Diagnosis By Symptom

Special Tool(s)



Vehicle Communication Module (VCM) and Integrated Diagnostic System (IDS) software with appropriate hardware, or equivalent scan tool

The Diagnosis by Symptom Index gives the technician diagnostic information and direction, and suggests possible components, using a symptom as a starting point.

Diagnosis by Symptom Index — Directions

- 1. Using the Symptom Index, select the Concern/Symptom that best describes the condition.
- 2. Refer to the routine indicated in the Diagnosis by Symptom Index.
- 3. Always begin diagnosis of a symptom with:
- a. preliminary inspections.
- b. verification of conditions.
- c. checking the transmission fluid level.
- d. carrying out other test procedures as directed.
- 4. **NOTE:** Not all concerns and conditions with electrical components will set a DTC. Be aware that the components listed may still be the cause.

NOTE: When the battery is disconnected or a new battery is installed, certain transmission operating parameters can be lost. The PCM must relearn these parameters. During this learning process, slightly firm shifts, delayed or early shifts may be experienced. This operation is considered normal and will not affect the function of the transmission. Normal operation will return once these parameters are stored by the PCM.

Begin with the ROUTINE, if indicated. Follow the reference or action statements. Always carry out the On-Board Diagnostic (OBD) test as necessary. Never skip steps. Repair as necessary.

5. These components are listed in the removal sequence and by most probable cause. All components listed must be inspected to make sure that the repairs are complete.

Diagnosis by Symptom Index

Diagnosis by Symptom Index

5R55S	Routines
Engagement Concerns:	
No Forward in D or D ((D) cancelled) Only	201A
No Forward Only (All Positions)	201B
No Reverse Only	202
Harsh Reverse Only	203
Harsh Forward Only	204A

5R55S	Routines
Harsh Manual 1st Gear Only	204B
Delayed/Soft Reverse Only	205
Delayed/Soft Forward Only	206
No Forward and No Reverse	207
Harsh Forward and Harsh Reverse	208
Delayed Forward and Delayed Reverse	209
Shift Concerns:	
Some/All Shifts Missing (Automatic Mode Only)	210
Timing Concern	
Early/Late (Some/All)	211
Erratic/Hunting (Some/All)	212
Feel Concerns	
Soft/Slipping (Some/All)	213
Harsh (Some/All)	214
No First Gear in Drive, Engages in a Higher Gear	215
No First Gear in Manual 1st	216
No Manual 2nd Gear	217
No 1-2 Shift	220
No 2-3 Shift	221
No 3-4 Shift	222
No 4-3 Shift	223
No 3-2 Shift	224
	•

5R55S	Routines
No 2-1 Shift	225
Soft/Slipping 1-2 Shift	226
Soft/Slipping 2-3 Shift	227
Soft/Slipping 3-4 Shift	228
Soft/Slipping 4-3 Shift	229
Soft/Slipping 3-2 Shift	230
Soft/Slipping 2-1 Shift	231
Harsh 1-2 Shift	232
Harsh 2-3 Shift	233
Harsh 3-4 Shift	234
Harsh 4-3 Shift	235
Harsh 3-2 Shift	236
Harsh 2-1 Shift	237
No 4-5 Shift	270
No 5-4 Shift	271
Soft/Slipping 4-5 Shift	272
Soft/Slipping 5-4 Shift	273
Harsh 4-5 Shift	274
Harsh 5-4 Shift	275
orque Converter Clutch (TCC) Operation Concerns:	

5R55S	Routines
Does Not Apply	240
Always Applied/Stalls Vehicle	241
Cycling/Shudder/Chatter	242
Other Concerns:	
Selector Lever Efforts High	251
External Leaks	252
Noise/Vibration — Forward or Reverse	254
Engine Will Not Crank	255
No Park Range	256
Transmission Overheating	257
No Engine Braking in Manual 2nd Position	258
No Engine Braking in Manual 1st Position	259
Transmission Fluid Venting or Foaming	261
Vehicle Movement with Selector Lever in "N"	262
Slips/Chatters in Manual 1st Gear	263
Slips/Chatters in Manual 2nd Gear	264
No Engine Braking in Manual 3rd Position	280
No Engine Braking in Manual 4th (D (D) cancelled) Position	281
Slips/Chatters in Manual 3rd Gear	282
Engine Braking in ALL Gears	283
	-

