

## TPMS Warranty

### TPMS Sensor Job Aid for Non – Warrantable Issues

With the introduction of the new valve-mounted sensor, care must be taken to ensure the sensor type is identified, and that the correct mount and dismount procedure is used for each type of TPMS sensor. Damage to new valve-mounted sensor is also identifiable, with each part being reviewed prior to warranty approval. As with the older sensors, the sensor may not respond for a number of non-warrantable reasons that require the replacement of the sensor. They are:

- Damage due to improper tire mount and/or dismount procedure.
- Damage due to being run on a flat or severely under-inflated tire.
- Damage due to impact
- Damage due to improper removal of the valve with the sensor still attached on Valve Mounted Sensors.
- Damage due to improper sensor removal from the cradle on Band-On sensors.
- Sensor replaced due to the use of tire sealant
- Port plugged due to the use of sealants or other materials (rubber, grease, balancing materials, etc..)
- Damage due to mounting on wheels not designed to accommodate TPMS sensors properly.

#### Other Non-Warrantable Conditions:

- Installing sensors on aftermarket wheels that do not have TPMS sensors.
- Moving sensors to aftermarket wheels.
- Moving sensors to customer provided wheels.

#### Examples of Good Parts:

