicle. We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

Oils, Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. However, a qualified expert, such as the factory-trained technicians at your dealership, should inspect discolored fluids that also show signs of overheating or foreign material contamination immediately.

Scheduled Maintenance

Make sure to change your vehicle's oils and fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical that systems are flushed only with new fluid that is the same as that required to fill and operate the

system or using a Ford-approved flushing chemical.

Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections every month or at six-month intervals.

Check every month
Engine oil level.
For severe use, high engine speed and engine loads, engine braking and track use, check engine oil level every fuel fill-up.
Function of all interior and exterior lights.
Tires, including spare, for wear and proper pressure.
Windshield washer fluid level.

Check every six months
Battery connections. Clean if necessary.
Body and door drain holes for obstructions. Clean if necessary.
Cooling system fluid level and coolant strength.
Door weatherstrips for wear. Lubricate if necessary.
Hinges, latches and outside locks for proper operation. Lubricate if necessary.
Parking brake for proper operation.
Seatbelts and seat latches for wear and function.
Safety warning lamps operation for brake, ABS, airbag and seatbelt.
Washer spray and wiper operation. Clean or replace blades as necessary.

Scheduled Maintenance

Multi-Point Inspection

In order to keep your vehicle running right, it is important to have the systems on your vehicle checked regularly. This can help identify potential issues and prevent major

problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

Multi-Point inspection	
Accessory drive belts.	Hazard warning system operation.
Battery performance.	Horn operation.
Engine air filter.	Radiator, cooler, heater and air conditioning hoses.
Exhaust system.	Suspension components for leaks or damage.
Exterior lamps operation.	Steering and linkage.
Fluid levels; fill if necessary. ¹	Tires, including spare, for wear and proper pressure. ²
For oil and fluid leaks.	Windshield for cracks, chips or pits.
Half-shaft dust boots.	Washer spray and wiper operation.

¹ Brake, coolant recovery reservoir, automatic transmission and window washer.

² If your vehicle is equipped with a temporary mobility kit, check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

NORMAL SCHEDULED MAINTENANCE

Intelligent Oil-Life Monitor™

Your vehicle has an Intelligent Oil-Life Monitor that determines when you should change the engine oil based on how you use your vehicle. By using several important factors in its calculations, the monitor helps reduce the cost of owning your vehicle and reduces environmental waste at the same time.

Scheduled Maintenance

This means you do not have to remember to change the oil on a mileage-based schedule. Your vehicle lets you know when an oil change is due by displaying a message in the information display.

The following table provides examples of vehicle use and its impact on oil change intervals. It is a guideline only. Actual oil change intervals depend on several factors and generally decrease with severity of use.

When to expect the message prompting you to change your oil	
Interval	Vehicle Use and Example
7,000–10,000 mi (11,000–16,000 km)	Normal
	Normal commuting with highway driving. No, or moderate, load or towing. Flat to moderately hilly roads. No extended idling.
5,000–7,500 mi (8,000–12,000 km)	Severe
	Moderate to heavy load or towing. Mountainous or off-road conditions. Extended idling. Extended hot or cold operation. High engine speeds and loads, engine braking and hard cornering.
3,000–5,000 mi (4,800–8,000 km)	Extreme
	Maximum load or towing. Extreme hot or cold operation.

Normal Maintenance Intervals

At every oil change interval as indicated by the information display ¹
Change the engine oil and filter. ²
Rotate tires, inspect tire wear and measure the tread depth.
Perform a multi-point inspection, recommended.
Inspect the automatic transmission fluid level if your vehicle has a dipstick. Consult your dealer for requirements.
Inspect the brake pads, rotors, hoses and the parking brake.
Inspect the engine cooling system strength and hoses.

Scheduled Maintenance

At every oil change interval as indicated by the information display ¹
Inspect the exhaust system and heat shields.
Inspect rear axle and U-joints. Lubricate if your vehicle has grease fittings.
Inspect the half-shaft boots.
Inspect the steering linkage, ball joints, suspension, tie-rod ends, driveshaft and U-joints. Lubricate any areas with grease fittings.
Inspect the wheels and related components for abnormal noise, wear, looseness or drag.

¹ Do not exceed one year or 10,000 mi (16,000 km) between service intervals.

² Reset the Intelligent Oil-Life Monitor after engine oil and filter changes.

Brake Fluid Maintenance ¹	
Every three Years	Change the brake fluid. ²

¹ Perform this maintenance item every three years. Do not exceed the designated time for the interval.

² Brake fluid servicing requires special equipment available at your authorized dealer.

Other Maintenance Items ¹	
Every 20,000 mi (32,000 km)	Replace the cabin air filter.
Every 30,000 mi (48,000 km)	Replace the engine air filter.
Every 100,000 mi (160,000 km)	Replace the spark plugs.
	Inspect the accessory drive belts. ²
Every 150,000 mi (240,000 km)	Change the automatic transmission fluid and filter.
	Change the manual transmission fluid.
	Replace the accessory drive belts.

Scheduled Maintenance

Other Maintenance Items ¹	
	Change the rear axle fluid.
At 200,000 mi (320,000 km)	Change the engine coolant. ³

¹ Perform these maintenance items within 3,000 mi (4,800 km) of the last engine oil and filter change. Do not exceed the designated distance for the interval.

² After initial inspection, inspect every other oil change until replaced.

³ Initial replacement at 10 years or 200,000 mi (320,000 km), then every 5 years or 100,000 mi (160,000 km).

Track Use Maintenance Intervals

Follow these maintenance intervals for when you use your vehicle on a track or in a high-speed event.

In addition to the recommendations below, we recommend following the procedures previously outlined in the Normal Maintenance Intervals section to help keep your vehicle running right, to identify potential issues, and to prevent major problems.

Interval	Vehicle Use and Example
One track weekend or approximately four hours of track use	Change the engine oil and filter.
Every 500 mi (800 km)	Change the rear axle fluid. ¹

¹ Change the fluid every 500 mi (800 km) or when a message appears in the information display stating that the axle fluid is overtemperature.

SPECIAL OPERATING CONDITIONS SCHEDULED MAINTENANCE

If you operate your vehicle primarily in any of the following conditions, you need to perform extra maintenance, as indicated. If you operate your vehicle occasionally under any of these conditions, it is not necessary to perform the extra maintenance. For specific recommendations, see your dealership service advisor or technician.

Scheduled Maintenance

Towing a Trailer or Using a Car-top Carrier	
As required	Change engine oil and filter as indicated by the instrument cluster display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Inspect rear axle and U-joints. Lubricate if equipped with grease fittings.
	See axle maintenance items under, Exceptions.
Every 60,000 mi (96,000 km)	Change manual transmission fluid.
	Replace spark plugs.

Extensive Idling or Low-speed Driving for Long Distances, as in Heavy Commercial Use (Such as Delivery, Taxi, Patrol Car or Livery) Short Trips that do not allow the engine to get to operating temperature causing fuel dilution and an increase of the engine oil level	
As required	Change engine oil and filter as indicated by the instrument cluster display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Replace cabin air filter.
Every 15,000 mi (24,000 km)	Inspect engine air filter. Replace as required.
Every 60,000 mi (96,000 km)	Replace spark plugs.