5R55S	Routines
No 2nd and 5th Gears (manual 2nd is ok)	284
No 3rd, 4th and 5th gears	285

Diagnostic Routines

Engagement Concern: No Forward in D or D ((D) Cancelled) Only

y out On-Board Diagnostic (OBD) tests. Refer to the Powertrain crol/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM. To Pinpoint Test D. The property of the PCM are as required. Clear the DTCs, road test the vehicle and rerun OBD test.
rol/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
rol/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
air as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
ten to specification.
ect for damage. If damaged, install a new separator plate.
ssemble and clean.
maged or parts are missing, install a new main control valve assembly. If assembled, reassemble correctly. DO NOT stone, file or sand valves. This will nove the anodized finish and may result in further main control or transmission age.
ect for damage. Repair as necessary.
ten to specification.
_

Possible Component	Reference/Action
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
O/D servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
<u>O/D</u> band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Case	
Damaged	Inspect for damage. Repair as necessary.

Engagement Concern: No Forward

Possible Component	Reference/Action
201B — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Pressure Control Solenoid B (PCB)	 Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test D.
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Transmission Fluid	
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.

Possible Component	Reference/Action
Condition	Carry out the Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.
Main Control	
Screw not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	 If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Center Support	
Screw not tightened to specification	Tighten to specification.
Seal rings or bearing damaged	Inspect for damage. Repair as necessary.
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Forward Planetary Assembly	

Possible Component	Reference/Action
Planetary damage	Inspect for damage. Repair as necessary.
Low One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.
Case	
Damaged	Inspect for damage. Repair as necessary.

Engagement Concern: No Reverse

Possible Component	Reference/Action
202 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Pressure Control Solenoid C (PCC) , Shift Solenoid B (SSB)	Carry out <u>OBD</u> tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A and GO to Pinpoint Test D.
	Repair as required. Clear the DTCs, road test the vehicle and rerun the <u>OBD</u> test.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damage	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Torque Converter Assembly	

Possible Component	Reference/Action
Torque converter internal failure preventing engagement, piston release	Remove the transmission. Inspect for damage. Refer to <u>Torque Converter Contamination Inspection</u> in this section. If the torque converter fails to pass the criteria or is damaged, install a new or remanufactured torque converter.
Direct Clutch Assembly	
Seals, piston damaged	Inspect or damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Reverse Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Reverse Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Reverse Drum Assembly	
One-Way Clutch (OWC) damaged	Inspect for damage. Install a new drum assembly.
Bearing damaged	Inspect for damage. Install a new drum assembly.

Engagement Concern: Harsh Reverse ONLY

Possible Component	Reference/Action
203 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Pressure Control Solenoid C (PCC)	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test D.

Possible Component	Reference/Action
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Incorrect Pressures	
High pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, spring damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Direct Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Reverse Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Reverse Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Reverse Drum Assembly	
One-Way Clutch (OWC) damaged	Inspect for damage. Install a new drum assembly.
Bearing damaged	Inspect for damage. Install a new drum assembly.

Engagement Concern: Harsh Forward ONLY

Possible Component	Reference/Action	
204A — ROUTINE		
Powertrain Control System		
PCM, vehicle wiring harnesses, Pressure Control Solenoid A (PCA) , Pressure Control Solenoid C (PCC)	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.	
	GO to Pinpoint Test D.	
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.	
Incorrect Pressures		
High pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.	
Main Control		
Screws not tightened to specification	Tighten to specification.	

