Communications Network

Special Tool(s)

STOOLA	Fluke 77-IV Digital Multimeter FLU77-4 or equivalent
ST2834-A	Vehicle Communication Module (VCM) and Integrated Diagnostic System (IDS) software with appropriate hardware, or equivalent scan tool
ST2574A	Flex Probe Kit NUD105-R025D or equivalent

Principles of Operation

Both High Speed Controller Area Network (HS-CAN) and Medium Speed Controller Area Network (MS-CAN) use an unshielded twisted pair cable of data (+) and data (-) circuits. The <u>HS-CAN</u> operates at a maximum data transfer speed of 500 Kbps and designed for real-time information transfer and control. The <u>MS-CAN</u> operates at a maximum data transfer speed of 125 Kbps for bus messages and is designed for general information transfer.

Controller Area Network (CAN) Fault Tolerance

NOTE: The oscilloscope traces below are from the Integrated Diagnostic System (IDS) oscilloscope taken using the <u>IDS</u> pre-configured <u>CAN</u> settings. The traces are for both data (+) and data (-) taken simultaneously (2-channel) at a sample rate of 1 mega-sample per second (1MS/s) or greater.

Traces below are viewed at 500mV per division (vertical axis) and 20 microseconds (20µs) per division (horizontal axis). Readings taken with a different oscilloscope vary from those shown. Compare any suspect readings to a known good vehicle.



Normal <u>CAN</u> Operation

The data (+) and data (-) circuits are each regulated to approximately 2.5 volts during neutral or rested network traffic. As messages are sent on the data (+) circuit, voltage is increased by approximately 1.0 volt. Inversely, the data (-) circuit is reduced by approximately 1.0 volt when a message is sent.

Successful communication of a message can usually be identified by the slight spike at the end of a message transmission. Any signals that are significantly different than the normal <u>CAN</u> waveform may cause network DTCs (U-codes) to set or may cause a complete network outage.

CAN Circuits Shorted Together



In the event the data (+) and data (-) circuits become shorted together, the signal stays at base voltage (2.5V) continuously and all communication capabilities are lost.



CAN (+) Circuit Shorted To Ground

In the event the data (+) circuit becomes shorted to ground, both the data (+) and data (-) circuits are pulled low (0V) and all communication capabilities are lost.

CAN (-) Circuit Shorted To Ground



In the event the data (-) circuit becomes shorted to ground, the data (-) circuit is pulled low (0V) and the data (+) circuit reaches nearnormal peak voltage (3.0V) during communication but falls to 0V instead of normal base voltage (2.5V). Communication may continue but at a degraded level.



CAN (+) Circuit Shorted To Battery Voltage

In the event the data (+) circuit becomes shorted to battery voltage, the data (+) circuit is pulled high (12V) and the data (-) circuit falls to abnormally high voltage (above 5V) during communication and reaches battery voltage (12V) for peak voltage. Communication may continue but at a degraded level.

CAN (-) Circuit Shorted To Battery Voltage



In the event the data (-) circuit becomes shorted to battery voltage, both the data (+) and data (-) circuits are pulled high (12V) and all communication capabilities are lost.



CAN Circuit Signal Corruption

Rhythmic oscillations, inductive spikes or random interference can disrupt the network communications. The corruption signal source may be outside electrical interference such as motors or solenoids or internal interference generated from a module on the network. In some cases, an open in either the data (+) or data (-) circuit to a network module may cause the module to emit interference on the one circuit which is still connected. The trace shown is an example of a "sawtooth" pattern transmitted from a module with one open network circuit.

Other corruptions may be present when a module is intermittently powered up and down. The module on power up may initiate communication out of sync with other modules on the network causing momentary communication outages.

Controller Area Network (CAN) Multiplex Messages

Modules on the <u>CAN</u> utilize simultaneous communication of two or more messages on the same network circuits. The following chart summarizes the messages sent and received on the network.

CAN Module Communication Message Chart

NOTE: This chart describes the specific High Speed Controller Area Network (HS-CAN) and Medium Speed Controller Area Network (MS-CAN) messages broadcast by each module, and the module(s) that receive the message.

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
A/C clutch engagement request	HVAC module	MS-CAN	• <u>IPC</u>
A/C clutch engagement request (gateway)	IPC	HS-CAN	• PCM
A/C clutch engagement status	РСМ	HS-CAN	• <u>IPC</u>
A/C clutch engagement status (gateway)	IPC	MS-CAN	• HVAC module
A/C recirculation mode request	РСМ	HS-CAN	• <u>IPC</u>
A/C recirculation mode request (gateway)	IPC	MS-CAN	• HVAC module
ABS event in progress	ABS module	HS-CAN	• PCM • <u>RCM</u>
ABS Roll Stability Control (RSC®) chime malfunction status	ABS module	HS-CAN	• <u>IPC</u>
ABS warning indicator request	ABS module	HS-CAN	• <u>IPC</u> • <u>RCM</u>
Accelerator pedal position	РСМ	HS-CAN	ABS module<u>IPC</u>
Accelerometer and yaw sensor data	ABS module	HS-CAN	• <u>IPC</u> • <u>PSCM</u>
Accelerometer and yaw sensor data (gateway)	IPC	MS-CAN	• <u>GPSM</u>
Accessory delay status	SJB	<u>MS-CAN</u>	• <u>ACM</u> • <u>BCM-B</u> • <u>FCIM</u> • <u>FDIM</u>

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Airbag deployment eCall confirmation	<u>APIM</u>	HS-CAN	• <u>RCM</u>
Airbag deployment eCall notification	RCM	HS-CAN	• <u>APIM</u>
Airbag deployment event data record	PCM	HS-CAN	• <u>RCM</u>
Airbag deployment status	RCM	HS-CAN	• <u>IPC</u> • <u>OCSM</u> • PCM
Airbag deployment status (gateway)	IPC	MS-CAN	• <u>SJB</u>
Airbag warning indicator request	RCM	HS-CAN	• <u>IPC</u>
Airbag warning indicator status	IPC	HS-CAN	• <u>RCM</u>
Ambient lighting color	IPC	MS-CAN	• <u>BCM-B</u>
Ambient lighting dimming level	IPC	MS-CAN	• <u>BCM-B</u>
Ambient lighting status	BCM-B	MS-CAN	• <u>IPC</u>
Ambient temperature, inferred	PCM	HS-CAN	ABS module <u>IPC</u>
Autolamp delay command	IPC	MS-CAN	• <u>SJB</u>
Autolamp delay status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Autolock command	IPC	MS-CAN	• <u>SJB</u>
Autolock status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Auto-unlock command	IPC	MS-CAN	• <u>SJB</u>
Auto-unlock status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Average fuel economy data	IPC	MS-CAN	• <u>ACM</u>

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Average fuel economy reset request (navigation)	ACM	MS-CAN	• <u>IPC</u>
Axle ratio	РСМ	HS-CAN	ABS module
Barometric pressure	PCM	HS-CAN	• ABS module • <u>IPC</u>
Barometric pressure (gateway)	IPC	MS-CAN	• <u>SJB</u>
Belt-Minder® warning status	RCM	HS-CAN	• <u>IPC</u>
Belt-Minder® programming request	RCM	HS-CAN	• <u>IPC</u>
Brake (red) warning indicator request	ABS module	HS-CAN	• <u>IPC</u> • <u>RCM</u>
Brake fluid level low	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Brake fluid level low (gateway)	IPC	HS-CAN	ABS module
Brake lamp switch status	РСМ	HS-CAN	ABS module <u>IPC</u>
Charging system status	РСМ	HS-CAN	• <u>IPC</u>
Charging system warning indicator request	РСМ	HS-CAN	• <u>IPC</u> • <u>PSCM</u>
Compass display data	IPC	MS-CAN	• <u>ACM</u> • <u>FDIM</u>
Compass zone and calibration status	IPC	MS-CAN	• <u>ACM</u> • <u>FDIM</u>
Convertible top position status	BCM-B	MS-CAN	• HVAC module
Decklid ajar status	SJB	MS-CAN	• <u>IPC</u>
Door ajar status	SJB	MS-CAN	• <u>IPC</u>

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Door lock command	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Door lock command source	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Engine coolant temperature	PCM	HS-CAN	• ABS module • <u>IPC</u>
Engine coolant temperature (gateway)	IPC	MS-CAN	• HVAC module
Engine fail-safe cooling mode status	PCM	HS-CAN	• <u>IPC</u>
Engine fail-safe Electronic Throttle Control (ETC) warning indicator request	PCM	HS-CAN	• <u>IPC</u>
Engine Malfunction Indicator Lamp (MIL) request	PCM	HS-CAN	• <u>IPC</u>
Engine off timer	PCM	HS-CAN	ABS module <u>IPC</u>
Engine off timer (gateway)	IPC	MS-CAN	HVAC module
Engine RPM	PCM	HS-CAN	 ABS module <u>IPC</u> <u>PSCM</u>
Engine RPM (gateway)	IPC	MS-CAN	• <u>APIM</u> • HVAC module
Engine torque data	PCM	HS-CAN	 ABS module <u>APIM</u>
Engine torque reduction request	ABS module	HS-CAN	• PCM
Engine turbocharger boost	PCM	HS-CAN	• <u>IPC</u>
Engine type	PCM	<u>HS-CAN</u>	ABS module IPC
English/metric display (navigation)	ACM	MS-CAN	• <u>IPC</u>
English/metric mode	IPC	MS-CAN	• <u>ACM</u>

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
			HVAC module
Front Controls Interface Module (FCIM) button press data	FCIM	MS-CAN	• <u>ACM</u> • <u>APIM</u> • <u>IPC</u>
Fuel cap off indicator request	PCM	HS-CAN	• <u>IPC</u>
Fuel flow data	PCM	HS-CAN	• <u>APIM</u> • <u>IPC</u>
Fuel level (instant)	IPC	HS-CAN	• PCM
Fuel level status	IPC	MS-CAN	• <u>ACM</u>
Fuel level status	IPC	HS-CAN	• <u>APIM</u>
Global Positioning System (GPS) data	Global Positioning System Module (GPSM)	MS-CAN	• <u>APIM</u>
Headlamp high beam indicator request	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Headlamp low beam status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Headlamps on warning chime command	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Hood ajar status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
HVAC button status	FCIM	MS-CAN	• HVAC module
HVAC button status, navigation Audio Front Control Module (ACM)	ACM	MS-CAN	• HVAC module
HVAC indicator status	HVAC module	MS-CAN	• <u>ACM</u> • <u>FCIM</u>
HVAC module display data	HVAC module	MS-CAN	• <u>ACM</u> • <u>FDIM</u>
HVAC voice request	ACM	<u>MS-CAN</u>	• HVAC module

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Ignition switch position	<u>SJB</u>	<u>MS-CAN</u>	 ACM APIM BCM-B FCIM FDIM GPSM HVAC module IPC
Ignition switch position (gateway)	IPC	HS-CAN	ABS module PCM
Integrated Keyhead Transmitter (IKT) programming request	IPC	MS-CAN	• <u>SJB</u>
IKT programming status	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Illuminated exit status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Instrument illumination level	SJB	<u>MS-CAN</u>	 ACM BCM-B FCIM FDIM HVAC module IPC
Interior courtesy lamp battery saver status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Interior courtesy lamp delay status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Interior courtesy lamp door status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Interior courtesy lamp illuminated entry status	<u>SJB</u>	<u>MS-CAN</u>	• <u>BCM-B</u>
Key-in-ignition status	<u>SJB</u>	<u>MS-CAN</u>	• <u>ACM</u> • <u>APIM</u>
Key-in-ignition warning chime command	SJB	MS-CAN	• <u>IPC</u>
Low odometer status	IPC	MS-CAN	 HVAC module <u>SJB</u>
Manual transmission clutch top travel switch status	PCM	<u>HS-CAN</u>	ABS module

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Manual transmission upshift indicator request	РСМ	HS-CAN	• <u>IPC</u>
Navigation rolling wheel count	ABS module	HS-CAN	• <u>IPC</u>
Navigation rolling wheel count (gateway)	IPC	MS-CAN	• <u>ACM</u> • <u>GPSM</u>
Occupant Classification System (OCS) calibration data	OCSM	HS-CAN	• <u>RCM</u>
OCS fault status	OCSM	HS-CAN	• <u>RCM</u>
OCS sensor data	OCSM	HS-CAN	• <u>RCM</u>
OCS serial number	OCSM	HS-CAN	• <u>RCM</u>
Odometer rolling count	РСМ	HS-CAN	• <u>APIM</u> • <u>IPC</u>
Park brake chime request	SJB	MS-CAN	• <u>IPC</u>
Park brake status	SJB	MS-CAN	• <u>ACM</u> • <u>IPC</u>
Park brake status (gateway)	IPC	HS-CAN	ABS modulePCM
Park lamp status	SJB	MS-CAN	 <u>ACM</u> <u>FCIM</u> <u>FDIM</u> HVAC module <u>IPC</u>
Passenger seat belt buckle status	RCM	HS-CAN	• <u>OCSM</u>
Passive Anti-Theft System (PATS) security data	IPC	HS-CAN	• PCM
PATS security data	РСМ	HS-CAN	• <u>IPC</u>
PATS security data	IPC	MS-CAN	• <u>SJB</u>
Perimeter alarm chime request	SJB	MS-CAN	• <u>IPC</u>

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Perimeter alarm courtesy lamp status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Perimeter alarm event trigger source	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Perimeter alarm inclination armed status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Perimeter alarm inclination sensor status	BCM-B	MS-CAN	• <u>SJB</u>
Perimeter alarm inclination/intrusion sensor fault	BCM-B	MS-CAN	• <u>IPC</u>
Perimeter alarm intrusion armed status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Perimeter alarm intrusion sensor status	BCM-B	MS-CAN	• <u>SJB</u>
PSCM fault status	PSCM	HS-CAN	• <u>IPC</u>
Restraints Control Module (RCM) serial number	RCM	HS-CAN	ABS module <u>OCSM</u>
Remote start status	<u>SJB</u>	MS-CAN	• <u>APIM</u>
Seat belt indicator request	RCM	HS-CAN	• <u>IPC</u>
Seat belt warning chime request	RCM	HS-CAN	• <u>IPC</u>
Seat belt warning chime status	IPC	HS-CAN	• <u>RCM</u>
Slow vehicle speed puddle lamp status	<u>SJB</u>	MS-CAN	• <u>BCM-B</u>
Speed control indicator status	PCM	<u>HS-CAN</u>	• ABS module • <u>IPC</u>
Stability control event in progress	ABS module	<u>HS-CAN</u>	• PCM • <u>RCM</u>
Stability control indicator status	ABS module	HS-CAN	• <u>IPC</u> • <u>RCM</u>
Stability control message center text	ABS module	<u>HS-CAN</u>	• <u>IPC</u>
		"	

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Steering wheel angle	PSCM	HS-CAN	ABS Module <u>RCM</u>
Steering wheel angle offset	ABS module	HS-CAN	• <u>PSCM</u>
Tire revolutions per mile	PCM	HS-CAN	• <u>IPC</u>
Tire size information	ABS module	HS-CAN	• <u>IPC</u> • PCM
Tire size information (gateway)	IPC	MS-CAN	• <u>ACM</u> • <u>GPSM</u>
Tire Pressure Monitoring System (TPMS) indicator command	SJB	MS-CAN	• <u>APIM</u> • <u>IPC</u>
TPMS sensor status	SJB	MS-CAN	• <u>APIM</u>
TPMS system status	SJB	MS-CAN	• <u>APIM</u> • <u>IPC</u>
TPMS tire pressure data	SJB	MS-CAN	• <u>APIM</u>
Traction control disable switch status	ABS module	HS-CAN	• <u>IPC</u>
Traction control event in progress	ABS module	HS-CAN	• PCM • <u>RCM</u>
Transmission malfunction indicator request	PCM	HS-CAN	• <u>IPC</u>
Transmission overdrive cancel status	PCM	HS-CAN	• <u>IPC</u>
Transmission selector (PRNDL) status	PCM	HS-CAN	 ABS module <u>IPC</u> <u>RCM</u>
Transmission selector (PRNDL) status (gateway)	IPC	MS-CAN	• <u>ACM</u> • <u>BCM-B</u> • <u>GPSM</u> • <u>SJB</u>
Transmission shift in progress	PCM	HS-CAN	• ABS

Broadcast Message	Originating Module	Network Type	Receiving Module(s)
Transmission type	PCM	HS-CAN	ABS module <u>IPC</u>
Turn signal command	<u>SJB</u>	MS-CAN	• <u>IPC</u>
Turn signal outage, LR	BCM-B	MS-CAN	• <u>SJB</u>
Turn signal outage, RR	BCM-B	MS-CAN	• <u>SJB</u>
Turn signal sequential command	<u>SJB</u>	<u>MS-CAN</u>	• <u>BCM-B</u>
Vehicle speed	PCM	<u>HS-CAN</u>	 ABS module <u>IPC</u> <u>OCSM</u>
Vehicle speed (gateway)	<u>IPC</u>	<u>MS-CAN</u>	 <u>ACM</u> <u>APIM</u> <u>BCM-B</u> <u>GPSM</u> HVAC module <u>SJB</u>
Vehicle type information	PCM	HS-CAN	 ABS module <u>APIM</u> <u>IPC</u>
Vehicle type information (gateway)	IPC	<u>MS-CAN</u>	• <u>ACM</u> • HVAC module
Vehicle Identification Number (VIN) information	PCM	<u>HS-CAN</u>	 ABS module <u>APIM</u> <u>IPC</u> <u>OCSM</u> <u>RCM</u>
<u>VIN</u> information (gateway)	IPC	<u>MS-CAN</u>	 <u>APIM</u> <u>ACM</u> HVAC module <u>SJB</u>
Wheel speed data	ABS module	HS-CAN	• PCM

- 1. Verify the customer concern.
- 2. Visually inspect for obvious signs of electrical damage.
 - If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step.

Visual Inspection Chart

Electrical

- Battery Junction Box (BJB) fuse(s):
 - 18 (20A) (no communication with the Body Control Module B (BCM-B))
 - 23 (10A) (no communication with the PCM)
 - 45 (5A) (no communication with the PCM and the Power Steering Control Module (PSCM))
 - 47 (15A) (no communication with the PCM)
 - Smart Junction Box (SJB) fuse(s):
 - 3 (15A) (no communication with the Accessory Protocol Interface Module (APIM))
 - 5 (10A) (no communication with the <u>SJB</u>)
 - 14 (10Å) (no communication with the Front Controls Interface Module (FCIM), Front Display Interface Module (FDIM) (without navigation), Global Positioning System Module (GPSM))
 - 15 (10A) (no communication with the HVAC module)
 - 20 (15A) (no power to the scan tool)
 - 26 (10A) (no communication with the Instrument Panel Cluster (IPC))
 - 31 (10A) (no communication with the Restraints Control Module (RCM))
 - 32 (10A) (no communication with the Parking Aid Module (PAM))
 - 34 (5A) (no communication with the ABS module)
 - 35 (10A) (no communication with the <u>BCM-B</u>)
 - 36 (5A) (no communication with the <u>IPC</u>)
 - 39 (20A) (no communication with the Audio Front Control Module (ACM))
 - 46 (7.5Å) (no communication with the Occupant Classification System Module (OCSM))
 - Data Link Connector (DLC)
- Wiring harness
- Wiring, terminals or connectors

3. Connect the scan tool to the <u>DLC</u>.

• NOTE: Make sure to use the latest scan tool software release.

NOTE: The Vehicle Communication Module (VCM) LED prove-out confirms power and ground from the <u>DLC</u> are provided to the <u>VCM</u>.

If the Integrated Diagnostic System (IDS) does not communicate with the VCM :

- Check the <u>VCM</u> connection to the vehicle.
- Check the scan tool connection to the <u>VCM</u>.
- <u>GO to Pinpoint Test R</u>, to diagnose No Power To The Scan Tool.

4. Establish a scan tool session.

• **NOTE:** The scan tool first attempts to communicate with the PCM, after establishing communication with the PCM, the scan tool then attempts to communicate with all other modules on the vehicle.

If an <u>IDS</u> session cannot be established with the vehicle, (<u>IDS</u> may state "No communication can be established with the PCM"):

- Choose "NO" when the scan tool prompts whether or not to retry communication.
- Enter either a PCM part number, tear tag or calibration number to identify the vehicle and start a session (the PCM part number and 4-character tear tag are printed on the PCM label).
- <u>GO to Pinpoint Test A</u>, to diagnose The PCM Does Not Respond To The Scan Tool.

5. Carry out the network test.

- If the network test passes, retrieve and record the continuous memory DTCs and proceed to Step 6.
- If the network test fails, GO to <u>Symptom Chart</u> to diagnose the failed communication network.
- If a module fails to communicate during the network test, GO to Symptom Chart.

6. Retrieve and review the DTCs.

- If the DTCs retrieved are related to the concern, go to DTC Charts. Follow the non-network DTC diagnostics (B-codes, C-codes, P-codes) prior to the network DTC diagnostics (U-codes). For all other DTCs, refer to the Diagnostic Trouble Code (DTC) Chart in <u>Section 419-10</u>.
- If no DTCs related to the concern are retrieved, GO to Symptom Chart.

DTC Charts

NOTE: Network DTCs (U-codes) are often a result of intermittent concerns such as faulty wiring or low battery voltage occurrences. Additionally, vehicle service procedures such as module reprogramming will often set network DTCs. Replacing a module to resolve a network DTC is unlikely to resolve the concern. To prevent repeat network DTC concerns, inspect all network wiring, especially connectors. Test the vehicle battery, refer to <u>Section 414-01</u>.