Operating in Dusty or Sandy Conditions Such as Unpaved or Dusty Roads	
Inspect frequently, service as required	Replace cabin air filter.
Every 15,000 mi (24,000 km)	Inspect engine air filter. Replace as required.
Every 5,000 mi (8,000 km)	Inspect the wheels and related components for abnormal noise, wear, looseness or drag.
	Rotate tires, inspect tires for wear and measure tread depth.

Scheduled Maintenance

Operating in Dusty or Sandy Conditions Such as Unpaved or Dusty Roads	
Every 5,000 mi (8,000 km) or six months	Change engine oil and filter. ¹
Every 50,000 mi (80,000 km)	Change manual transmission fluid.

¹Reset your Intelligent Oil-Life Monitor after each engine oil and filter change.

Exclusive Use of E85 - Flex Fuel Vehicles Only	
Every oil change interval	If ran exclusively on E85, fill the fuel tank full of regular unleaded fuel.

Exceptions

There are several exceptions to the Normal Schedule:

Axle Maintenance

Change the axle fluid anytime an axle is submerged in water.

If you receive an axle overtemperature warning message in the instrument cluster display and a wrench warning indicator appears, you should change the rear axle fluid at the next convenient time. The wrench warning indicator turns off when you switch off your vehicle.

Timing Chain

If you use your vehicle extensively at a racetrack or at high rpm, it is possible to exceed the service life of the engine timing chain. A wrench indicator light will illuminate when it is time for you to replace your chain. See an authorized dealer.

California Fuel Filter Replacement

If you register your vehicle in California, the California Air Resources Board has determined that the failure to perform this maintenance item does not nullify the emission warranty or limit recall liability before the completion of your vehicle's useful life. Ford Motor Company, however, urges you to have all recommended maintenance services performed at the specified intervals and to record all vehicle service.

Hot Climate Oil Change Intervals

Vehicles operating in the Middle East, North Africa, Sub-Saharan Africa or locations with similar climates using an American Petroleum Institute (API) Certified for Gasoline Engines (Certification mark) oil of SM or SN quality, the normal oil change interval is 3,000 mi (4,800 km).

If the available API SM or SN oils are not available, then the oil change interval is 1,800 mi (2,900 km).

Scheduled Maintenance

Engine Air Filter and Cabin Air Filter Replacement

The life of the engine air filter and cabin air filter is dependent on exposure to dusty and dirty conditions. Vehicles operated in these conditions require frequent inspection and replacement of the engine air filter and cabin air filter.

Customer Information

THE BETTER BUSINESS BUREAU AUTO LINE PROGRAM

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator considers the testimony provided and makes a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within 40 days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

BBB AUTO LINE Application: Using the information that follows, call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to

try to resolve them. A Customer Claim Form will be mailed that needs to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB reviews the claim for eligibility under the Program Summary Guidelines.

You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:

**BBB AUTO LINE a Division of BBB National Programs, Inc.
1676 International Drive, Suite 550
McLean, VA 22102**

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

For additional information, refer to the Better Business Bureau website.

Note: *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

THE MEDIATION AND ARBITRATION PROGRAM

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

Customer Information

The CAMVAP program is a straightforward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit www.camvap.ca.

ORDERING A CANADIAN FRENCH OWNER'S MANUAL

You can obtain a French owner's manual from an authorized dealer or by contacting Helm, LLC at:

HELM, LLC
47911 Halyard Drive, Suite 200
Plymouth, Michigan 48170
Attention: Customer Service

Call toll free: 1-800-782-4356

Monday-Friday 8:00 a.m. - 6:00 p.m. EST

For additional information, visit www.helminc.com.

REPORTING SAFETY DEFECTS IN THE UNITED STATES

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to www.safercar.gov; or write to:

Administrator

1200 New Jersey Avenue,
Southeast

Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from www.safercar.gov.

Customer Information

REPORTING SAFETY DEFECTS IN CANADA

which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

If you believe that your vehicle has a defect

Transport Canada Contact Information	
Website (English)	http://tc.canada.ca/recalls
Website (French)	http://tc.canada.ca/rappels
Phone	1-800-333-0510

Ford of Canada Contact Information	
Website	www.ford.ca
Phone	1-800-565-3673

Customer Information

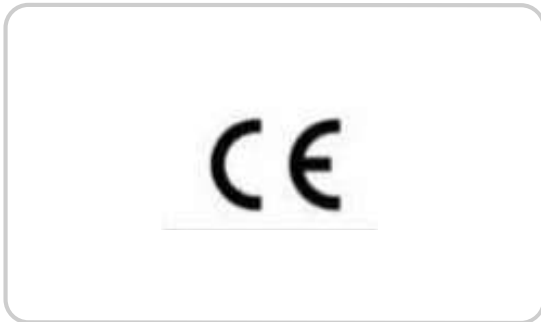
THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit <http://corporate.ford.com/ford-open-source.html>.

RADIO FREQUENCY CERTIFICATION LABELS

ANTENNAS

European Union EU



Ukraine



United Kingdom



BLIND SPOT INFORMATION SYSTEM SENSORS

Device	Supplier	Type Designation
SRR5 BLIS Corner Radar (RRU2)	Aptiv	2F5TR

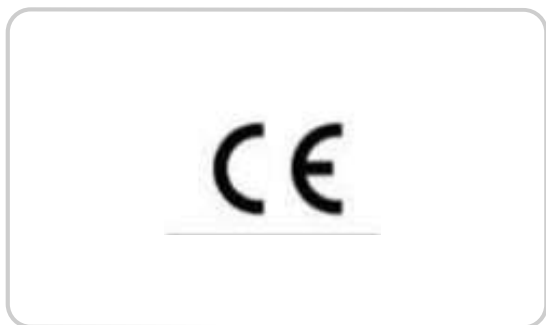
Customer Information

Argentina



H-28070

Europe Union EU



Ghana

NCA APPROVED: 7E6-M0-XDF-TME

Jamaica

This product has been Type Approved by Jamaica: SMA - 2F5TR.

Paraguay



NR: 2022-04-I-0255

United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER10085/22

DEALER No:

DA37380/15

Customer Information

United Kingdom



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2C2F5TR

IC: 3432A-2F5TR

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

BLIND SPOT INFORMATION SYSTEM SENSORS

Argentina



CNC ID: H-24708

Brazil



Agência Nacional de Telecomunicações

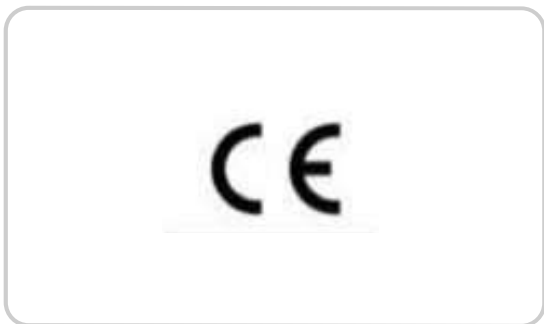
17075-21-12270

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 195/MCPT/DDTIC
Date d'agrément : 06/09/2021

Customer Information

Europe Union EU



Mauritania

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0985/ARE/2021
Date d'agrément : 24/08/2021

Ghana

NCA APPROVED: SRO-1M-7E4-X0E

Mexico

IFETEL: RCPAPF520-0480

Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR00030033ANRT2021
Date d'agrément : 16/09/2021

Jamaica

This product has been Type Approved by Jamaica: SMA – F5TR.