Possible Component	Reference/Action
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Center Support	
Screw not tightened to specification	Tighten to specification.
Seal rings or bearing damage	Inspect for damage. Repair as necessary.
Outside diameter of case bore damage	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.

Engagement Concern: Harsh Manual 1st Gear ONLY

	Possible Component	Reference/Action
2	204B — ROUTINE	
F	Powertrain Control System	
	PCM, vehicle wiring harnesses, Pressure Control Solenoid B (PCB) , Turbine Shaft	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing

Possible Component	Reference/Action
Speed (TSS)	of the PCM.
	GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun OBD test.

Engagement Concern: Delayed or Soft Reverse ONLY

Reference/Action
Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
GO to Pinpoint Test D.
Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Tighten to specification.
Inspect for damage. If damaged, install a new separator plate.
Disassemble and clean.
If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Inspect for damage. Repair as necessary.
Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Check ball damaged, missing not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Reverse Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Reverse Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.

Engagement Concern: Delayed/Soft Forward ONLY

Possible Component	Reference/Action
206 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Pressure Control Solenoid B (PCB)	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test D.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Incorrect Pressures	
Low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.

Possible Component	Reference/Action
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, spring damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged.	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Center Support	
Screw not tightened to specification	Tighten to specification.
Seal rings or bearing damaged	Inspect for damage. Repair as necessary.
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.

Possible Component	Reference/Action
Friction element damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.

Engagement Concern: No Forward and No Reverse

Possible Component	Reference/Action		
207 — ROUTINE	207 — ROUTINE		
Powertrain Control System			
PCM, vehicle wiring harnesses, Pressure Control Solenoid B (PCB)	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.		
	GO to Pinpoint Test D.		
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.		
Transmission Fluid			
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.		
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.		
Selector Lever Cable/Transmission Range (TR) Sensor			
Selector lever cable system or <u>TR</u> sensor damaged, misaligned	Inspect and repair as necessary. Refer to <u>Transmission Range (TR) Sensor Adjustment</u> in this section or <u>Section 307-05</u> .		
Main Control			
Screws not tightened to specification	Tighten screws to specification.		
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.		
Contamination	Disassemble and clean.		

Possible Component	Reference/Action	
Valve, springs damaged, misassembled, missing, stuck or bore damaged	 If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage. 	
Filter damaged, missing	Inspect for damage. Repair as necessary.	
Input Shaft		
Damaged	Inspect for damage. Repair as necessary.	
Pump Assembly		
Screws not tightened to specification	Tighten screws to specification.	
Gasket damaged	Inspect for damage. If damaged, install a new gasket.	
Porosity, cross leaks, ball missing, plugged hole	Inspect for damage. If damaged, repair as necessary.	
Pump gears cracked and/or seized	Inspect for damage. Install a new pump.	
Flow control valves, springs, or seals damaged, stuck or not assembled correctly	Inspect for damage. Install a new seal or flow control valve.	
Overdrive (O/D) Planetary Assembly		
Planetary damaged	Inspect for damage. Repair as necessary.	
Center Shaft Assembly		
One-Way Clutch (OWC) damaged	Inspect for damage. Repair as necessary.	
Forward Clutch Assembly		
Seals, piston damaged	Inspect for damage. Repair as necessary.	
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.	
Friction elements damaged or worn	Inspect for damage. Repair as necessary.	
Return springs damaged	Inspect for damage. Repair as necessary.	

Possible Component	Reference/Action
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Forward Planetary Assembly	
Planetary damaged	Inspect for damage. Repair as necessary.
Reverse Planetary Assembly	
Planetary damaged	Inspect for damage. Repair as necessary.
Output Shaft	
Damage	Inspect for damage. Repair as necessary.
Torque Converter	
Damaged flexplate or adapter plate	Remove the transmission. Inspect for damage. Refer to <u>Torque Converter Contamination Inspection</u> in this section. If the torque converter fails to pass the criteria or is damaged, install a new or remanufactured torque converter.
Damaged impeller hub	
Damaged turbine hub	
Direct OWC	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Engagement Concern: Harsh Forward and Harsh Reverse

Reference/Action		
208 — ROUTINE		
 Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM. 		
GO to Pinpoint Test B and GO to Pinpoint Test C.		
Repair as necessary. Clear the DTCs, road test the vehicle and rerun OBD test.		