Communication Network DTC Chart

NOTE: DTC U1900 will set in a module that is reporting a communication fault from another module on the data bus. The module that reports the fault is not the problem module.

DTC	Description	Action
U0028:08	Vehicle Communication Bus A: Bus Signal / Message Failure	The module could not communicate on the network at a point in time. The fault is not currently present (the module had to communicate with the scan tool to report this DTC). CLEAR the DTC. REPEAT the Network Test with the scan tool. VERIFY the integrity of the connectors and wiring Refer to Wiring Diagrams Cell <u>14</u> , Module Communications Network for schematic and connector information.
U0028:88	Vehicle Communication Bus A: Bus off	The module could not communicate on the network at a point in time. The fault is not currently present (the module had to communicate with the scan tool to report this DTC). CLEAR the DTC. REPEAT the Network Test with the scan tool. VERIFY the integrity of the connectors and wiring Refer to Wiring Diagrams Cell <u>14</u> , Module Communications Network for schematic and connector information.
U0073	Control Module Communication Bus Off	The module could not communicate on the network at a point in time. The fault is not currently present (the module had to communicate with the scan tool to report this DTC). CLEAR the DTC. REPEAT the Network Test with the scan tool. VERIFY the integrity of the connectors and wiring Refer to Wiring Diagrams Cell <u>14</u> , Module Communications Network for schematic and connector information.
U2472	Unexpected Ignition State	This DTC is only set when an on-demand self-test is run with the test entry conditions not correct. CLEAR the DTC. REPEAT the self-test with the ignition in the ON position and the vehicle stationary.
U2473	Unexpected Vehicle Speed	This DTC is only set when an on-demand self-test is run with the test entry conditions not correct. CLEAR the DTC. REPEAT the self-test with the ignition in the ON position and the vehicle stationary.
-	All network DTCs referenced to 418-00 from another section	GO to <u>Symptom Chart</u> .
-	All other DTCs	REFER to Section 419-10.

Symptom Chart

		Symptom Cha	rt
	Condition	Possible Causes	Action
	• The vehicle will not start with the scan tool connected to the <u>DLC</u> and/or multiple malfunction indicators are on only while the scan tool is connected to the <u>DLC</u> .	 <u>DLC</u> ground Wiring, terminals or connectors Scan tool 	<u>GO to Pinpoint Test R</u> .
Ĩ	 The PCM does not respond to the scan tool 	Wiring, terminals or connectorsPCM	 REFER to the Powertrain Control/Emissions Diagnosis (PC/ED) manual, Section 5, pinpoint test QA before proceeding to Pinpoint Test A. If

		pinpoint test QA has been completed, <u>GO to</u> <u>Pinpoint Test A</u> .
 The ABS module does not respond to the scan tool 	 Fuse Wiring, terminals or connectors ABS module 	<u>GO to Pinpoint Test B</u> .
 The Instrument Panel Cluster (IPC) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>IPC</u> 	<u>GO to Pinpoint Test C</u> .
 The Restraints Control Module (RCM) does not respond to the scan tool 	 Case ground open Fuse Wiring, terminals or connectors <u>RCM</u> 	<u>GO to Pinpoint Test D</u> .
 The Occupant Classification System Module (OCSM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>OCSM</u> 	<u>GO to Pinpoint Test E</u> .
 The Smart Junction Box (SJB) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>SJB</u> 	<u>GO to Pinpoint Test F</u> .
 The Body Control Module B (BCM-B) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>BCM-B</u> 	<u>GO to Pinpoint Test G</u> .
 The HVAC module does not respond to the scan tool 	 Fuse Wiring, terminals or connectors HVAC module 	<u>GO to Pinpoint Test H</u> .
 The Audio Front Control Module (ACM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>ACM</u> 	<u>GO to Pinpoint Test I</u> .
 The Front Controls Interface Module (FCIM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>FCIM</u> 	<u>GO to Pinpoint Test J</u> .
 The Front Display Interface Module (FDIM) does not respond to the scan tool (without navigation) 	 Fuse Wiring, terminals or connectors <u>FDIM</u> 	<u>GO to Pinpoint Test K</u> .
 The Global Positioning System Module (GPSM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>GPSM</u> 	<u>GO to Pinpoint Test L</u> .
 The Accessory Protocol Interface Module (APIM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>APIM</u> 	<u>GO to Pinpoint Test M</u> .
 The Power Steering Control Module (PSCM) does not respond to the scan tool 	 Fuse Wiring, terminals or connectors <u>PSCM</u> 	<u>GO to Pinpoint Test N</u>
 The Parking Aid Module (PAM) does not respond to the scan tool 	• Fuse	<u>GO to Pinpoint Test O</u>

		 Wiring, terminals or connectors <u>PAM</u> 	
•	No Medium Speed Controller Area Network (MS-CAN) communication, all modules are not responding	 Wiring, terminals or connectors <u>APIM</u> (if equipped) <u>ACM</u> <u>BCM-B</u> <u>FCIM</u> <u>FDIM</u> (without navigation) HVAC module (if equipped) <u>IPC</u> (gateway module) <u>SJB</u> 	<u>GO to Pinpoint Test P</u> .
•	No High Speed Controller Area Network (HS-CAN) communication, all modules are not responding	 Wiring, terminals or connectors ABS module <u>APIM</u> (if equipped) <u>IPC</u> <u>OCSM</u> <u>PAM</u> PCM <u>PSCM</u> <u>RCM</u> 	<u>GO to Pinpoint Test Q</u> .
•	No power to the scan tool	 Fuse Wiring, terminals or connectors Scan tool Data Link Connector (DLC) 	<u>GO to Pinpoint Test R</u> .

Pinpoint Tests

Pinpoint Test A: The PCM Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>24</u>, Electronic Engine Controls - 5.0L for schematic and connector information.

Refer to Wiring Diagrams Cell <u>25</u>, Electronic Engine Controls - 5.4L for schematic and connector information.

Refer to Wiring Diagrams Cell <u>26</u>, Electronic Engine Controls - 3.7L for schematic and connector information.

Normal Operation

The PCM communicates with the scan tool through the High Speed Controller Area Network (HS-CAN) .

This pinpoint test is intended to diagnose the following:

- Wiring, terminals or connectors
- PCM

PINPOINT TEST A : THE PCM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to <u>Section 414-01</u>.

A1 VERIFY WHETHER OTHER HS-CAN MODULES PASS THE NETWORK TEST

Enter the following diagnostic mode on the scan tool: Network Test . In the left hand pane of the <u>IDS</u> network test display screen, verify whether any <u>HS-CAN</u> modules passed the network test.

Is the text "pass" or a DTC listed next to any of the following modules: ABS module, Instrument Panel Cluster (IPC) , Occupant Classification System Module (OCSM) , PCM, <u>PSCM</u> or Restraints Control Module (RCM) ?

Yes If "pass" or a DTC was listed next to the PCM, a network fault is not currently present. <u>GO to Pinpoint Test P</u> to diagnose an intermittent <u>HS-CAN</u> fault condition. If "pass" or a DTC was listed next to one or more modules other than the PCM, GO to <u>A2</u>.

No No modules are currently communicating on the <u>HS-CAN</u>. <u>GO to Pinpoint Test Q</u> to diagnose no <u>HS-CAN</u> communication.

A2 PC/ED MANUAL PINPOINT TEST QA VERIFICATION CHECK

• Verify that the Powertrain Control/Emissions Diagnosis (PC/ED) pinpoint test QA has been performed.

Has pinpoint test QA been performed?

GO to A3. Yes

No REFER to the Powertrain Control/Emissions Diagnosis (PC/ED) manual, Section 5, pinpoint test QA to diagnose no communication with the PCM.

A3 CHECK THE HS-CAN TERMINATION RESISTANCE

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026427

Is the resistance between 54 and 66 ohms?

Yes CONNECT the negative battery cable. GO to <u>A5</u>.

No GO to A4.

A4 CHECK THE CAN CIRCUITS BETWEEN THE PCM AND THE DLC FOR AN OPEN

• Disconnect: PCM <u>C175B</u> or <u>C1381B</u>.

Measure the resistance between the PCM <u>C175B</u> Pin 59 or <u>C1381B</u> Pin 59, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0077607

Measure the resistance between the PCM <u>C175B</u> Pin 58 or <u>C1381B</u> Pin 58, circuit VDB05 (WH), harness side and the <u>DLC</u> <u>C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0113941

Are the resistances less than 5 ohms?

Yes	CONNECT the negative battery cable. GO to <u>A5</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

A5 CHECK FOR CORRECT PCM OPERATION

• Disconnect all the PCM connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the PCM connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

YesINSTALL a new PCM. REFER to Section 303-14. CLEAR the DTCs. REPEAT the network test with the scan tool.NoThe system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test B: The ABS Module Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>42</u>, Vehicle Dynamic Systems for schematic and connector information.

Normal Operation

The ABS module communicates with the scan tool through the High Speed Controller Area Network (HS-CAN) .

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- ABS module

PINPOINT TEST B : THE ABS MODULE DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

B1 CHECK THE ABS MODULE VOLTAGE SUPPLY CIRCUITS FOR AN OPEN

Ignition OFF.

- Disconnect: ABS Module C135.
- Ignition ON.
- Measure the voltage between the ABS module <u>C135</u> Pin 30, circuit CBP34 (VT/BN), harness side and ground.



Are the voltages greater than 10 volts?

Yes GO to B2. No VERIFY the SJB fuse 34 (5A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool. **B2 CHECK THE ABS MODULE GROUND CIRCUITS FOR AN OPEN** Ignition OFF. Disconnect: Negative Battery Cable . Measure the resistance between the ABS module C135 Pin 13, circuit GD120 (BK/GN), harness side and ground; and between the ABS module C135 Pin 38, circuit GD120 (BK/GN), harness side and ground. -----_____ _____ 0 N0077803

Are the resistances less than 5 ohms?

Yes	GO to <u>B3</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

B3 CHECK THE HS-CAN CIRCUITS BETWEEN THE ABS MODULE AND THE DLC FOR AN OPEN

Measure the resistance between the ABS module <u>C135</u> Pin 5, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



Measure the resistance between the ABS module <u>C135</u> Pin 6, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



Are the resistances less than 5 ohms?

 Yes
 CONNECT the negative battery cable. GO to <u>B4</u>.

 No
 REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

B4 CHECK FOR CORRECT ABS MODULE OPERATION

Disconnect the ABS module connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the ABS module connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes	INSTALL a new ABS module. REFER to <u>Section 206-09</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.
No	The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test C: The Instrument Panel Cluster (IPC) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 60, Instrument Cluster for schematic and connector information.

Normal Operation

The Instrument Panel Cluster (IPC) communicates with the scan tool through the High Speed Controller Area Network (HS-CAN) and the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse(s)
- Wiring, terminals or connectors
- <u>IPC</u>

PINPOINT TEST C : THE IPC DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

C1 CHECK THE HS-CAN TERMINATION RESISTANCE

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Disconnect the scan tool cable from the Data Link Connector (DLC).
- Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026427

Is the resistance between 54 and 66 ohms?



C2 CHECK THE HS-CAN CIRCUITS BETWEEN THE IPC AND THE DLC FOR AN OPEN

Disconnect: <u>IPC C220</u>.

Measure the resistance between the <u>IPC C220</u> Pin 13, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0099861

Measure the resistance between the <u>IPC C220</u> Pin 12, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0099862

Are the resistances less than 5 ohms?

Yes	CONNECT the negative battery cable. GO to <u>C7</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

C3 CHECK THE MS-CAN TERMINATION RESISTANCE

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance between 54 and 66 ohms?

Yes	GO to <u>C5</u> .
No	GO to <u>C4</u> .

C4 CHECK THE MS-CAN CIRCUITS BETWEEN THE IPC AND THE DLC FOR AN OPEN

Disconnect: <u>IPC C220</u>.

Measure the resistance between the <u>IPC C220</u> Pin 26, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0099863

Measure the resistance between the <u>IPC C220</u> Pin 25, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099864

Are the resistances less than 5 ohms?

Yes	CONNECT the negative battery cable. GO to <u>C7</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

C5 CHECK THE IPC GROUND CIRCUIT FOR AN OPEN

Disconnect: <u>IPC C220</u>.

• Measure the resistance between the IPC C220 Pin 8, circuit GD116 (BK/VT) harness side and ground.



N0099888

Is the resistance less than 5 ohms?

Yes CONNECT the negative battery cable. GO to <u>C6</u>.

No REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

C6 CHECK THE IPC VOLTAGE SUPPLY CIRCUITS FOR AN OPEN

• Ignition ON.

Measure the voltage between the <u>IPC C220</u> Pin 1, circuit SBP26 (YE/RD), harness side and ground; and between the <u>IPC C220</u> Pin 3, circuit CBP36 (BU/BN), harness side and ground.



N0099860

Are the voltages greater than 10 volts?

No VERIFY the <u>SJB</u> fuse 26 (10A) or fuse 36 (5A) is OK. If OK, REPAIR the circuit in question. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the short circuit. CLEAR the DTCs. REPEAT the network test with the scan tool.

C7 CHECK FOR CORRECT IPC OPERATION

- Disconnect the <u>IPC</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>IPC</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new IPC . REFER to Section 413-01. CLEAR the DTCs. REPEAT the network test with the scan tool.
 No The system is operating correctly at this time. The concern may have been caused by a loose or corroded

The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test D: The Restraints Control Module (RCM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>46</u>, Supplemental Restraint System for schematic and connector information.

Normal Operation

The Restraints Control Module (RCM) communicates with the scan tool through the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- · Wiring, terminals or connectors
- Case ground open
- <u>RCM</u>

PINPOINT TEST D : THE RCM DOES NOT RESPOND TO THE SCAN TOOL

A WARNING: Never disassemble or tamper with seat belt deployable components, including pretensioners, load limiters and inflators. Never back probe deployable device electrical connectors. Tampering or back probing may cause an accidental deployment and result in personal injury or death.

A WARNING: Never probe the electrical connectors on airbag, Safety Canopy or side air curtain assemblies. Failure to follow this instruction may result in the accidental deployment of these assemblies, which increases the risk of serious personal injury or death.

NOTE: The Supplemental Restraint System (SRS) must be fully operational and free of faults before releasing the vehicle to the customer.

NOTE: Most faults are due to connector and/or wiring concerns. Carry out a thorough inspection and verification before proceeding with the pinpoint test.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

D1 CHECK THE RCM CONNECTION

- Ignition OFF.
- Depower the <u>SRS</u>. Refer to <u>Section 501-20B</u>.
- Disconnect: <u>RCM</u> <u>C2041A</u>.
- Disconnect: <u>RCM</u> <u>C2041B</u>.

• Inspect the <u>RCM</u> connector for damaged, pushed out or corroded pins.

Are RCM C2041A pin 13 and RCM C2041B pins 9 and 10 OK?

Yes GO to <u>D2</u>.

No REPAIR the <u>RCM</u> connector pins as necessary. REPOWER the <u>SRS</u>. REFER to<u>Section 501-20B</u>. CLEAR the DTCs. REPEAT the network test with the scan tool.

D2 CHECK THE RCM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

Repower the <u>SRS</u>. Refer to <u>Section 501-20B</u>.

Ignition ON.

• Measure the voltage between the <u>RCM C2041A</u> Pin 13, circuit CBP31 (BU/OG), harness side and ground.



N0117680

Is the voltage greater than 10 volts?

Yes	GO to <u>D3</u> .
No	VERIFY the Smart Junction Box (SJB) fuse 31 (10A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

D3 CHECK THE RCM CASE GROUND

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>RCM</u> case and a good chassis ground.

Is the resistance less than 5 ohms?

Yes	GO to <u>D4</u> .
No	REPAIR the <u>RCM</u> case ground as necessary. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

D4 CHECK THE HS-CAN CIRCUITS BETWEEN THE RCM AND THE DLC FOR AN OPEN

 Measure the resistance between the <u>RCM C2041B</u> Pin 10, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



Measure the resistance between the RCM C2041B Pin 9, circuit VDB05 (WH), harness side and the DLC C251 Pin 14, circuit VDB05 (WH), harness side.



Are the	e resi	stances less than 5 ohms?
	Yes	CONNECT the negative battery cable. GO to <u>D5</u> .
	No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
D5 CH	IECK	FOR CORRECT RCM OPERATION
 Disc Chec Coni Oper Is the construction 	onneo ck for cor dar pus nect a rate th	rosion naged pins shed-out pins Il the <u>RCM</u> connectors and make sure they seat correctly. In e system and verify the concern is still present.
	Yes	INSTALL a new <u>RCM</u> . REFER to <u>Section 501-20B</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.
	No	The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test E: The Occupant Classification System Module (OCSM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>46</u>, Supplemental Restraint System for schematic and connector information.

Normal Operation

The Occupant Classification System Module (OCSM) communicates with the scan tool through the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- · Wiring, terminals or connectors
- <u>OCSM</u>

PINPOINT TEST E : THE OCSM DOES NOT RESPOND TO THE SCAN TOOL

WARNING: Never disassemble or tamper with seat belt deployable components, including pretensioners, load limiters and inflators. Never back probe deployable device electrical connectors. Tampering or back probing may cause an accidental deployment and result in personal injury or death.

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: The Supplemental Restraint System (SRS) must be fully operational and free of faults before releasing the vehicle to the customer.

NOTE: Most faults are due to connector and/or wiring concerns. Carry out a thorough inspection and verification before proceeding with the pinpoint test.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to <u>Section 414-01</u>.

E1 CHECK THE OCSM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

Ignition OFF.

- Depower the <u>SRS</u>. Refer to <u>Section 501-20B</u>.
- Disconnect: <u>OCSM</u> <u>C3043</u>.
- Deactivate the <u>SRS</u>. Refer to <u>Section 501-20B</u>.
- Repower the <u>SRS</u>. Refer to <u>Section 501-20B</u>.
- Ignition ON.
- Measure the voltage between the OCSM C3043 Pin 1, circuit CBP46 (WH/BU), harness side and ground.



N0058714

Is the voltage greater than 10 volts?

Yes	GO to <u>E2</u> .
No	VERIFY the Smart Junction Box (SJB) fuse 46 (7.5A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. REACTIVATE the <u>SRS</u> . REFER to <u>Section 501-20B</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.

E2 CHECK THE OCSM GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>OCSM C3043</u> Pin 14, circuit GD138 (BK/WH), harness side and ground.



Is the resistance less than 5 ohms?

Yes	GO to <u>E3</u> .
No	REPAIR the circuit. REACTIVATE the <u>SRS</u> . CONNECT the negative battery cable. REFER to <u>Section 501-</u> 20B. CLEAR the DTCs. REPEAT the network test with the scan tool.

E3 CHECK THE HS-CAN CIRCUITS BETWEEN THE OCSM AND THE DLC FOR AN OPEN

Measure the resistance between the <u>OCSM C3043</u> Pin 18, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0026670

Measure the resistance between the <u>OCSM C3043</u> Pin 9, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026671

Are the resistances less than 5 ohms?

Yes CONNECT the negative battery cable. GO to <u>E4</u>.

No REPAIR the circuit. REACTIVATE the <u>SRS</u>. CONNECT the negative battery cable. REFER to<u>Section 501-</u> 20B. CLEAR the DTCs. REPEAT the network test with the scan tool.

E4 CHECK FOR CORRECT OCSM OPERATION

• Disconnect the <u>OCSM</u> connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>OCSM</u> connector and make sure it seats correctly.
- Verify the concern is still present.

Is the concern still present?

Yes	INSTALL a new <u>OCSM</u> . REFER to <u>Section 501-20B</u> . REACTIVATE the <u>SRS</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.
No	The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. REACTIVATE the <u>SRS</u> . REFER to <u>Section 501-20B</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test F: The Smart Junction Box (SJB) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 13, Power Distribution/SJB for schematic and connector information.

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Normal Operation

The Smart Junction Box (SJB) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN) .

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>SJB</u>

PINPOINT TEST F : THE SJB DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

F1 CHECK THE SJB VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

- Ignition ON.
- **NOTE:** Measurements are taken with the fuses installed.

Measure the voltage between the <u>SJB</u> fuse 5 (10A) and ground.

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N0060055

Is the voltage greater than 10 volts?

Yes	GO to <u>F2</u> .
No	VERIFY the <u>SJB</u> fuse 5 (10A) is OK. If OK, REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short.

F2 CHECK THE SJB GROUND CIRCUIT FOR AN OPEN

• Ignition OFF.

- Disconnect: Negative Battery Cable .
- Disconnect: <u>SJB</u> <u>C2280D</u>.

Measure the resistance between the <u>SJB C2280D</u> Pin 8, circuit GD139 (BK/YE), harness side and ground; and between the <u>SJB C2280D</u> Pin 12, circuit GD139 (BK/YE), harness side and ground.



Is the resistance less than 5 ohms?

Yes	GO to <u>F3</u> .
No	REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

F3 CHECK THE MS-CAN CIRCUITS BETWEEN THE SJB AND THE DLC FOR AN OPEN

Disconnect: <u>SJB</u> <u>C2280B</u>.

Measure the resistance between the <u>SJB C2280B</u> Pin 37, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



Measure the resistance between the <u>SJB C2280B</u> Pin 38, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



Are the resistances less than 5 ohms?

YesCONNECT the negative battery cable. GO to F4.NoREPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the
network test with the scan tool.

F4 CHECK FOR CORRECT SJB OPERATION

• Disconnect all the <u>SJB</u> connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the <u>SJB</u> connectors and make sure they seat correctly.