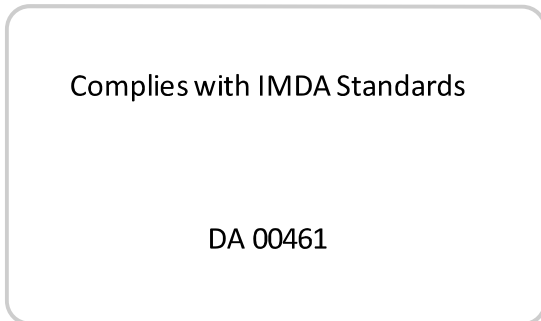
Customer Information

Paraguay



2020-10-I-0753

Singapore



South Africa



South Korea



Taiwan



Thailand

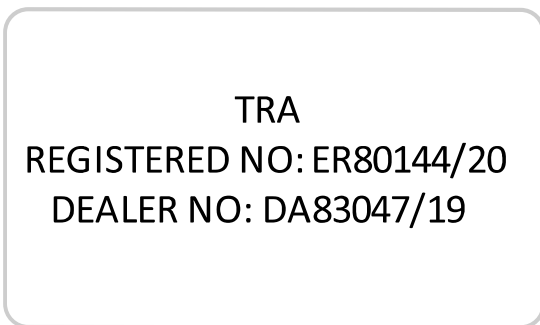
- (1) เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.
- (2) เครื่องวิทยุคมนาคมมีระดับการแผ่คลื่นแม่เหล็กไฟฟ้าที่สอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

Customer Information

Ukraine



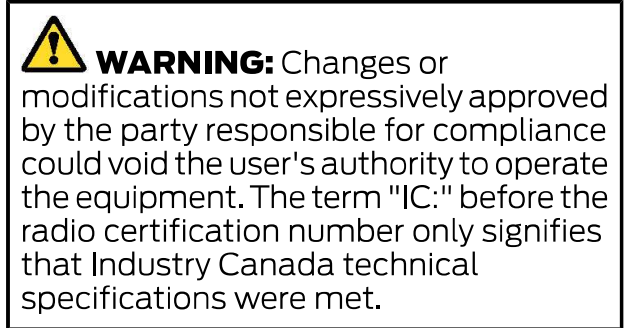
United Arab Emirates (U.A.E.)



United Kingdom



United States and Canada



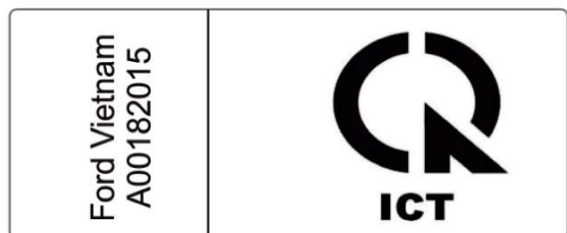
FCC ID: L2CF5TR

IC: 3432A-F5TR

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Vietnam



Customer Information

BODY CONTROL MODULE

Argentina



Jamaica

This product has been Type Approved by Jamaica: SMA - M3NA2C766336.

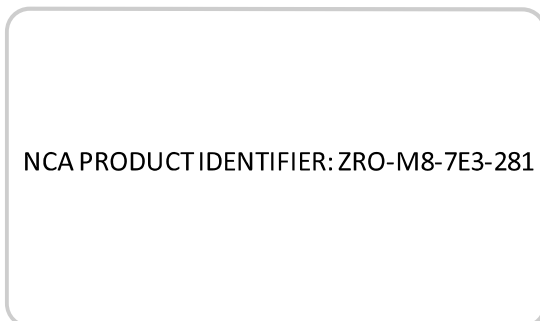
Brazil



Moldova



Ghana



Morocco



Customer Information

Paraguay

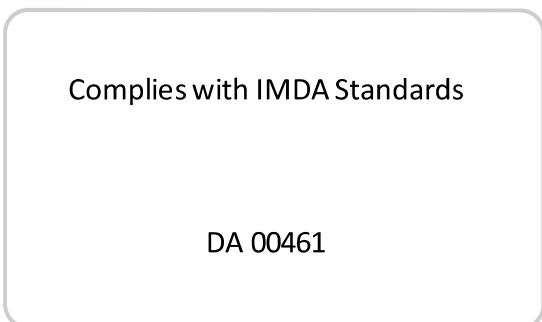


2019-01-I-000076

Serbia



Singapore



South Africa



Ukraine



United Arab Emirates (U.A.E.)

TRA REGISTERED No: ER68566/19

DEALER No: DA37380/15

United Kingdom



Customer Information

United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

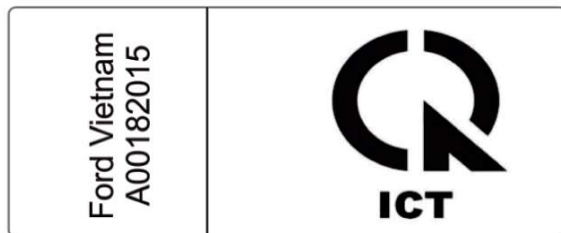
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IC: 7812A-A2C766336

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Vietnam



Zambia



CRUISE CONTROL MODULE

Argentina



Brazil



Customer Information

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 059/DDTIC/2020
Date d'agrément : 01/10/2020

Ghana

NCA APPROVED: SRO-1M-7E4-X13

EAC Marking - Russia, Belarus, Kazakhstan

EAC

Europe Union EU

CE

Independent State Of Samoa

SMO
samoa

Israel

1. מספר אישור התאמה מטעם משרד התקשורת: 51-82320
2. חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינוי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות.

Customer Information

Jamaica

This product has been Type Approved by Jamaica: SMA – F3TR.

Mexico

IFT: RCPAPF320-0479

Moldova



Malaysia



HIDF16000009

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0835/ARE/2020
Date d'agrément : 31/08/2020

Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:
MR00030034ANRT2021

Date d'agrément: 16/09/2021

Pakistan



Customer Information

Paraguay



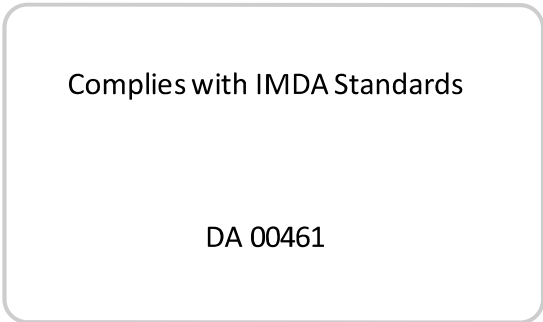
NR: 2020-10-I-0752

Sierra Leone



TAN: 2021-002-0028

Singapore



South Africa



South Korea



R-C-1Ap-F3TR

Customer Information

Taiwan



Unites Arab Emirates (U.A.E.)

TRA
REGISTERED NO: ER80143/20
DEALER NO: DA83047/19

Thailand

- (1) เครื่องใช้โทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.
- (2) เครื่องใช้โทรคมนาคมนี้ มีระดับการแผ่คลื่นแม่เหล็กไฟฟ้าที่สอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องใช้โทรคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด


United Kingdom



Ukraine



United States and Canada

 **WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2CF3TR

IC: 3432A-F3TR

Customer Information

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Zambia



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

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2. This device must accept any interference received, including interference that may cause undesired operation.