Possible Component	Reference/Action
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.
Incorrect Pressures	
High pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.

Engagement Concern: Delayed Forward and Delayed Reverse

Possible Component	Reference/Action
209 — ROUTINE	

Possible Component	Possible Component Reference/Action	
Powertrain Control System		
PCM, vehicle wiring harnesses, Transmission Fluid Temperature (TFT) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.	
	GO to Pinpoint Test B.	
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.	
Transmission Fluid		
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level</u> <u>Check</u> in this section.	
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.	
Incorrect Pressures		
High pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.	
Main Control		
Main Control		
Screws not tightened to specification	Tighten to specification.	
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.	
Contamination	Disassemble and clean.	
Valves and springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.	
Filter damaged, missing	Inspect for damage. Repair as necessary.	
Pump Assembly		
Screws not tightened to specification	Tighten screws to specification.	
Gasket damaged	Inspect for damage. If damaged, install a new gasket.	
Porosity, cross leaks, ball missing, plugged hole	Inspect for damage. If damaged, repair as necessary.	

Possible Component	Reference/Action
Pump gears cracked and/or seized	Inspect for damage. Install a new pump.
Flow control valves, springs, or seals damaged, stuck or not assembled correctly	Inspect for damage. Install a new seal or flow control valve.

Shift Concern: Some/All Shifts Missing (Automatic Mode Only)

Possible Component	Reference/Action	
210 — ROUTINE		
Powertrain Control System		
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Shift Solenoid C (SSC), Torque Converter Clutch (TCC) solenoid, Pressure Control Solenoid A (PCA), Pressure Control Solenoid B (PCB), Pressure Control Solenoid C (PCC), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor, Intake Air Temperature (IAT) sensor, Vehicle Speed Sensor (VSS) input	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM, <u>IAT</u> and <u>VSS</u> .	
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.	
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.	
Some Shifts Missing ONLY		
	If only some shifts are missing, determine which shift(s) is missing.	
	 Refer to the following routine(s) for further No Shift concerns: No 1-2 Shift, Routine 220 No 2-3 Shift, Routine 221 No 3-4 Shift, Routine 222 No 4-5 Shift, Routine 270 No 5-4 Shift, Routine 271 No 4-3 Shift, Routine 223 No 3-2 Shift, Routine 224 No 2-1 Shift, Routine 225 	
Transmission Fluid		
Incorrect level	Adjust transmission fluid to correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.	

Possible Component	Reference/Action
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.
Selector Lever Cable/ <u>TR</u> Sensor	
Selector lever cable system or <u>TR</u> sensor damaged, misaligned	Inspect and repair as necessary. Refer to <u>Transmission Range (TR) Sensor Adjustment</u> in this section or <u>Section 307-05</u> .
ncorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Pump Assembly	
Screws not tightened to specification	Tighten screws to specification.
Gasket damaged	Inspect for damage. If damaged, install a new gasket.
Porosity, cross leaks, ball missing, plugged hole	Inspect for damage. If damaged, repair as necessary.
Pump gears cracked and/or seized	Inspect for damage. Install a new pump.
Flow control valves, springs, or seals damaged, stuck or not assembled correctly	Inspect for damage. Install a new seal or flow control valve.
Dverdrive (O/D) Planetary Assembly	

Possible Component	Reference/Action
Planetary damaged	Inspect for damage. Repair as necessary.
Center Support	
Screw not tightened to specification	Tighten to specification.
Seal rings or bearing damaged	Inspect for damage. Repair as necessary.
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Direct Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.