• Operate the system and verify the concern is still present.

Is the concern still present?

Yes	INSTALL a new <u>SJB</u> . REFER to <u>Section 419-10</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.
No	The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test G: The Body Control Module B (BCM-B) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 89, Interior Lamps for schematic and connector information.

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Normal Operation

The Body Control Module B (BCM-B) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>BCM-B</u>

PINPOINT TEST G : THE BCM-B DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

G1 CHECK THE BCM-B VOLTAGE SUPPLY CIRCUITS FOR AN OPEN

• Ignition OFF.

Disconnect: <u>BCM-B</u> <u>C4368A</u>.

Ignition ON.

 Measure the voltage between the <u>BCM-B</u> <u>C4368A</u> Pin 1, circuit SBB18 (YE/RD), harness side and ground; and between the <u>BCM-B</u> <u>C4368A</u> Pin 7, circuit CBP35 (YE/GY), harness side and ground.



N0099865

Are the voltages greater than 10 volts?

 Yes
 GO to G2.

 No
 VERIFY the Battery Junction Box (BJB) fuse 18 (20A) or Smart Junction Box (SJB) fuse 35 (10A) is OK. If OK, REPAIR the circuit in question. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

G2 CHECK THE BCM-B GROUND CIRCUIT FOR AN OPEN

• Ignition OFF.

• Disconnect: Negative Battery Cable .

Measure the resistance between the <u>BCM-B</u> <u>C4368A</u> Pin 13, circuit GD110 (BK/WH), harness side and ground.



N0099866

Is the resistance less than 5 ohms?

Yes	GO to <u>G3</u> .
No	REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

G3 CHECK THE MS-CAN CIRCUITS BETWEEN THE BCM-B AND THE DLC FOR AN OPEN

 Measure the resistance between the <u>BCM-B</u> <u>C4368A</u> Pin 11, circuit VDB06 (GY/OG), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0099867

Measure the resistance between the <u>BCM-B</u> <u>C4368A</u> Pin 23, circuit VDB07 (VT/OG), harness side and the <u>DLC</u> <u>C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099868

Are the resistances less than 5 ohms?

 Yes
 CONNECT the negative battery cable. GO to <u>G4</u>.

 No
 REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

G4 CHECK FOR CORRECT BCM-B OPERATION

• Disconnect all the <u>BCM-B</u> connectors.

- Check for:
 - corrosion
 - damaged pins

- pushed-out pins
- Connect all the <u>BCM-B</u> connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes	INSTALL a new <u>BCM-B</u> . REFER to <u>Section 419-10</u> . TEST the system for normal operation.
No	The system is operating correctly at this time. The concern may have been caused by a loose or corrodec connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test H: The HVAC Module Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 54, Manual Climate Control for schematic and connector information.

Refer to Wiring Diagrams Cell 55, Automatic Climate Control System for schematic and connector information.

Normal Operation

The HVAC module communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- HVAC module

PINPOINT TEST H : THE HVAC MODULE DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to <u>Section 414-01</u>.

H1 CHECK THE HVAC VOLTAGE SUPPLY CIRCUITS FOR AN OPEN

- Ignition OFF.
- Disconnect: HVAC Module <u>C294A</u>.
- Ignition ON.

• Measure the voltage between the HVAC module <u>C294A</u> Pin 1, circuit SBP15 (WH/RD), harness side and ground.



N0099869

Are the voltages greater than 10 volts?

Yes	GO to <u>H2</u> .
No	VERIFY the Smart Junction Box (SJB) fuse 15 (10A) is OK. If OK, REPAIR the circuit in question. CLEAR the DTCs. REPEAT the network test with the scan tool. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short.

H2 CHECK THE HVAC GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the HVAC module <u>C294A</u> Pin 17, circuit GD116 (BK/VT), harness side and ground.



Is the resistance less than 5 ohms?



H3 CHECK THE MS-CAN CIRCUITS BETWEEN THE HVAC MODULE AND THE DLC FOR AN OPEN

 Measure the resistance between the HVAC module <u>C294A</u> Pin 15, circuit VDB06 (GY/OG), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0099871

Measure the resistance between the HVAC module <u>C294A</u> Pin 14, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099872

Are the resistances less than 5 ohms?

Yes	CONNECT the negative battery cable. GO to <u>H4</u> .
No	REPAIR the circuit as necessary. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
H4 CHECK FOR CORRECT HVAC MODULE OPERATION

Disconnect all the HVAC module connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the HVAC module connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new HVAC module. REFER to <u>Section 412-01</u>. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test I: The Audio Front Control Module (ACM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>130</u>, Audio System/Navigation for schematic and connector information.

Normal Operation

The Audio Front Control Module (ACM) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>ACM</u>

PINPOINT TEST I : THE ACM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

11 CHECK THE ACM VOLTAGE SUPPLY CIRCUITS FOR AN OPEN

- Ignition OFF.
- Disconnect: ACM C290D .
- Ignition ON.
- Measure the voltage between the <u>ACM C290D</u> Pin 1, circuit SBP39 (WH/RD), harness side and ground.



N0062412

Are the voltages greater than 10 volts?

Yes GO to <u>12</u>.

No VERIFY the <u>SJB</u> fuse 39 (20A) is OK. If OK, REPAIR the circuit in question. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

12 CHECK THE ACM GROUND CIRCUIT FOR AN OPEN

Ignition OFF.

- Disconnect: Negative Battery Cable .
- Measure the resistance between the ACM C290D Pin 13, circuit GD115 (BK/GY), harness side and ground.



Is the resistance less than 5 ohms?

Yes	GO to <u>I3</u> .
No	REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

13 CHECK THE MS-CAN CIRCUITS BETWEEN THE ACM AND THE DLC FOR AN OPEN

- Disconnect: <u>ACM C290A</u>.
- Measure the resistance between the <u>ACM C290A</u> Pin 15, circuit VDB06 (GY/OG), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



Measure the resistance between the <u>ACM C290A</u> Pin 16, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



Are the resistances less than 5 ohms?

Yes CONNECT the negative battery cable. GO to 14.

No REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

14 CHECK FOR CORRECT ACM OPERATION

- Disconnect all the <u>ACM</u> connectors.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the <u>ACM</u> connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>ACM</u>. REFER to <u>Section 415-00</u>. TEST the system for normal operation.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test J: The Front Controls Interface Module (FCIM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>130</u>, Audio System/Navigation for schematic and connector information.

Normal Operation

The Front Controls Interface Module (FCIM) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- · Wiring, terminals or connectors
- FCIM

PINPOINT TEST J : THE FCIM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

J1 CHECK THE FCIM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: <u>FCIM C2402</u>.
- Ignition ON.

Measure the voltage between the <u>FCIM C2402</u> Pin 1, circuit SBP14 (BN/RD), harness side and ground.



Is the voltage greater than 10 volts?

Yes GO to <u>J2</u>.

No VERIFY the Smart Junction Box (SJB) fuse 14 (10A) is OK. If OK, REPAIR the circuit in question. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

J2 CHECK THE FCIM GROUND CIRCUIT FOR AN OPEN

Ignition OFF.

- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>FCIM C2402</u> Pin 4, circuit GD115 (BK/GY), harness side and ground.



Is the resistance less than 5 ohms?

Yes GO to <u>J3</u>. No REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

J3 CHECK THE MS-CAN CIRCUITS BETWEEN THE FCIM AND THE DLC FOR AN OPEN

Measure the resistance between the <u>FCIM C2402</u> Pin 2, circuit VDB06 (GY/OG), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0099875

Measure the resistance between the <u>FCIM C2402</u> Pin 3, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099876

Yes	CONNECT the negative battery cable. GO to <u>J4</u> .	
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.	
4 CHECK	FOR CORRECT FCIM OPERATION	
Disconne	the <u>FCIM</u> connector.	
Check for		
 COI 	rosion	
■ da	naged pins	
	shed-out pins	
■ pu		
■ pu Connect f	he <u>FCIM</u> connector and make sure it seats correctly.	

I

Yes INSTALL a new <u>FCIM</u>. REFER to <u>Section 415-00</u>. CLEAR the DTCs. REPEAT the network test with the scan tool.
 No The system is operating correctly at this time. The concern may have been caused by a loose or corroded

In the system is operating correctly at this time. The concern may have been caused by a loose or corrode connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test K: The Front Display Interface Module (FDIM) Does Not Respond To The Scan Tool (Without Navigation)

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 130, Audio System/Navigation for schematic and connector information.

Normal Operation

The Front Display Interface Module (FDIM) (without navigation) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>FDIM</u>

PINPOINT TEST K : THE FDIM DOES NOT RESPOND TO THE SCAN TOOL (WITHOUT NAVIGATION)

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

K1 CHECK THE FDIM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: <u>FDIM</u> <u>C2123</u>.

• Ignition ON.

• Measure the voltage between the <u>FDIM C2123</u> Pin 12, circuit SBP14 (BN/RD), harness side and ground.



Is the voltage greater than 10 volts?

Yes GO to <u>K2</u>.

No VERIFY the Smart Junction Box (SJB) fuse 14 (10A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

K2 CHECK THE FDIM GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>FDIM C2123</u> Pin 8, circuit GD116 (BK/VT), harness side and ground.



N0077731

Is the resistance less than 5 ohms?

Yes	GO to <u>K3</u> .
No	REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

K3 CHECK THE MS-CAN CIRCUITS BETWEEN THE FDIM AND THE DLC FOR AN OPEN

Measure the resistance between the <u>FDIM C2123</u> Pin 4, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0077618

Measure the resistance between the <u>FDIM C2123</u> Pin 5, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



Are the resistances less than 5 ohms?

Yes	CONNECT the negative battery cable. GO to $\underline{K4}$.
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

K4 CHECK FOR CORRECT FDIM OPERATION

• Disconnect the <u>FDIM</u> connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins

Connect the <u>FDIM</u> connector and make sure it seats correctly.

• Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>FDIM</u>. REFER to <u>Section 415-00</u>. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test L: The Global Positioning System Module (GPSM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Lodule Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 130, Audio System/Navigation for schematic and connector information.

Normal Operation

TheGlobal Positioning System Module (GPSM) communicates with the scan tool through the Medium Speed Controller Area Network (MS-CAN) .

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- GPSM

PINPOINT TEST L : THE GPSM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

L1 CHECK THE GPSM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN



N0094349

Is the voltage greater than 10 volts?

Yes GO to L2.

No VERIFY the Smart Junction Box (SJB) fuse 14 (10A) is OK. If OK, REPAIR the circuit in question. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. CLEAR the DTCs. REPEAT the network test with the scan tool.

L2 CHECK THE GPSM GROUND CIRCUIT FOR AN OPEN

Ignition OFF.

- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>GPSM C2398</u> Pin 6, circuit GD115 (BK/GY), harness side and ground.



N0094350

Is the resistance less than 5 ohms?

Yes	GO to <u>L3</u> .
No	REPAIR the circuit. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

L3 CHECK THE MS-CAN CIRCUITS BETWEEN THE GPSM AND THE DLC FOR AN OPEN

 Measure the resistance between the <u>GPSM C2398</u> Pin 2, circuit VDB06 (GY/OG), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



Measure the resistance between the <u>GPSM C2398</u> Pin 3, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099531

Are the resistances less than 5 ohms?

	Yes	CONNECT the negative battery cable. GO to $\underline{L4}$.
I	No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

L4 CHECK FOR CORRECT GPSM OPERATION

• Disconnect the <u>GPSM</u> connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the GPSM connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

YesINSTALL a new GPSM . REFER to Section 415-00. CLEAR the DTCs. REPEAT the network test with the scan tool.NoThe system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test M: The Accessory Protocol Interface Module (APIM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 130, Audio System/Navigation for schematic and connector information.

Normal Operation

The Accessory Protocol Interface Module (APIM) communicates with the scan tool and other modules through the Medium Speed Controller Area Network (MS-CAN) and also communicates with other modules on the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>APIM</u>

PINPOINT TEST M : THE APIM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

M1 CHECK THE APIM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

- Disconnect: <u>APIM C2383</u>.
- Ignition ON.
- Measure the voltage between the <u>APIM C2383</u> Pin 1, circuit SBP03 (BU/RD), harness side and ground.



Is the voltage greater than 10 volts?



M2 CHECK THE APIM GROUND CIRCUIT FOR AN OPEN

Ignition OFF.

- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>APIM C2383</u> Pin 37, circuit GD115 (BK/GY), harness side and ground; and between the <u>APIM C2383</u> Pin 38, circuit GD115 (BK/GY), harness side and ground.



N0077602

Are the resistances less than 5 ohms?

Yes	GO to <u>M3</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

M3 CHECK THE HS-CAN CIRCUITS BETWEEN THE APIM AND THE DLC FOR AN OPEN

Measure the resistance between the <u>APIM C2383</u> Pin 53, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0077603

Measure the resistance between the <u>APIM C2383</u> Pin 54, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



10011001

Are the resistances less than 5 ohms?



M4 CHECK THE MS-CAN CIRCUITS BETWEEN THE APIM AND THE DLC FOR AN OPEN

Measure the resistance between the <u>APIM C2383</u> Pin 16, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0077605

Measure the resistance between the <u>APIM C2383</u> Pin 17, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



Yes	CONNECT the negative battery cable. GO to <u>M5</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
CHECK	FOR CORRECT APIM OPERATION
 cor dar pus 	rosion naged pins hed-out pins
onnect a berate t e conc	II the <u>APIM</u> connectors and make sure they seat correctly. he system and verify the concern is still present. ern still present?
onnect a berate t e conc Yes	II the <u>APIM</u> connectors and make sure they seat correctly. he system and verify the concern is still present. ern still present?

Pinpoint Test N: The Power Steering Control Module (PSCM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>43</u>, Power Steering Controls for schematic and connector information.

Normal Operation

The Power Steering Control Module (PSCM) communicates with the scan tool and other modules through the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- PSCM

PINPOINT TEST N : THE PSCM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to <u>Section 414-01</u>.

N1 CHECK THE PSCM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

- Disconnect: <u>PSCM C1463A</u>.
- Ignition ON.
- Measure the voltage between the <u>PSCM C1463A</u> Pin 1, circuit CBB45 (YE), harness side and ground.



N0113933

Is the voltage greater than 10 volts?

Yes	GO to <u>N2</u> .
No	VERIFY the <u>BJB</u> fuse 45 (5A) is OK. If OK, REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short.

N2 CHECK THE PSCM GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Disconnect: Negative Battery Cable .
- Measure the resistance between the PSCM C1463B Pin 1, circuit GD125 (BK), harness side and ground



N0113935

Are the resistances less than 5 ohms?

Yes	GO to <u>N3</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

N3 CHECK THE HS-CAN CIRCUITS BETWEEN THE PSCM AND THE DLC FOR AN OPEN

 Measure the resistance between the <u>PSCM C1463A</u> Pin 2, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0113936

Measure the resistance between the <u>PSCM C1463A</u> Pin 3, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0113937

N

ls

Are the resistances less than 5 ohms?

	Yes	GO to <u>N4</u> .
	No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
	1	
1 CH	IECK	FOR CORRECT PSCM OPERATION
Disc	onne	ct all the <u>PSCM</u> connectors.
Che	ck for	
i	cor	rosion
I	daı	naged pins
I	pus	shed-out pins
Con	nect a	all the PSCM connectors and make sure they seat correctly.
Ope	rate t	ne system and verify the concern is still present.
the	conc	ern still present?
I		
	Yes	INSTALL a new <u>PSCM</u> . REFER to Steering Gear in <u>Section_211-02</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test O: The Parking Aid Module (PAM) Does Not Respond To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell <u>131</u>, Parking Aid for schematic and connector information.

Normal Operation

The Parking Aid Module (PAM) communicates with the scan tool and other modules through the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- <u>PAM</u>

PINPOINT TEST O : THE PAM DOES NOT RESPOND TO THE SCAN TOOL

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

O1 CHECK THE PAM VOLTAGE SUPPLY CIRCUIT FOR AN OPEN



Yes	GO to <u>O2</u> .
No	VERIFY the Smart Junction Box (SJB) fuse 32 (10A) is OK. If OK, REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short.

O2 CHECK THE PAM GROUND CIRCUIT FOR AN OPEN

• Ignition OFF.

- Disconnect: Negative Battery Cable .
- Measure the resistance between the PAM C4014 Pin 4, circuit GD110 (BK/WH), harness side and ground



Are the resistances less than 5 ohms?

Yes	GO to <u>O3</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

O3 CHECK THE HS-CAN CIRCUITS BETWEEN THE PAM AND THE DLC FOR AN OPEN

 Measure the resistance between the <u>PAM C4014</u> Pin 3, circuit VDB04 (WH/BU), harness side and the Data Link Connector (DLC) <u>C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



Measure the resistance between the <u>PAM C4014</u> Pin 11, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0114775

Are the resistances less than 5 ohms?

Yes	GO to <u>O4</u> .
No	REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
CHECK	FOR CORRECT PAM OPERATION
eck for col da pu: nnect f erate t e conc	rosion naged pins :hed-out pins ne <u>PAM</u> connector and make sure it seats correctly. ne system and verify the concern is still present. ern still present?
Yes	INSTALL a new <u>PAM</u> . REFER to <u>Section 413-13</u> . CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test P: No Medium Speed Controller Area Network (MS-CAN) Communication, All Modules Are Not Responding

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Normal Operation

The Medium Speed Controller Area Network (MS-CAN) uses an unshielded twisted pair cable, circuits VDB06 (<u>MS-CAN</u> -) and VDB07 (<u>MS-CAN</u> +).

NOTE: The Instrument Panel Cluster (IPC), while on the <u>MS-CAN</u>, communicates with the scan tool only on the High Speed Controller Area Network (HS-CAN).

This pinpoint test is intended to diagnose the following:

- Wiring, terminals or connectors
- Audio Front Control Module (ACM)
- Accessory Protocol Interface Module (APIM) (if equipped)
- Body Control Module B (BCM-B)
- Front Controls Interface Module (FCIM)
- Front Display Interface Module (FDIM) (without navigation)
- Global Positioning System Module (GPSM)
- HVAC module

- Instrument Panel Cluster (IPC)
- Smart Junction Box (SJB)

PINPOINT TEST P : NO MS-CAN COMMUNICATION, ALL MODULES ARE NOT RESPONDING

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Most faults are due to connector and/or wiring concerns. Carry out a thorough inspection and verification before proceeding with the Pinpoint Test.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

P1 CHECK THE DLC PINS FOR DAMAGE

- Ignition OFF.
- Disconnect the scan tool cable from the Data Link Connector (DLC).
- Inspect <u>DLC</u> pins 3 and 11 for damage.



N0053178

Are DLC pins 3 and 11 OK?



P2 CHECK THE MS-CAN TERMINATION RESISTANCE

- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance between 54 and 66 ohms?

Yes	GO to <u>P3</u> .
No	GO to <u>P5</u> .

P3 CHECK THE MS-CAN (+) AND MS-CAN (-) CIRCUITS FOR A SHORT TO GROUND

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and ground; and between the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side and ground.



Are the resistances greater than 1,000 ohms?

Yes CONNECT the negative battery cable. GO to P4.

No GO to <u>P12</u>.

P4 CHECK THE MS-CAN (+) AND MS-CAN (-) CIRCUITS FOR A SHORT TO VOLTAGE

Ignition ON.

Measure the voltage between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and ground; and between the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side and ground.



N0050702

Is the voltage greater than 6 volts?

Yes REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool.

No GO to <u>P13</u>.

P5 CHECK THE MS-CAN TERMINATION RESISTOR

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance between 108 and 132 ohms?

Yes	GO to <u>P6</u> .
No	GO to <u>P9</u> .

P6 CHECK THE MS-CAN TERMINATION RESISTOR WITH THE SJB DISCONNECTED

• Disconnect: Smart Junction Box (SJB) <u>C2280B</u>.

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance between 108 and 132 ohms?



P7 CHECK THE MS-CAN CIRCUITS BETWEEN THE SJB AND THE DLC FOR AN OPEN

Measure the resistance between the <u>SJB C2280B</u> Pin 37, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0064664

Measure the resistance between the <u>SJB C2280B</u> Pin 38, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



Are the resistances less than 5 ohms?

 Yes
 CONNECT the negative battery cable. GO to P22.

 No
 REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.

P8 CHECK THE MS-CAN CIRCUITS BETWEEN THE IPC AND THE DLC FOR AN OPEN

Disconnect: IPC C220 .

Measure the resistance between the <u>IPC C220</u> Pin 26, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side.



N0099863

Measure the resistance between the <u>IPC C220</u> Pin 25, circuit VDB07 (VT/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0099864

Are the resistances less than 5 ohms?



P9 CHECK THE MS-CAN (+) AND MS-CAN (-) CIRCUITS FOR A SHORT TOGETHER

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance less than 5 ohms?

Yes	GO to <u>P11</u> .
No	GO to <u>P10</u> .

P10 CHECK THE MS-CAN CIRCUITS FOR AN OPEN AT THE DLC

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side.



N0050701

Is the resistance greater than 10,000 ohms?

No A capacitor internal to a module may still be draining, causing irregular resistance readings. WAIT 5 minutes. REPEAT the pinpoint test.	Yes	REPAIR the <u>DLC</u> or REPAIR the circuit in question. CLEAR the DTCs. REPEAT the Network Test with the scan tool.
	No	A capacitor internal to a module may still be draining, causing irregular resistance readings. WAIT 5 minutes. REPEAT the pinpoint test.
		minutes. REPEAT the pinpoint test.

P11 CHECK THE MS-CAN (+) AND MS-CAN (-) CIRCUITS FOR A SHORT TOGETHER

- While measuring the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side, disconnect the following modules one at a time until the resistance is greater than 5 ohms.
 - <u>APIM C2383</u> (if equipped)
 - <u>ACM</u> <u>C290A</u>
 - BCM-B <u>C4368A</u>
 - FCIM C2402 (if equipped)
 - FDIM C2123 (without navigation)
 - <u>GPSM</u> <u>C2398</u> (if equipped)
 - HVAC module C294A
 - IPC <u>C220</u>
 - SJB C2280B



N0050701

Did the resistance change to greater than 5 ohms with one of the modules disconnected?

Yes	CONNECT the negative battery cable.
	For the <u>APIM</u> , GO to <u>P29</u> . For the ACM, GO to P28
	For the BCM-B, GO to P23.
	For the <u>FCIM</u> , GO to <u>P24</u> .
	For the <u>FDIM</u> , GO to <u>P27</u> .
	For the <u>GPSM</u> , GO to <u>P25</u> .
	For the HVAC module, GO to $\underline{P26}$.
	For the \underline{PC} , GO to $\underline{P30}$.
	For the <u>SJB</u> , GO to <u>P22</u> .
No	REPAIR circuits VDB06 (GY/OG) and VDB07 (VT/OG) for a short together. CONNECT all modules.
	CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the Network Test with the scan tool.

P12 CHECK THE MS-CAN (+) AND MS-CAN (-) CIRCUITS FOR A SHORT TO GROUND WITH THE MODULES DISCONNECTED

Measure the resistance between the <u>DLC C251</u> Pin 3, circuit VDB06 (GY/OG), harness side and ground; and between the <u>DLC C251</u> Pin 11, circuit VDB07 (VT/OG), harness side and ground. Check for the short to ground on both circuits after disconnecting each module. Disconnect the following modules one at a time until the resistance to ground is greater than 1,000 ohms.

- <u>APIM</u> <u>C2383</u> (if equipped)
- ACM <u>C290A</u>
- BCM-B C4368A
- <u>FCIM C2402</u> (if equipped)
- FDIM C2123 (without navigation)
- <u>GPSM C2398</u> (if equipped)
- HVAC module C294A
- IPC <u>C220</u>
- SJB <u>C2280B</u>



Did the resistance change to greater than 1,000 ohms with one of the modules disconnected?

Yes	CONNECT the negative battery cable. For the <u>APIM</u> , GO to <u>P29</u> . For the <u>ACM</u> , GO to <u>P28</u> . For the <u>BCM-B</u> , GO to <u>P23</u> . For the <u>FCIM</u> , GO to <u>P24</u> . For the <u>FDIM</u> , GO to <u>P27</u> . For the <u>GPSM</u> , GO to <u>P25</u> . For the HVAC module, GO to <u>P26</u> .
	For the HVAC module, GO to <u>P26</u> . For the <u>IPC</u> , GO to <u>P30</u> . For the <u>SJB</u> , GO to <u>P22</u> .
No	REPAIR the circuit in question for a short to ground. CLEAR the DTCs. REPEAT the Network Test with the scan tool.

P13 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE ACM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 39 (20A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to Pinpoint Test I.

No INSTALL the removed fuse. GO to P14.

P14 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE SJB DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

Disconnect: <u>SJB</u> Fuse 5 (10A).

• Enter the following diagnostic mode on the scan tool: Network Test .

Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. <u>GO to Pinpoint Test F</u>.

No INSTALL the removed fuse. GO to <u>P15</u>.

P15 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE BCM-B DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>BJB</u> Fuse 18 (10A) and <u>SJB</u> Fuse 35 (10A) .
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuses. <u>GO to Pinpoint Test G</u>.

No INSTALL the removed fuses. GO to P16.

P16 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE HVAC MODULE DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 15 (10A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. <u>GO to Pinpoint Test H</u>.

No INSTALL the removed fuse. GO to <u>P17</u>.

P17 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE FCIM , FDIM AND GPSM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 14 (10A) .
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to <u>P18</u>.

No INSTALL the removed fuse. If the vehicle is equipped with SYNC®, GO to <u>P20</u>. If the vehicle is not equipped with SYNC®, GO to <u>P21</u>.

P18 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE FCIM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>FCIM</u> <u>C2402</u>.
- Enter the following diagnostic mode on the scan tool: Network Test .

Repeat the network test.

Do all other modules pass the network test?

CONNECT the FCIM . GO to Pinpoint Test J. Yes

No If the vehicle is equipped with an FDIM (without navigation) only, GO to Pinpoint Test K. If the vehicle is equipped with a GPSM only, GO to Pinpoint Test L. If the vehicle is equipped with both an FDIM (without navigation) and a GPSM, GO to P19.

P19 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE FDIM DISCONNECTED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: FDIM C2123.
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

CONNECT the FDIM . GO to Pinpoint Test K. Yes No CONNECT the FDIM . GO to Pinpoint Test L.

P20 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE APIM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: SJB Fuse 3 (15A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to Pinpoint Test M.

No INSTALL the removed fuse. GO to P21.

P21 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE IPC DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: SJB Fuses 26 (10A) and 36 (5A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

INSTALL the removed fuses. GO to Pinpoint Test C. Yes

No CONNECT all modules. The MS-CAN tests within specification. Verify the correct operation of the scan tool on a known good vehicle.

P22 CHECK FOR CORRECT SJB OPERATION

Disconnect all the SJB connectors.

- Check for:
 - corrosion
 - damaged pins

- pushed-out pins
- Connect all the <u>SJB</u> connectors and make sure they seat correctly.

Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>SJB</u>. REFER to <u>Section 419-10</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P23 CHECK FOR CORRECT BCM-B OPERATION

• Disconnect all the <u>BCM-B</u> connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the <u>BCM-B</u> connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>BCM-B</u>. REFER to <u>Section 419-10</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P24 CHECK FOR CORRECT FCIM OPERATION

- Disconnect the <u>FCIM</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>FCIM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>FCIM</u>. REFER to <u>Section 415-00</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P25 CHECK FOR CORRECT GPSM OPERATION

- Disconnect the <u>GPSM</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>GPSM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>GPSM</u>. REFER to<u>Section 415-00</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P26 CHECK FOR CORRECT HVAC MODULE OPERATION

• Disconnect all the HVAC module connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the HVAC module connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new HVAC module. REFER to <u>Section 412-01</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P27 CHECK FOR CORRECT FDIM OPERATION

- Disconnect the FDIM connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>FDIM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>FDIM</u>. REFER to <u>Section 415-00</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P28 CHECK FOR CORRECT ACM OPERATION

- Disconnect all the <u>ACM</u> connectors.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the <u>ACM</u> connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>ACM</u>. REFER to <u>Section 415-00</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

P29 CHECK FOR CORRECT APIM OPERATION

Disconnect the <u>APIM</u> connector. Check for:

- corrosion
- damaged pins
- pushed-out pins
- Connect the <u>APIM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?



P30 CHECK FOR CORRECT IPC OPERATION

- Disconnect the <u>IPC</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>IPC</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes	INSTALL a new IPC . REFER to Section 413-01. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.
No	The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test Q: No High Speed Controller Area Network (HS-CAN) Communication, All Modules Are Not Responding

Refer to Wiring Diagrams Cell 14, Module Communications Network for schematic and connector information.

Refer to Wiring Diagrams Cell 24, 5.0L for schematic and connector information.

Refer to Wiring Diagrams Cell 25, 5.4L for schematic and connector information.

Refer to Wiring Diagrams Cell 26, 3.7L for schematic and connector information.

Normal Operation

The High Speed Controller Area Network (HS-CAN) uses an unshielded twisted pair cable, circuits VDB04 (<u>HS-CAN</u> +) and VDB05 (<u>HS-CAN</u> -).

NOTE: The <u>APIM</u>, while on the <u>HS-CAN</u>, communicates with the scan tool only on the Medium Speed Controller Area Network (MS-CAN).

This pinpoint test is intended to diagnose the following:

- Fuse
- Wiring, terminals or connectors
- ABS module
- Accessory Protocol Interface Module (APIM) (if equipped)
- Engine Temperature Gauge (if equipped)
- Instrument Panel Cluster (IPC)

- Occupant Classification System Module (OCSM)
- Parking Aid Module (PAM)
- PCM
- Power Steering Control Module (PSCM)
- Restraints Control Module (RCM)

PINPOINT TEST Q : NO HS-CAN COMMUNICATION, ALL MODULES ARE NOT RESPONDING

NOTICE: Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

NOTE: Most faults are due to connector and/or wiring concerns. Carry out a thorough inspection and verification before proceeding with the pinpoint test.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

Q1 CHECK THE DLC PINS FOR DAMAGE

Ignition OFF.

Inspect <u>DLC</u> pins 6 and 14 for damage.



A0093867

Are DLC pins 6 and 14 OK?

Yes GO to Q2.

No REPAIR the <u>DLC</u> as necessary. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q2 CHECK THE HS-CAN TERMINATION RESISTANCE

Disconnect: Negative Battery Cable .

Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026427

Is the resistance between 54 and 66 ohms?

Yes	GO to <u>Q3</u> .
No	GO to <u>Q5</u> .

Q3 CHECK THE HS-CAN (+) AND HS-CAN (-) CIRCUITS FOR A SHORT TO GROUND

Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and ground; and between the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side and ground.



N0002963

Are the resistances greater than 1,000 ohms?

Yes CONNECT the negative battery cable. GO to Q4.

No GO to <u>Q12</u>.

Q4 CHECK THE HS-CAN (+) AND HS-CAN (-) CIRCUITS FOR A SHORT TO VOLTAGE

Ignition ON.

Measure the voltage between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and ground; and between the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side and ground.



N0002964

Is the voltage greater than 6 volts?

Yes REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool.

No GO to Q13.

Q5 CHECK THE HS-CAN TERMINATION RESISTOR

Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026427

Is the resistance between 108 and 132 ohms?

Yes	GO to <u>Q6</u> .
No	GO to <u>Q9</u> .



Disconnect: <u>IPC C220</u>.

Measure the resistance between the <u>IPC C220</u> Pin 13, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side.



N0099861

Measure the resistance between the <u>IPC C220</u> Pin 12, circuit VDB05 (WH), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0099862

Are the resistances less than 5 ohms?



Q9 CHECK THE HS-CAN (+) AND HS-CAN (-) CIRCUITS FOR A SHORT TOGETHER

Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



N0026427

Is the resistance less than 5 ohms?

Yes	GO to <u>Q11</u> .
No	GO to <u>Q10</u> .

Q10 CHECK THE HS-CAN CIRCUITS FOR AN OPEN AT THE DLC

Measure the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side.



Is the resistance greater than 10,000 ohms?