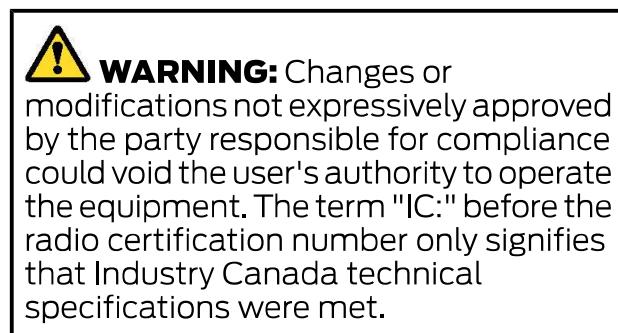
KEYS AND REMOTE CONTROLS

Argentina



GARAGE DOOR OPENER

United States and Canada

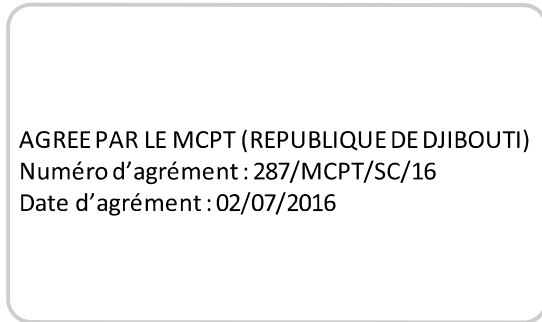


FCC ID: NZLSAHL5E

IC: 4112A-SAHL5E

Customer Information

Djibouti



Brazil



AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 289/MCPT/SC/116
Date d'agrément : 02/07/2016

Ghana



NCA APPROVED: 2R9-8M-7E0-x94

NCA APPROVED: 2R9-1H-7E0-01A

Jamaica

This product has been Type Approved
by Jamaica: SMA – A2C97102000

Customer Information

Mauritania

**This product has been Type Approved
by Jamaica: SMA – A2C93142100**

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0324/ARE/2016
Date d'agrément : 07/03/2016

This product has been Type Approved by Jamaica: SMA – M3N-A2C931423

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0323/ARE/2016
Date d'agrément : 07/03/2016

Malaysia



F17000176

Moldova



Customer Information

Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 12432 ANRT 2016
Date d'agrément : 31/08/2016

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 12433 ANRT 2016
Date d'agrément : 31/08/2016

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2016

Paraguay



NR: 2016-9-I-000222

NR: 2016-9-I-000220

NR: 2016-9-I-000223

Serbia



I011 16

Customer Information

Singapore

Complies with IMDA Standards

DA 00461

South Korea



MSIP-CRM-TAL-A2C97102000

South Africa



Taiwan



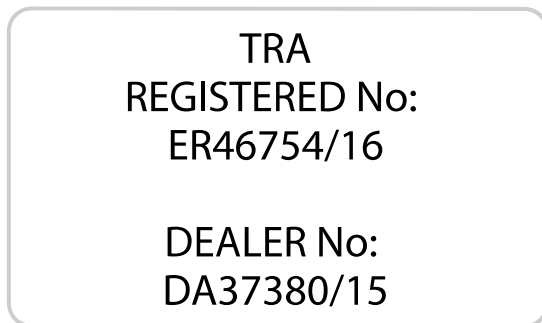
Customer Information

Ukraine

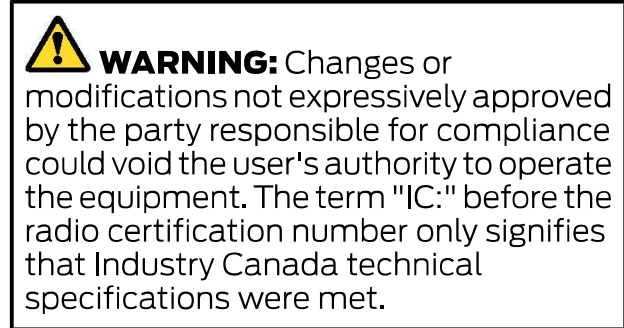


United Arab Emirates (U.A.E.)

TRA
REGISTERED No: ER47690/16
DEALER No: DA37380/15



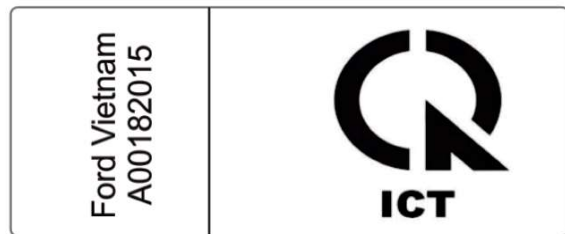
United States and Canada



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

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2. This device must accept any interference received, including interference that may cause undesired operation.

Vietnam



Customer Information

Zambia



China

CMIIT ID: 2016DJ0249

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément: 247/MCPT/SC/16
Date d'agrément: 23/05/2016

E272192



AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 286/MCPT/SC/16
Date d'agrément : 02/07/16

RADIO TRANSCEIVER MODULE

Argentina



Ghana

NCA APPROVED: NCA/TA/16/24

Customer Information

Indonesia

SERTIFIKAT NOMOR : 44813/SDPPI/2016
PLG ID: 4940

Jamaica

This product has been Type Approved by
Jamaica: SMA – FO3-AM433RX

This product has been Type Approved by Jamaica:
SMA – FO3-AM315RX

E272193

This product has been Type Approved by
Jamaica: SMA - FO4-AM902TRB.

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0233/ARE/2014
Date d'agrément : 14/11/2014

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0325/ARE/2016
Date d'agrément : 07/03/2016

Moldova



Customer Information

Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 8921 ANRT 2014
Date d'agrément : 04/02/2014

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 11489 ANRT 2016
Date d'agrément : 26/02/2016

Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2015

Paraguay



NR: 2016-9-I-00244

Serbia



И011 16

South Africa



Customer Information

South Korea



KCC-REM-DDG-FO3

Syria

SyTRA
REGISTERED No:
1508/4NK

Ukraine



Taiwan



United Arab Emirates (U.A.E.)

TRA REGISTERED No.ER49062/16
DEALER No: DA37380/15

Customer Information

Zambia

TRA
REGISTERED
No: ER46324/16

DEALER No:
DA37380/15



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: LTQFO3AM315RX

FCC ID: L2C0062TR

IC: 3659A-FO3AM315RX

IC: 3659A-FO4AM902TRX

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

SYNC

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNC ID: C-24008

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNC ID: C-24009

Customer Information

Brazil



08657-19-01505

**Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.**



08658-19-01505

**Este equipamento não tem direito à proteção
contra interferência prejudicial e não pode causar
interferência em sistemas devidamente autorizados.**

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 125/DDTIC/2019
Date d'agrément : 07/08/2019

European Union EU



Ghana

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 124/DDTIC/2019
Date d'agrément : 07/08/2019

NCA APPROVED: ZRO-1H-7E3-182

NCA APPROVED: ZRO-1H-7E3-180

Customer Information

Indonesia

Model: SYNC-G4
Sertifikat Nomor: 80700/SDPPI/2022
PLG ID: 13493



This product has been Type Approved by Jamaica: SMA – SYNC-G4L.

Malaysia

Model: SYNC-G4L
Sertifikat Nomor: **81116**/SDPPI/2022
PLG ID: 13493



SQASI/TA/19/4047

SQASI/TA/19/4046

Jamaica

This product has been Type Approved by
Jamaica: SMA – SYNC-G4.