Shift Concern: Timing Concerns — Early/Late

Possible Component	Reference/Action
211— ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Output Shaft Speed (OSS) sensor, Intake Air Temperature (IAT) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM and IAT.
	GO to Pinpoint Test E.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Some Shifts Early/Late ONLY	
	If only some shifts are early/late, determine which shift(s) is missing.
	Refer to the following routine(s) for further No Shift concerns:

Possible Component	Reference/Action
	 Soft/Slipping 1-2 Shift, Routine 226 Soft/Slipping 2-3 Shift, Routine 227 Soft/Slipping 3-4 Shift, Routine 228 Soft/Slipping 4-5 Shift, Routine 272 Soft/Slipping 5-4 Shift, Routine 273 Soft/Slipping 4-3 Shift, Routine 229 Soft/Slipping 3-2 Shift, Routine 230 Soft/Slipping 2-1 Shift, Routine 221
Transmission Fluid	
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid</u> <u>Level Check</u> in this section.
• Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary</u> Inspection in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

D. H. O	5 6 75 75
Possible Component	Reference/Action
212 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Output Shaft Speed (OSS) sensor, Intake Air Temperature (IAT) sensor	 Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM and <u>IAT</u>.
	GO to Pinpoint Test E.
	 Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Transmission Fluid	
Incorrect level	Adjust the transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary</u> Inspection in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve, springs damaged, misassembled, missing, stuck or bore damaged	 If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Further Diagnosis	
For further diagnosis for timing issues, refer to Reference/Action	 Refer to the following routine(s) for specific diagnosis: No 1-2 Shift, Routine 220 No 2-3 Shift, Routine 221 No 3-4 Shift, Routine 222 No 4-5 Shift, Routine 270 No 5-4 Shift, Routine 271

Possible Component	Reference/Action
	 No 4-3 Shift, Routine 223 No 3-2 Shift, Routine 224 No 2-1 Shift, Routine 225 Soft/Slip 1-2 Shift, Routine 226 Soft/Slip 2-3 Shift, Routine 227 Soft/Slip 3-4 Shift, Routine 228 Soft/Slip 4-5 Shift, Routine 272 Soft/Slip 5-4 Shift, Routine 273 Soft/Slip 4-3 Shift, Routine 229 Soft/Slip 3-2 Shift, Routine 230 Soft/Slip 2-1 Shift, Routine 231 Harsh 1-2 Shift, Routine 232 Harsh 2-3 Shift, Routine 233 Harsh 3-4 Shift, Routine 234 Harsh 4-5 Shift, Routine 274 Harsh 5-4 Shift, Routine 275 Harsh 4-3 Shift, Routine 236 Harsh 2-1 Shift, Routine 237

Engagement Concern: Feel — Soft/Slipping (Some/All)

Possible Component	Reference/Action
213 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Shift Solenoid C (SSC), Pressure Control Solenoid A (PCA), Pressure Control Solenoid B (PCB), Pressure Control Solenoid C (PCC), intermediate shaft speed sensor, Transmission Fluid Temperature (TFT) sensor, Intake Air Temperature (IAT) sensor, Vehicle Speed Sensor (VSS) input	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM, <u>IAT</u> and <u>VSS</u> .
	GO to Pinpoint Test A, GO to Pinpoint Test B, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Some Shifts Soft/Slipping ONLY	
	If only some of the shifts are soft/slipping, determine which shift(s) is missing.
	 Refer to the following routine(s) for further Soft/Slipping concerns: Soft/Slipping 1-2 Shift, Routine 226 Soft/Slipping 2-3 Shift, Routine 227 Soft/Slipping 3-4 Shift, Routine 228 Soft/Slipping 4-5 Shift, Routine 272 Soft/Slipping 5-4 Shift, Routine 273 Soft/Slipping 4-3 Shift, Routine 229 Soft/Slipping 3-2 Shift, Routine 230

Possible Component	Reference/Action
	■ Soft/Slipping 2-1 Shift, Routine 231
Transmission Fluid	
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Torque Converter Assembly	
Torque converter internal failure preventing engagement, piston release	Remove the transmission. Inspect for damage. Refer to <u>Torque Converter Contamination</u> <u>Inspection</u> in this section. If the torque converter fails to pass the criteria or is damaged, install a new or remanufactured torque converter.
Fluid Pump Assembly	
Screws not tightened to specification	Tighten screws to specification.
Gasket damaged	Inspect for damage. If damaged, install a new gasket.
Porosity, cross leaks, ball missing, plugged hole	Inspect for damage. If damaged, repair as necessary.

Possible Component	Reference/Action	
Pump gears cracked and/or seized	Inspect for damage. Install a new pump.	
Flow control valves, springs, or seals damaged, stuck or not assembled correctly	Inspect for damage. Install a new seal or flow control valve.	
Coast Clutch Assembly		
Seals, piston damaged	Inspect for damage. Repair as necessary.	
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.	
Friction elements damaged or worn	Inspect for damage. Repair as necessary.	
Return springs damaged	Inspect for damage. Repair as necessary.	
Center Support		
Screw not tightened to specification	Tighten to specification.	
Seal rings or bearings damaged	Inspect for damage. Repair as necessary.	
Outside diameter of case bore damage	Inspect for damage. Repair as necessary.	
Support damaged or leaking	Inspect for damage. Repair as necessary.	
Intermediate Servo		
Servo retaining screws damaged	Inspect for damage. Repair as necessary.	
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.	
Intermediate Band		
Band damaged	Inspect for damage. Repair as necessary.	
Servo worn or damaged	Inspect for damage. Repair as necessary.	
Not adjusted correctly	Inspect for damage. Repair as necessary.	
Direct Clutch Assembly		
Seals, piston damaged	Inspect for damage. Repair as necessary.	

Possible Component	Reference/Action
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Reverse Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Reverse Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Case	
Damaged	Inspect for damage. Repair as necessary.

Shift Concern: Feel — Harsh (Some/All)

Possible Component	Reference/Action
214— ROUTINE	
Powertrain Control System	

Possible Component	Reference/Action
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Shift Solenoid C (SSC), Pressure Control Solenoid A (PCA), Pressure Control Solenoid B (PCB), Pressure Control Solenoid C (PCC), intermediate shaft speed sensor, Transmission Range (TR) sensor, Transmission Fluid Temperature (TFT) sensor, Intake Air Temperature (IAT) sensor, Vehicle Speed Sensor (VSS) input	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM, <u>IAT</u> and <u>VSS</u> .
	GO to Pinpoint Test A, GO to Pinpoint Test B, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Some Shifts Harsh ONLY	
	If only some of the shifts are harsh, determine which shift(s) is missing.
	 Refer to the following routine(s) for further No Shift concerns: Harsh 1-2 Shift, Routine 232 Harsh 2-3 Shift, Routine 233 Harsh 3-4 Shift, Routine 234 Harsh 4-5 Shift, Routine 274 Harsh 5-4 Shift, Routine 275 Harsh 4-3 Shift, Routine 235 Harsh 3-2 Shift, Routine 236 Harsh 2-1 Shift, Routine 237
Transmission Fluid	
Incorrect level	Adjust transmission fluid to the correct level. Refer to <u>Transmission Fluid Level Check</u> in this section.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special</u> <u>Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.

Possible Component	Reference/Action
Valves, springs damaged, misassembled, missing, stuck, or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Input Shaft	
Damaged	Inspect for damage. Install new as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Center Shaft Assembly	
Center shaft assembly damaged	Inspect for damage. Repair as necessary.
One-Way Clutch (OWC) damaged	Inspect for damage. Repair as necessary.
Center Support	
Screw not tightened to specification	Tighten to specification.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Intermediate Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Not adjusted correctly	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Reverse Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Reverse Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Output Shaft	
Damaged	Inspect for damage. Install new as necessary.
Case	
Damaged	Inspect for damage. Repair as necessary.

Shift Concern: No 1st and 2nd Gear in Drive, Engages in a Higher Gear

Possible Component	Reference/Action
215 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA) , Shift Solenoid B (SSB) ,	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing

Possible Component	Reference/Action
Shift Solenoid C (SSC) , Transmission Range (TR) sensor	of the PCM.
	GO to Pinpoint Test A and GO to Pinpoint Test C.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Direct One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.
Low OWC	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Engagement Concern: No 1st Gear in Manual 1 Position

Possible Component	Reference/Action
216 — ROUTINE	

Possible Component	Reference/Action
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Pressure Control Solenoid B (PCB), Pressure Control Solenoid C (PCC)	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A and GO to Pinpoint Test D.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Planetary Assembly	
Planetary damaged	Inspect for damage. Repair as necessary.
Direct One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.
Low OWC	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Shift Concern: No 2nd Gear in Manual 2 Position

Possible Component	Reference/Action
217 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB)	Carry out On-Board Diagnostic (OBD) tests. For additional information, refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A and GO to Pinpoint Test D.
	Repair as necessary. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves, springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install a new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Not adjusted correctly	Inspect for damage. Repair as necessary.
Direct One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.
Low <u>OWC</u>	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Shift Concern: No 1-2 Shift

Possible Component	Reference/Action
220 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor, Vehicle Speed Sensor (VSS) input	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM and <u>VSS</u> .
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Transmission Fluid	
Incorrect level	Adjust transmission fluid to correct level. Refer to <u>Transmission</u> Fluid Level Check in this section.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.

Possible Component	Reference/Action
Valve/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
O/D Planetary Assembly	
Planetary damaged	Inspect for damage. Repair as necessary.

Shift Concern: No 2-3 Shift

Possible Component	Reference/Action
221 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid B (SSB), Torque Converter Clutch (TCC) solenoid, Pressure Control Solenoid A (PCA), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Incorrect Pressures	

Possible Component	Reference/Action
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball, damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Intermediate Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

Shift Concern: No 3-4 Shift

Possible Component	Reference/Action
222 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Pressure Control Solenoid C (PCC), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Center Support	
Screws not tightened to specification	Tighten to specification.
Seal rings or bearing damaged	Inspect for damage. Repair as necessary.
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Support damaged or leaking	Inspect for damage. Repair as necessary.
Direct Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for mislocation, poor seating, damage. Install a new cylinder.

Shift Concern: No 4-3 Shift

Possible Component	Reference/Action
223 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Shift Solenoid B (SSB), Pressure Control Solenoid A (PCA), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.

Possible Component	Reference/Action
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Intermediate Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

Shift Concern: No 3-2 Shift

Possible Component	Reference/Action
224 — ROUTINE	

Possible Component	Reference/Action
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	

Possible Component	Reference/Action
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.

Shift Concern: No 2-1 Shift

Possible Component	Reference/Action
225 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB), Output Shaft Speed (OSS) sensor, Transmission Range (TR) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test C, GO to Pinpoint Test D and GO to Pinpoint Test E.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.

Possible Component	Reference/Action
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Forward Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Bronze seal ring or bearing damaged	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

Shift Concern: Soft/Slipping 1-2 Shift

Possible Component	Reference/Action
226 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB), Transmission Fluid Temperature (TFT) sensor, Vehicle Speed Sensor (VSS) input	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.