	Yes	REPAIR the <u>DLC</u> or REPAIR the circuit in question. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the network test with the scan tool.
	No	A capacitor internal to a module may still be draining causing irregular resistance readings. WAIT 5 minutes. REPEAT the pinpoint test.
Q11 (CHECI	K THE HS-CAN (+) AND HS-CAN (-) CIRCUITS FOR A SHORT TOGETHER
• Whi 14, ohm	le mea circuit is. <u>AP</u> AB Eng <u>IPC</u> <u>OC</u> <u>PAI</u> <u>PC</u> <u>PC</u>	asuring the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and the <u>DLC C251</u> Pin VDB05 (WH), harness side, disconnect the following modules one at a time until the resistance is greater than 5 IM C2383 (if equipped) S module C135 gine temperature gauge C2460 C2220 (if equipped) SM C3043 M C4014 (if equipped) CM C1463B (if equipped) M C175B or C1381B M C2041B

Did the resistance change to greater than 5 ohms with one of the modules disconnected?

Yes	CONNECT the negative battery cable. For the <u>APIM</u> , GO to <u>Q25</u> . For the ABS module, GO to <u>Q22</u> . For the engine temperature gauge, GO to <u>Q29</u> . For the <u>IPC</u> , GO to <u>Q26</u> . For the <u>OCSM</u> , GO to <u>Q24</u> . For the <u>PAM</u> , GO to <u>Q28</u> . For the PCM, GO to <u>Q21</u> . For the PSCMGO to <u>Q21</u> .
	For the <u>RCM</u> , GO to <u>Q23</u> .
No	REPAIR circuits VDB04 (WH/BU) and VDB05 (WH) for being shorted together. CLEAR the DTCs. REPEAT the Network Test with the scan tool.
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Q12 CHECK THE HS-CAN (+) AND HS-CAN (-) CIRCUITS FOR A SHORT TO GROUND WITH THE MODULES DISCONNECTED

While measuring the resistance between the <u>DLC C251</u> Pin 6, circuit VDB04 (WH/BU), harness side and ground; and between the <u>DLC C251</u> Pin 14, circuit VDB05 (WH), harness side and ground, check for the short to ground on both circuits after disconnecting each module. Disconnect the following modules one at a time until the resistance to ground is greater than 1,000 ohms.

- <u>APIM C2383</u> (if equipped)
- ABS module <u>C135</u>
- Engine temperature gauge <u>C2460</u>
- <u>IPC C220</u> (if equipped)
- OCSM C3043
- <u>PAM</u> <u>C4014</u> (if equipped)
- <u>PSCM</u> <u>C1463B</u> (if equipped)
- PCM <u>C175B</u> or <u>C1381B</u>
- RCM C2041B



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Did the resistance change to greater than 1,000 ohms with one of the modules disconnected?

-	
Yes	CONNECT the negative battery cable. For the <u>APIM</u> , GO to <u>Q25</u> . For the ABS module, GO to <u>Q22</u> . For the engine temperature gauge, GO to <u>Q29</u> . For the <u>IPC</u> , GO to <u>Q26</u> . For the <u>OCSM</u> , GO to <u>Q24</u> . For the <u>DAM</u>
	For the PCM, GO to $Q21$. For the <u>PSCM</u> , GO to $Q27$. For the <u>RCM</u> , GO to <u>Q23</u> .
No	REPAIR the circuit in question. CONNECT all modules. CONNECT the negative battery cable. CLEAR the DTCs. REPEAT the Network Test with the scan tool.

Q13 CHECK FOR RESTORED COMMUNICATION WITH THE PCM DISABLED

NOTE: An <u>IDS</u> session must be established prior to disabling the PCM in this test step. If the PCM has failed communication during multiple attempts to identify the vehicle, first identify the vehicle manually by entering a PCM part number, calibration number or tear tag when prompted by <u>IDS</u>.

NOTE: When a vehicle is manually identified by a PCM part number, calibration number or tear tag, the <u>IDS</u> will not automatically run a network test. The network test must be manually selected and run.

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: Battery Junction Box (BJB) Fuses 23 (10A), 45 (5A) and 47 (15A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuses. <u>GO to Pinpoint Test A</u>.

No INSTALL the removed fuses. GO to <u>Q14</u>.

Q14 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE ABS MODULE DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>BJB</u> Fuse 34 (5A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to Pinpoint Test B.

No INSTALL the removed fuse. GO to <u>Q15</u>.

Q15 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE IPC DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuses 26 (10A) and 36 (5A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuses. GO to Pinpoint Test C.

No INSTALL the removed fuses. GO to Q16.

Q16 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE RCM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 31 (10A).
- Enter the following diagnostic mode on the scan tool: Network Test.
- Repeat the network test.

Do all other modules pass the network test?

 Yes
 INSTALL the removed fuse. GO to Pinpoint Test D.

 No
 INSTALL the removed fuse. If equipped with rear park assist GO to Q17. If not equipped with rear park assist GO to Q18.

Q17 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE PAM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 32 (10A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. <u>GO to Pinpoint Test O</u>.

No INSTALL the removed fuse. The <u>HS-CAN</u> tests within specification. Verify the correct operation of the scan tool on a known good vehicle.

Q18 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE OCSM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 46 (7.5A).
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to Pinpoint Test E.

No INSTALL the removed fuse. If equipped with SYNC®, GO to <u>Q19</u>. If not equipped with SYNC®, GO to <u>Q20</u>.

Q19 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE APIM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>SJB</u> Fuse 3 (15A).
- Enter the following diagnostic mode on the scan tool: Network Test.
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. GO to Pinpoint Test M.

No INSTALL the removed fuse. GO to <u>Q20</u>.

Q20 CHECK FOR RESTORED NETWORK COMMUNICATION WITH THE PSCM DISABLED

NOTE: When re-running the network test, the network test application must be closed first or the screen display reverts back to the prior run network test results.

- Disconnect: <u>BJB</u> Fuse 45 (5A) .
- Enter the following diagnostic mode on the scan tool: Network Test .
- Repeat the network test.

Do all other modules pass the network test?

Yes INSTALL the removed fuse. <u>GO to Pinpoint Test N</u>.

No CONNECT all modules. The <u>HS-CAN</u> tests within specification. Verify the correct operation of the scan tool on a known good vehicle.

Q21 CHECK FOR CORRECT PCM OPERATION

• Disconnect all the PCM connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the PCM connectors and make sure they seat correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new PCM. REFER to <u>Section 303-14</u>. CLEAR the DTCs. REPEAT the network test with the scan tool.

No REPAIR the circuit. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q22 CHECK FOR CORRECT ABS MODULE OPERATION

Disconnect the ABS module connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the ABS module connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new ABS module. REFER to <u>Section 206-09</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q23 CHECK FOR CORRECT RCM OPERATION

• Disconnect all the <u>RCM</u> connectors.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect all the <u>RCM</u> connectors and make sure they seat correctly.
- Verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>RCM</u>. REFER to <u>Section 501-20B</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q24 CHECK FOR CORRECT OCSM OPERATION

- Disconnect the <u>OCSM</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>OCSM</u> connector and make sure it seats correctly.
- Verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>OCSM</u>. REFER to <u>Section 501-20B</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.
 No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q25 CHECK FOR CORRECT APIM OPERATION

• Disconnect the <u>APIM</u> connector.

- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>APIM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.
| | Yes | VIN required to access Guided Routine (APIM) |
|-----|--|--|
| | No | The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool. |
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| e c | conce | rn still present? |
| ſ | Yes | INSTALL a new IPC . REFER to Section 413-01. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool. |
| | No | The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool. |
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Q28 CHECK FOR CORRECT PAM OPERATION

- Disconnect the <u>PAM</u> connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the <u>PAM</u> connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

Yes INSTALL a new <u>PAM</u>. REFER to <u>Section 413-13</u>. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

No The system is operating correctly at this time. The concern may have been caused by a loose or corroded connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Q29 CHECK FOR CORRECT ENGINE TEMPERATURE GAUGE OPERATION

- Disconnect the engine temperature gauge connector.
- Check for:
 - corrosion
 - damaged pins
 - pushed-out pins
- Connect the engine temperature gauge connector and make sure it seats correctly.
- Operate the system and verify the concern is still present.

Is the concern still present?

YesINSTALL a new engine temperature gauge. REFER to Section 413-01. CONNECT all modules. CLEAR the
DTCs. REPEAT the network test with the scan tool.NoThe system is operating correctly at this time. The concern may have been caused by a loose or corroded
connector. CONNECT all modules. CLEAR the DTCs. REPEAT the network test with the scan tool.

Pinpoint Test R: No Power To The Scan Tool

Refer to Wiring Diagrams Cell <u>14</u>, Module Communications Network for schematic and connector information.

Normal Operation

The scan tool is connected to the Data Link Connector (DLC) to communicate with the High Speed Controller Area Network (HS-CAN) and Medium Speed Controller Area Network (MS-CAN).

A loss of ground or poor ground at the <u>DLC</u> may result in <u>HS-CAN</u> or <u>MS-CAN</u> faults while the scan tool is connected. This may cause multiple malfunction indicators to be on with the scan tool connected to the <u>DLC</u>.

This pinpoint test is intended to diagnose the following:

- Fuse
- · Wiring, terminals or connectors
- Scan tool
- <u>DLC</u>

PINPOINT TEST R : NO POWER TO THE SCAN TOOL

NOTE: Most faults are due to connector and/or wiring concerns. Carry out a thorough inspection and verification before proceeding with the pinpoint test.

NOTE: Failure to disconnect the battery when instructed results in false resistance readings. Refer to Section 414-01.

R1 CHECK THE DLC PINS FOR DAMAGE

- Disconnect the scan tool cable from the <u>DLC</u>.
- Inspect <u>DLC</u> pins 4, 5 and 16 for damage.



Yes GO to <u>R2</u>.

No REPAIR the <u>DLC</u> as necessary. CLEAR the DTCs. REPEAT the network test with the scan tool.

R2 CHECK THE DLC VOLTAGE SUPPLY CIRCUIT FOR AN OPEN

• Measure the voltage between the <u>DLC C251</u> Pin 16, circuit SBP20 (GN/RD), harness side and ground.



Is the voltage greater than 10 volts?

Yes	GO to <u>R3</u> .
No	VERIFY the Smart Junction Box (SJB) fuse 20 (15A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. REPEAT the network test with the scan tool.

R3 CHECK THE DLC GROUND CIRCUITS FOR AN OPEN

- Disconnect: Negative Battery Cable .
- Measure the resistance between the <u>DLC C251</u> Pin 4, circuit GD114 (BK/BU), harness side and ground; and between the <u>DLC C251</u> Pin 5, circuit GD119 (BK/BU), harness side and ground.



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Are the resistances less than 5 ohms?

Yes	REPAIR the scan tool. CONNECT the negative battery cable. REPEAT the network test with the scan tool.
No	REPAIR the circuit in question. CONNECT the negative battery cable. REPEAT the network test with the scan tool.

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