Mauritania

AGREE PAR L'ANE MAURITANIE
Numéro d'agrément : 0692/ARE/2018
Date d'agrément : 08/08/2019

Customer Information

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0691/ARE/2018
Date d'agrément : 08/08/2019

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20606 ANRT 2019
07 AOUT 2019

Moldova



Pakistan



Morocco

AGREE PAR L'ANRT MAROC
N° D'AGRÉMENT: MR 20608 ANRT 2019
07 AOUT 2019

Paraguay



2020-03-I-00192

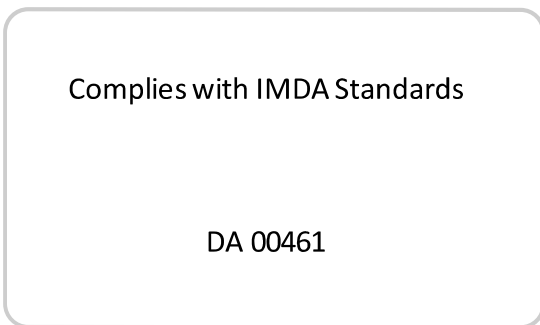
2020-03-I-00193

Customer Information

Serbia



Singapore



South Korea



South Africa



Taiwan



Customer Information



TRA
REGISTERED No: ER74903/19
DEALER No: DA37380/15

Ukraine




United Kingdom



United Arab Emirates (U.A.E.)



United States and Canada

 **WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: KMH-SYNCG4

FCC ID: KMH-SYNCG4L

IC: 1422A-SYNCG4

IC: 1422A-SYNCG4L

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Zambia



TELEMATICS CONTROL UNIT

Argentina

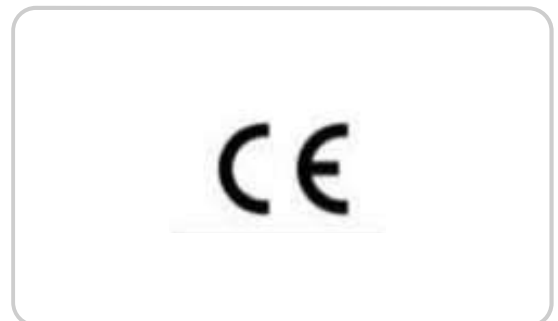


C-28150

Brazil



Europe Union EU

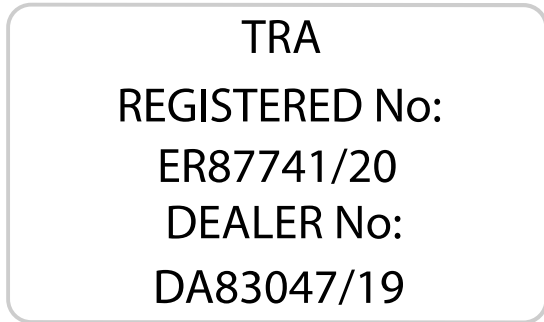


Customer Information

Mexico



United Arab Emirates (U.A.E.)



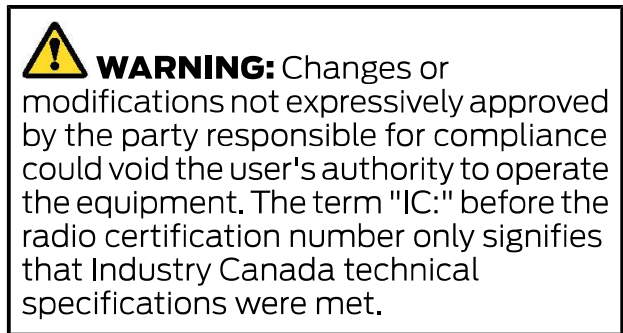
South Africa



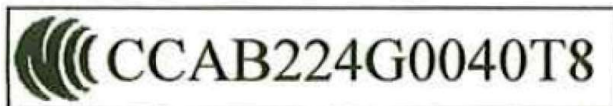
United Kingdom



United States and Canada



Taiwan



FCC ID: KMH-14H074-NA1

IC: 1422A-14H074NA1

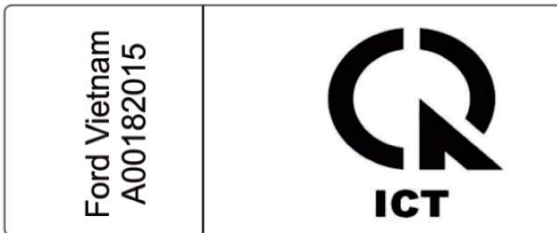
We recommend that the distance between the antenna of the telematics control unit and the user be greater than 14 in (35 cm) when using the telematics control unit.

Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Vietnam



TIRE PRESSURE MONITORING SYSTEM SENSORS

Argentina

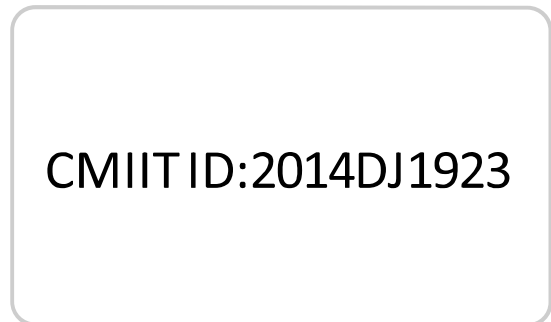


Brazil



18962-22-08001

China



Democratic Republic of Congo

Agréé par l'ARPTC

Nº d'homologation: HIR -0051/4/2014

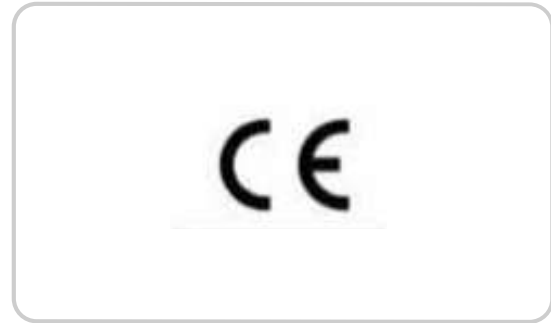
Date d'homologation: 16/4/2014

Customer Information

Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)
Numéro d'agrément : 198/MCPT/DDTCC
Date d'agrément : 7/9/2021

European Union (EU)



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type AG2SZ4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

http://www.tpmseuroshop.com/documents/declaration_conformities

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Customer Information

Ghana

NCA APPROVED: 3R88M14030

Malaysia



HIDF16000009

Independent State of Samoa



Mauritania

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0842/ARE/2020
Date d'agrément : 21/09/2020

Israel

1. מספר אישור התאמה מטעם משרד התקשורת: 51-77913
2. חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות.

Mexico

IFT: RLVSCMR15-1238

Moldova



Jamaica

This product has been Type Approved by Jamaica: SMA - AG2SZ4

Customer Information

Morocco

AGREE PAR L'ANRT MAROC
Numéro d'agrément: MR9098
ANRT 2014
Date d'agrément: 14/03/2014

Paraguay



Nigeria

Connection and use of this
communications
equipment is permitted by the Nigerian
Communications Commission

NR: 2017-06-I-0000175

Pakistan



Oman

OMAN TRA
TA-R/1752/14
D090258

Russia



Customer Information

Sierra Leone



TAN: 2017-002-0035

Serbia



Singapore

Complies with IMDA Standards
DA 00461

South Africa



TA-2014/064
Approved

South Korea



MSIP-CRM-SRD-AG2SZ4

Customer Information

Taiwan



CCAM14LP0090T3

United Arab Emirates

TRA REGISTERED No:

ER80634/20

DEALER No:

DA83047/19

Thailand

(1) เครื่องวิทยุคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.

(2) เครื่องวิทยุคมนาคมนี้ระดับการแผ่คลื่นแม่เหล็กไฟฟ้าสอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากกาใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

United Kingdom



Ukraine



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: MRXAG2SZ4

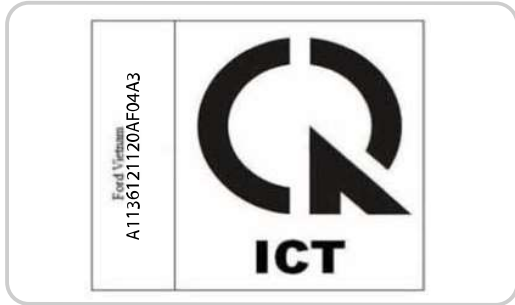
IC: 2546A-AG2SZ4

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Customer Information

Vietnam



TIRE PRESSURE MONITORING SYSTEM SENSORS

Argentina



Zambia



CNC ID: H-28035

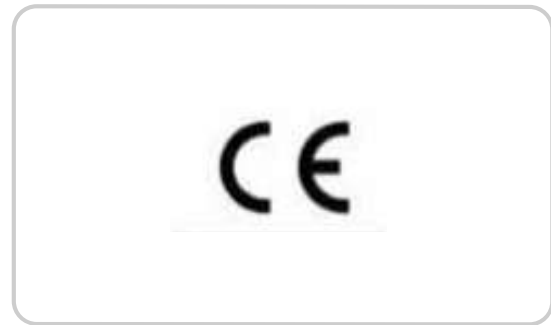
Brazil



Customer Information

13309-22-08001

European Union EU



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type BG2BP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

http://www.tpmseuroshop.com/documents/declaration_conformities

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Israel

Jamaica

This product has been Type Approved by Jamaica: SMA - BG2BP4.

1. מספר אישור התאמה מטעם משרד התקשורת: 51-86230
2. חל אישור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות.

Customer Information

Malaysia



HIDF16000009

Mexico

IFT: RLVSCBG22-2502

Moldova



Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:
MR00034968ANRT2022

Date d'agrément: 21/12/2022

Paraguay



NR: 2022-05-I-0000331

Serbia



Customer Information

Singapore

Complies with IMDA Standards

DA 00461

South Africa



South Korea



MSIP-R-C-SRD-BG2BP4

Taiwan



CCAB22LP0730T0

Thailand

(1) เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.

(2) เครื่องวิทยุคมนาคมนี้มีระดับการแผ่คลื่นแม่เหล็กไฟฟ้าที่สอดคล้องตามมาตรฐานความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด

Ukraine



Unites Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER10488/22

DEALER No:

DA37380/15

Customer Information

United Kingdom



United States and Canada



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: MRXBG2BP4

IC: 2546A-BG2BP4

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

WIRELESS ACCESSORY CHARGING MODULE

Argentina

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNCID: H-26491

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNCID: H-26492

CNC COMISIÓN NACIONAL
DE COMUNICACIONES

CNCID: H-26493

Customer Information

Brazil



Ghana

NCA APPROVED: 7ES-7M-XB1-RDR

Democratic Republic of Congo

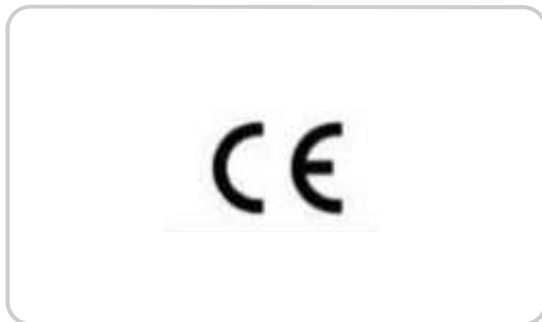
Agréé par l'ARPTC
N° d'homologation : HER-0054/Juin/2021
Date d'homologation : 02/06/2021

Indonesia

Model: WCFDM00N2A1
Sertifikat Nomor: 80110/SDPPI/2022
PLG ID: 13493



European Union



Model: WCFDM00N2A3
Sertifikat Nomor: 80111/SDPPI/2022
PLG ID: 13493



Customer Information

Model: WCFDM00N2A5
Sertifikat Nomor: 80112/SDPPI/2022
PLG ID: 13493



Jamaica

This product has been Type Approved by Jamaica:
SMA - WCFDM00N2A.

Israel

1. מספר אישור התאמה מטעם משרד התקשורת: 51-80014
2. חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות

Malaysia



1. מספר אישור התאמה מטעם משרד התקשורת: 51-80015
2. חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות

RGEZ/35A/0521/S(21-2033)

RGEZ/35A/0521/S(21-2032)

RGEZ/35A/0521/S(21-2031)

Mauritania

AGREE PAR L'ANEM MAURITANIE
Numéro d'agrément : 0935/ARE/2021
Date d'agrément : 23/03/2021

1. מספר אישור התאמה מטעם משרד התקשורת: 51-80013
2. חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות

Customer Information

Morocco

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0934/ARE/2021
Date d'agrément : 23/03/2021

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027924ANRT 2021
Date d'agrément : 25/03/2021

AGREE PAR L'ANEMAURITANIE
Numéro d'agrément : 0933/ARE/2021
Date d'agrément : 23/03/2021

AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027925ANRT 2021
Date d'agrément : 25/03/2021

Moldova



AGREE PAR L'ANRT MAROC
Numéro d'agrément : MR 00027923ANRT 2021
Date d'agrément : 25/03/2021

Customer Information

Paraguay

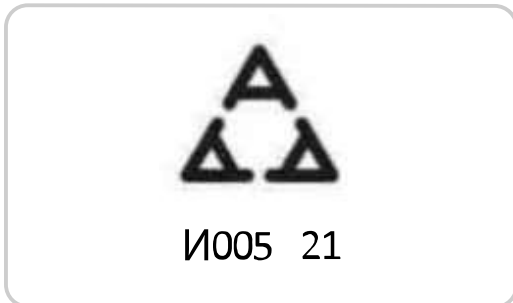


NR: 2021-04-I-0202
NR: 2021-04-I-0203
NR: 2021-04-I-0204

Russia



Serbia



Sierra Leone



TAN: 2021-002-0099

Singapore

Complies with IMDA Standards

DA 00461

South Africa



Customer Information


South Korea




 CCAB21LP0500T1

R-R-LGE-WCFDM00N2A1

Taiwan

 CCAB21LP050BT5

 CCAB21LP050AT3

品名(Product name): 無線充電座

型號 (Type Designation): WCFDM00N2A1, WCFDM00N2A3, WCFDM00N2A5 **產地 (Origin):** 馬來西亞

額定電壓(Input rating): 12V

製造日期 (Approval date): 2021.04.21



R43208
Rolls

申請廠商名稱(Approval name): 福特六和汽車股份有限公司

申請廠商地址(Approval address): 桃園市中壢區中華路一段705號

Customer Information

Ukraine



United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER98638/21

DEALER No:

DA37380/15

TRA REGISTERED No:

ER00421/21

DEALER No:

DA37380/15

United Kingdom



TRA REGISTERED No:

ER00422/21

DEALER No:

DA37380/15

United States and Canada

FCC ID: BEJWCDFM00N2A

IC: 2703H-WCFDM00N2A

Customer Information

This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, please consult the dealer.

This product is not end-user serviceable.

RF Radiation Exposure Statement: This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;*
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

Zambia



PERCHLORATE

Certain components in your vehicle such as airbag modules, seatbelt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:
www.dtsc.ca.gov/hazardouswaste/perchlorate.

REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

Customer Information

Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

FEDERAL HIGHWAY ADMINISTRATION REGULATION

Regulations such as those issued by the Federal Highway Administration or issued pursuant to the Occupational Safety and Health Act (OSHA), and state and local laws and regulations may require additional equipment for the way you intend to use your vehicle. It is the responsibility of the registered owner to determine the applicability of such laws and regulations to your intended use for the vehicle, and to arrange for the installation of required equipment. The dealer has information about the availability of equipment which can be ordered for your vehicle.

Customer Information

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

Customer Information

- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

Customer Information

- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS:

All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

Customer Information

TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

Customer Information

substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following:(a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances;(b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances;(c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service.(d) Any third party service accessed by or third party software used with the SOFTWARE (I) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

Customer Information

Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN ARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL

CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

Customer Information

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

Customer Information

may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit <http://www.telenav.com> from time to time to review the then current version of this Agreement and of the privacy policy.

Customer Information

1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

(a) observe all traffic laws and otherwise drive safely;

(b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;

(c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;

(d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;

(e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)**

Customer Information

distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

- i. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,
- ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or
- iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others

is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.

- TELENV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENV SOFTWARE, EVEN IF TELENV HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY

Customer Information

REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENAV AND OF ALL OF TELENAV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENAV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit

to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

Customer Information

conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors.

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

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IV. Middle East Territory

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Country	Notice
Jordan	“© Royal Jordanian Geographic Centre”. The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client’s license with respect to the Jordan Data.

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Taiwan Territory

According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

Customer Information

SUNA TRAFFIC CHANNEL – TERMS AND CONDITIONS

By activating, using and/or accessing the SUNA Traffic Channel, SUNA Predictive or other content or material provided by Intelematics (together, **SUNA Products and/or Services**), you must accept certain terms and conditions. The following is a brief summary of the terms and conditions that apply to you. To view the full terms and conditions relevant to your use of the SUNA Products and/or Services, please consult:

Website
www.sunatraffic.com.au/termsandconditions/

1. Acceptance

By using SUNA Products and/or Services, you will be deemed to have accepted and agreed to be bound by the terms and conditions fully detailed at:

Website
www.sunatraffic.com.au/termsandconditions/

2. Intellectual Property

SUNA Products and/or Services are for your personal use. You may not record, or retransmit the content, nor use the content in association with any other traffic information or route guidance service or device not approved by Intelematics. You obtain no right of ownership in any Intellectual Property Rights (including copyright) in the data that is used to provide SUNA Products and/or Services.

3. Appropriate Use

SUNA Products and/or Services are intended as an aid to personal motoring and travel planning, and do not provide comprehensive or accurate information on all occasions. On occasions, you may experience additional delay as a result of using SUNA Products and/or Services. You acknowledge that it is not intended, or suitable, for use in applications where time of arrival or driving directions may impact the safety of the public or yourself.

4. Use of SUNA Products and Services while driving

You, and other authorized drivers of the vehicle in which SUNA Products and/or Services are available or installed and active, remain at all times responsible for observing all relevant laws and codes of safe driving. In particular, you agree to only actively operate SUNA Products and/or Services when the Vehicle is at a complete stop and it is safe to do so.

5. Service Continuity and Reception of the SUNA Traffic Channel

We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

Also, we cannot assure the uninterrupted reception of the SUNA Traffic Channel RDS-TMC signal at any particular location.

6. Limitation of Liability

Neither Intelematics (nor its suppliers or the manufacturer of your device (the **"Suppliers"**)) shall be liable to you or to any third party for any damages either direct, indirect, incidental, consequential or otherwise arising out of the use of or inability to use SUNA Products and/or

Customer Information

Services even if Intelematics or a Supplier has been advised of the possibility of such damages. You also acknowledge that neither Intelematics nor any Supplier guarantees nor make any warranties that relate to the availability, accuracy or completeness of SUNA Products and/or Services, and to the extent which it is lawful to do so, both Intelematics and each Supplier excludes any warranties which might otherwise be implied by any State or Federal legislation in relation to SUNA Products and/or Services.

7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

EMISSION LAW



WARNING: Do not remove or alter the original equipment floor covering or insulation between it and the metal floor of the vehicle. The floor covering and insulation protect occupants of the vehicle from the engine and exhaust system heat and noise. On vehicles with no original equipment floor covering insulation, do not carry passengers in a manner that permits prolonged skin contact with the metal floor. Failure to follow these instructions may result in fire or personal injury.

U.S. federal laws and certain state laws prohibit removing or rendering inoperative emission control system components. Similar federal or provincial laws may apply in Canada. We do not approve of any vehicle modification without first determining applicable laws.



Tampering with emissions control systems including related sensors or the Diesel Exhaust Fluid system can result in reduced engine power and the illumination of the service engine soon light.

Tampering With a Noise Control System

Federal laws prohibit the following acts:

- Removal or rendering inoperative by any person other than for purposes of maintenance.
- Repair or replacement of any device or element of the design incorporated into a new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use.
- The use of the vehicle after any person removes or renders inoperative any device or element of the design.

The U.S. Environmental Protection Agency may presume to constitute tampering as follows:

- Removal of hood blanket, fender apron absorbers, fender apron barriers, underbody noise shields or acoustically absorptive material.
- Tampering or rendering inoperative the engine speed governor, to allow engine speed to exceed manufacturer specifications.

If the engine does not start, runs rough, experiences a decrease in engine performance, experiences excess fuel consumption or produces excessive exhaust smoke, check for the following:

- A plugged or disconnected air inlet system hose.
- A plugged engine air filter element.
- Water in the fuel filter and water separator.

Customer Information

- A clogged fuel filter.
- Contaminated fuel.
- Air in the fuel system, due to loose connections.
- An open or pinched sensor hose.
- Incorrect engine oil level.
- Incorrect fuel for climatic conditions.
- Incorrect engine oil viscosity for climactic conditions.

Note: *Some vehicles have a lifetime fuel filter that is integrated with the fuel tank. Regular maintenance or replacement is not needed.*

Note: *If these checks do not help you correct the concern, have your vehicle checked as soon as possible.*

Noise Emissions Warranty, Prohibited Tampering Acts and Maintenance

On January 1, 1978, Federal regulation became effective governing the noise emission on trucks over 10,000 lb (4,536 kg) Gross Vehicle Weight Rating (GVWR). The preceding statements concerning prohibited tampering acts and maintenance, and the noise warranty found in the Warranty Guide, are applicable to complete chassis cabs over 10,000 lb (4,536 kg) GVWR.

EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. This Owner's

Manual is written primarily for the U.S. and Canadian markets. Features or equipment listed as standard may be different on units built for export. **Refer to this Owner's Manual for all other required information and warnings.**

WARRANTY INFORMATION

The following warranties may apply to your vehicle:

- New vehicle limited warranties.
- Emissions warranties, if applicable. (Note: Fully-electric vehicles are not eligible for emissions warranties.)
- Other warranties, if applicable.

Detailed warranty information specific to your vehicle can be found in the Warranty Guide at www.owner.ford.com.

The following California Warranty Statement, required by California regulations, applies to vehicles certified to California emissions standards and registered in a state that requires California emissions warranty. If applicable, additional California Emissions Warranties can be found in the Warranty Guide at www.owner.ford.com.

CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board and Ford Motor Company are pleased to explain the emission control system warranty on your (year) vehicle. In California, new motor vehicles must be designated, built and equipped to meet

Customer Information

the State's stringent anti-smog standards. Ford Motor Company must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, Ford Motor Company will repair your vehicle at no cost to you including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE:

(For 1990 and subsequent model passenger cars, light-duty trucks, and medium-duty vehicles.)

- For 3 years or 50,000 miles (whichever occurs first);

1) If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Ford Motor Company to ensure that your emission control system **PERFORMANCE WARRANTY**.

2) If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Ford Motor Company. This is your short-term emission control system **DEFECTS WARRANTY**.

- For 7 years or 70,000 miles (whichever occurs first);

1) If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Ford Motor Company. This is your long-term emission control system **DEFECTS WARRANTY**.

OWNER'S WARRANTY RESPONSIBILITIES:

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Ford Motor Company recommends that you retain all receipts covering maintenance on your vehicle, but Ford Motor Company cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- You are responsible for presenting your vehicle to a Ford or Lincoln dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

- As the vehicle owner, you should also be aware that Ford Motor Company may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Ford Customer Service at 1-800-392-3673 or the California Air Resource Board at 9528 Telstar Avenue, El Monte, CA 91731.

Appendices

ELECTROMAGNETIC COMPATIBILITY



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

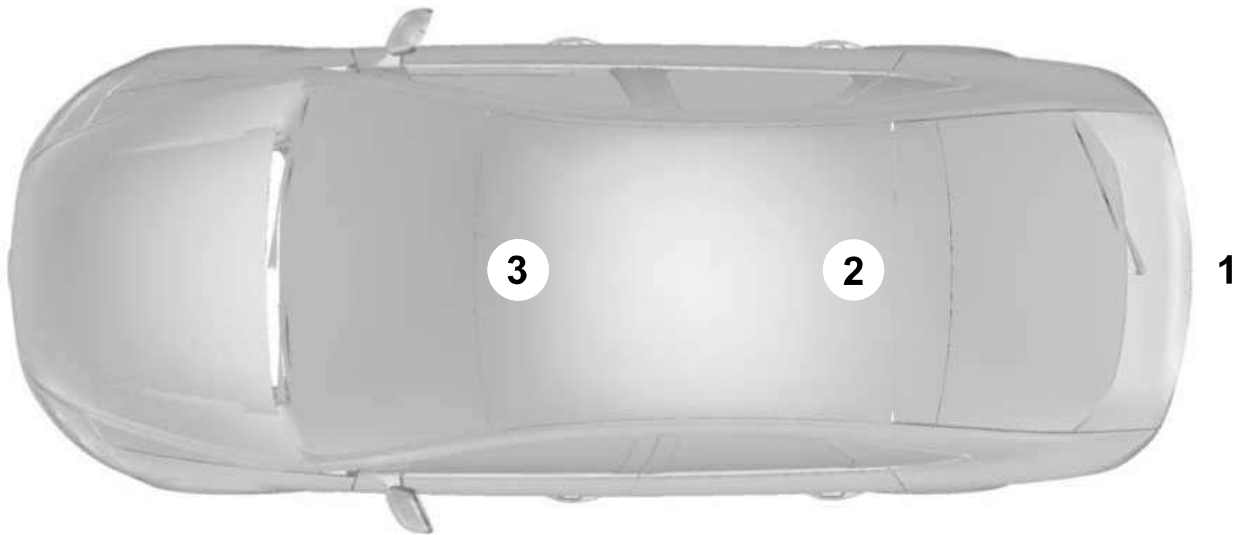


WARNING: Keep antenna and power cables at least 4 in (10 cm) from any electronic modules and airbags.

Note: We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start, **Bluetooth®** connectivity or satellite navigation.

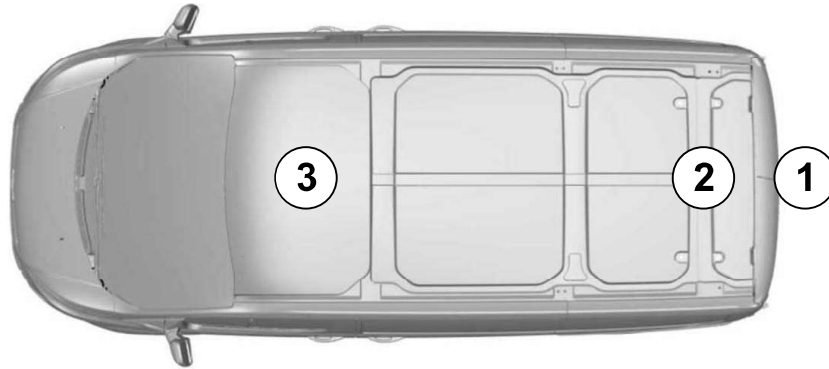
Note: Any radio frequency transmitter equipment in your vehicle, such as, cellular telephones and amateur radio transmitters, must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.

Car

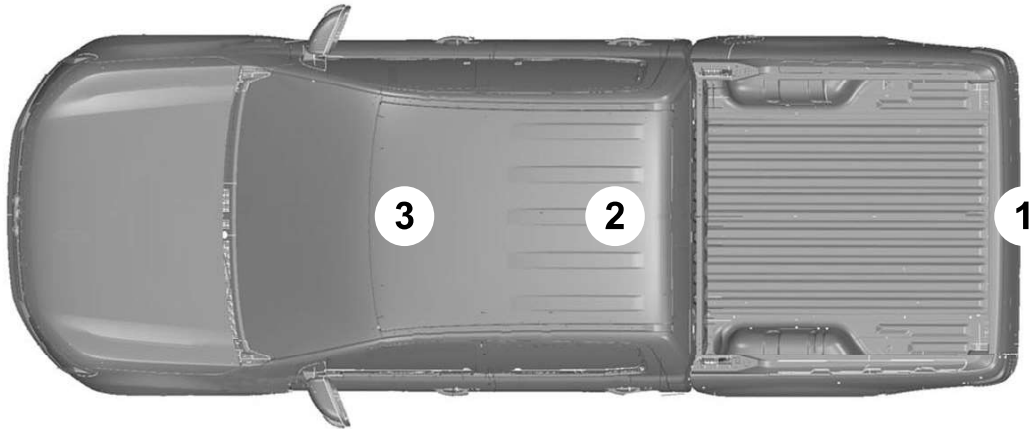


Appendices

Van



Truck



Appendices

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1-30	50	1
50-54	50	2, 3
68-88	50	2, 3
142-176	50	2, 3
380-512	50	2, 3
806-870	10	2, 3

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