Possible Component	Reference/Action
	GO to Pinpoint Test A, GO to Pinpoint Test B and GO to Pinpoint Test D. Test D.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Transmission Fluid	
Incorrect level	Adjust transmission fluid to correct level. Refer to <u>Transmission</u> Fluid Level Check in this section.
Condition	Carry out Transmission Fluid Condition Check. Refer to <u>Preliminary Inspection</u> in this section.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

Shift Concern: Soft/Slipping 2-3 Shift

Possible Component	Reference/Action
227 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Pressure Control Solenoid A (PCA), intermediate shaft speed sensor, Transmission Fluid Temperature (TFT) sensor	 Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test B, GO to Pinpoint Test D and GO to Pinpoint Test E.
	 Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valve/springs damaged, misassembled, missing, stuck or bore damaged	 If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	 Inspect for mislocation, poor seating, damage. Install a new cylinder.
Intermediate Band	
Band damaged	Inspect for damage. Repair as necessary.

Possible Component	Reference/Action
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Direct One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Shift Concern: Soft/Slipping 3-4 Shift

Reference/Action
 Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
GO to Pinpoint Test A, GO to Pinpoint Test B and GO to Pinpoint Test D.
Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.
Tighten to specification.
Inspect for damage. If damaged, install a new separator plate.
Disassemble and clean.
 If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Tighten to specification.

Possible Component	Reference/Action
Seal rings or bearing damaged	Inspect for damage. Repair as necessary.
Outside diameter of case bore damaged	Inspect for damage. Repair as necessary.
Support damaged or leaking	Inspect for damage. Repair as necessary.
Direct Clutch Assembly	
Seals, piston damaged	Inspect for damage. Repair as necessary.
Check ball damaged, missing, not seating, off location	Inspect for mislocation, poor seating, damage. Install a new cylinder.
Friction elements damaged or worn	Inspect for damage. Repair as necessary.
Return springs damaged	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.

Shift Concern: Feel — Soft/Slipping 4-3 Shift

Possible Component	Reference/Action
229 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid A (SSA), Pressure Control Solenoid A (PCA), Transmission Fluid Temperature (TFT) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test B and GO to Pinpoint Test D.
	Repair as required. Clear the DTCs, road test the vehicle and rerun OBD test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing Procedures</u> in this section.

Possible Component	Reference/Action
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Intermediate Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
Intermediate Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.

Shift Concern: Soft/Slipping 3-2 Shift

Possible Component	Reference/Action
230 — ROUTINE	
Powertrain Control System	
PCM, vehicle wiring harnesses, Shift Solenoid C (SSC), Pressure Control Solenoid B (PCB), intermediate shaft speed sensor, Transmission Fluid Temperature (TFT) sensor	Carry out On-Board Diagnostic (OBD) tests. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) manual for diagnosis and testing of the PCM.
	GO to Pinpoint Test A, GO to Pinpoint Test B, GO to Pinpoint Test D and GO to Pinpoint Test E.

Possible Component	Reference/Action
	Repair as required. Clear the DTCs, road test the vehicle and rerun <u>OBD</u> test.
Incorrect Pressures	
High/low pressures	Carry out Line Pressure Test. Refer to <u>Special Testing</u> <u>Procedures</u> in this section.
Main Control	
Screws not tightened to specification	Tighten to specification.
Separator plate damaged	Inspect for damage. If damaged, install a new separator plate.
Contamination	Disassemble and clean.
Valves/springs damaged, misassembled, missing, stuck or bore damaged	If damaged or parts are missing, install new main control assembly. If misassembled, reassemble correctly. DO NOT stone, file or sand valves. This will remove the anodized finish and may result in further main control or transmission damage.
Filter damaged, missing	Inspect for damage. Repair as necessary.
Overdrive (O/D) Servo	
Servo retaining screws damaged	Inspect for damage. Repair as necessary.
Seals (piston and cover) damaged	Inspect for damage. Repair as necessary.
O/D Band	
Band damaged	Inspect for damage. Repair as necessary.
Servo worn or damaged	Inspect for damage. Repair as necessary.
Not adjusted correctly	Inspect for damage. Repair as necessary.
Direct One-Way Clutch (OWC)	
Worn, damaged or assembled incorrectly	Inspect for damage. Repair as necessary.

Shift Concern: Feel — Soft/Slipping 2-1 Shift

Possible Component	Reference/Action
231 — ROUTINE	