



Seat Trim Cover Warranty Coverage Job Aid

Examples of Seat Trim Cover (Upholstery) Concerns NOT Covered by Warranty

The following are some examples of seat trim cover concerns not covered by warranty.

Not warrantable include: damage, burn marks, soiled, cuts, scratches, scuffs, tears or punctures by foreign objects. Normal wear and deterioration. Replacement of multiple covers when only one was warrantable.



Dye transfer from customer clothing to seat.



Damage by foreign object

Leather seat cleaning

instructions: Use a soft cloth with Motorcraft Deluxe Leather and Vinyl Cleaner ZC-11-A. To help maintain its resiliency and color, use the Motorcraft Deluxe Leather Care Kit ZC-11-D every 4-6 weeks.



Soiled and dirty



Normal leather wear and deterioration which exhibits wear lines or "cracking" that does not have top coat removal.

For questions regarding warranty coverage, please consult the Warranty & Policy Manual.

Additional copies of Job Aid are available through the dealer e-store.

For more detailed reference Picture Dictionary with repair recommendations, go to FMCDealer.com, link to "Warranty" subfolder.



Seat Trim Cover Warranty Coverage Job Aid

Examples of Seat Trim Cover (Upholstery) Concerns Covered by Warranty

The following are some examples of seat trim cover concerns covered by warranty.

Warrantable items include defects in materials and workmanship such as: split seams, leather top coat removal, sub surface wear through, loose/baggy covers, excessive wrinkling.



Split seams



Top coat removed, subsurface leather visible



Frame wear through



Baggy - excessive wrinkling

For questions regarding warranty coverage, please consult the Warranty & Policy Manual.

Additional copies of Job Aid are available through the dealer e-store.

For more detailed reference Picture Dictionary with repair recommendations, go to FMCDealer.com, link to "Warranty" subfolder.